



United Kingdom

ACN 3 – Domestic Rates

Effective February 3, 2020

Prices below are shown in pence per minute (incl. 20% VAT). All calls are charged per minute.

| | Incl. VAT | Incl. VAT | Incl. VAT |
|-----------------------------|-------------------|-------------------|-------------------|
| Calls to fixed lines | Day | Evening | Weekend |
| Local Calls | 0.00 ¹ | 0.00 ¹ | 0.00 ¹ |
| National Calls | 0.00 ¹ | 0.00 ¹ | 0.00 ¹ |

| Fixed to Mobile Calls | Day | Evening | Weekend |
|-------------------------------|------------|----------------|----------------|
| T-Mobile number ranges | 19.00 | 9.00 | 9.00 |
| Vodafone number ranges | 19.00 | 9.00 | 9.00 |
| O ₂ Number Ranges | 19.00 | 9.00 | 9.00 |
| Orange Number Ranges | 19.00 | 9.00 | 9.00 |
| Other Providers Number Ranges | 19.00 | 9.00 | 9.00 |

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|---|
| ACN 3 - Monthly subscription fee: £6.95 (incl. 20% VAT) ² |
| ACN 3 - Line rental fee: £16.00 (incl. 20% VAT) |

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|---|
| Daytime..... 7:00am to 7:00pm Monday thru Friday |
| Evening..... 7:00pm to 7:00am Monday thru Friday |
| Weekend..... Midnight Friday to Midnight Sunday |

| | |
|---|--------|
| Administrative Fee in the event of a late payment | £6.50 |
| Administrative charge in case of failed payment | £3.32 |
| Itemized bill | £1.75 |
| Reconnection After Suspension Charge | £18.00 |
| Administration Fee | £1.99 |

Note: Calls (excl. calls charged per call see footnote 1 below) are subject to a call set up charge of 15.23p (incl. VAT).

- 1 Price per call up to 1 hour, including calls to 0845 & 0870 numbers (does not include indirect access numbers and dial-up internet access). After 1 hour local & national calls are charged at 14.00p per minute. 0845 calls are 3.00p peak & 0.70p off peak and weekend per minute whilst 0870 calls are 12.40p peak, 4.40p off peak & weekend per minute.
- 2 The currently listed price includes the £1.85 discount when Direct Debit is used. Without Direct Debit there will be an additional charge of £1.85 (incl. VAT) per month

ACN reserves the right to change these prices.

www.myacn.eu

ACN European Services Ltd.

Registered Office Address: 7 Albemarle Street, London W1S 4HQ, United Kingdom

Companies House: 3650246, VAT Reg.No: GB 726 3625 33

Postal address: P.O. Box 427, Hounslow TW4 6DR, United Kingdom



United Kingdom

ACN 3 – International Rates (A - L)

Effective February 3, 2020

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 20% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 14.50p (incl. 20% VAT).

| Int. Destination | Peak | Offpeak | Weekend | Int. Destination | Peak | Offpeak | Weekend |
|---------------------------|-------|---------|---------|---------------------------|-------|---------|---------|
| A Afghanistan | 1.271 | 1.213 | 1.213 | D Djibouti | 0.961 | 0.917 | 0.917 |
| Albania | 0.485 | 0.432 | 0.432 | Dominica | 0.863 | 0.728 | 0.728 |
| Albania Mobile | 0.728 | 0.674 | 0.674 | Dominican Republic | 0.742 | 0.631 | 0.631 |
| Algeria | 0.485 | 0.432 | 0.432 | E East Timor | 2.202 | 2.149 | 2.149 |
| American Samoa | 1.514 | 1.450 | 1.450 | Ecuador | 0.961 | 0.917 | 0.917 |
| Andorra | 0.417 | 0.335 | 0.335 | Egypt | 0.907 | 0.786 | 0.786 |
| Andorra Mobile | 0.660 | 0.577 | 0.577 | El Salvador | 1.222 | 0.994 | 0.994 |
| Angola | 0.961 | 0.917 | 0.917 | Equatorial Guinea | 1.271 | 1.213 | 1.213 |
| Anguilla | 0.742 | 0.631 | 0.631 | Eritrea | 1.222 | 0.994 | 0.994 |
| Antarctica | 1.514 | 1.450 | 1.450 | Estonia | 0.577 | 0.519 | 0.519 |
| Antigua and Barbuda | 0.257 | 0.233 | 0.233 | Estonia Mobile | 0.820 | 0.762 | 0.762 |
| Argentina | 0.927 | 0.752 | 0.752 | Ethiopia | 1.222 | 0.994 | 0.994 |
| Armenia | 0.961 | 0.786 | 0.786 | F Falkland Islands | 0.961 | 0.917 | 0.917 |
| Aruba | 0.728 | 0.587 | 0.587 | Faroe Islands | 0.417 | 0.335 | 0.335 |
| Ascension | 0.961 | 0.917 | 0.917 | Fiji | 0.961 | 0.917 | 0.917 |
| Australia | 0.267 | 0.112 | 0.112 | Finland | 0.301 | 0.267 | 0.267 |
| Australia Mobile | 0.509 | 0.354 | 0.354 | Finland Mobile | 0.543 | 0.509 | 0.509 |
| Austria | 0.301 | 0.267 | 0.267 | France | 0.204 | 0.112 | 0.112 |
| Austria Mobile | 0.543 | 0.509 | 0.509 | France Mobile | 0.446 | 0.354 | 0.354 |
| Azerbaijan | 0.577 | 0.519 | 0.519 | French Guiana | 1.271 | 1.213 | 1.213 |
| B Bahamas | 0.742 | 0.631 | 0.631 | French Polynesia | 1.950 | 1.897 | 1.897 |
| Bahrain | 0.961 | 0.786 | 0.786 | G Gabon | 0.927 | 0.752 | 0.752 |
| Bangladesh | 0.150 | 0.150 | 0.150 | Gambia | 0.927 | 0.752 | 0.752 |
| Barbados | 0.257 | 0.233 | 0.233 | Georgia | 0.728 | 0.587 | 0.587 |
| Belarus | 0.577 | 0.519 | 0.519 | Germany | 0.204 | 0.112 | 0.112 |
| Belarus Mobile | 0.820 | 0.762 | 0.762 | Germany Mobile | 0.446 | 0.354 | 0.354 |
| Belgium | 0.204 | 0.112 | 0.112 | Ghana | 0.927 | 0.752 | 0.752 |
| Belgium Mobile | 0.446 | 0.354 | 0.354 | Gibraltar | 0.267 | 0.223 | 0.223 |
| Belize | 0.961 | 0.786 | 0.786 | Gibraltar Mobile | 0.509 | 0.466 | 0.466 |
| Benin | 0.927 | 0.752 | 0.752 | Greece | 0.155 | 0.112 | 0.112 |
| Bermuda | 0.257 | 0.233 | 0.233 | Greece Mobile | 0.398 | 0.354 | 0.354 |
| Bhutan | 0.771 | 0.728 | 0.728 | Greenland | 0.961 | 0.917 | 0.917 |
| Bolivia | 0.961 | 0.917 | 0.917 | Greenland Mobile | 1.203 | 1.159 | 1.159 |
| Bosnia-Herzegovina | 0.485 | 0.432 | 0.432 | Grenada | 0.257 | 0.233 | 0.233 |
| Bosnia-Herzegovina Mobile | 0.728 | 0.674 | 0.674 | Guadeloupe | 0.961 | 0.786 | 0.786 |
| Botswana | 0.927 | 0.752 | 0.752 | Guam | 1.271 | 1.213 | 1.213 |
| Brazil | 0.927 | 0.752 | 0.752 | Guantanamo Bay | 0.999 | 0.999 | 0.999 |
| Brunei Darussalam | 0.771 | 0.728 | 0.728 | Guatemala | 0.927 | 0.752 | 0.752 |
| Bulgaria | 0.485 | 0.432 | 0.432 | Guinea | 0.961 | 0.917 | 0.917 |
| Bulgaria Mobile | 0.728 | 0.674 | 0.674 | Guinea-Bissau | 1.514 | 1.450 | 1.450 |
| Burkina Faso | 0.961 | 0.917 | 0.917 | Guyana | 1.222 | 0.994 | 0.994 |
| Burundi | 0.961 | 0.917 | 0.917 | H Haiti | 1.145 | 0.922 | 0.922 |
| C Cambodia | 2.202 | 2.149 | 2.149 | Honduras | 0.927 | 0.752 | 0.752 |
| Cameroon | 0.927 | 0.752 | 0.752 | Hong Kong | 0.136 | 0.092 | 0.092 |
| Canada | 0.179 | 0.112 | 0.112 | Hungary | 0.301 | 0.267 | 0.267 |
| Cape Verde | 0.961 | 0.917 | 0.917 | Hungary Mobile | 0.543 | 0.509 | 0.509 |
| Cayman Islands | 0.742 | 0.631 | 0.631 | I Iceland | 0.485 | 0.432 | 0.432 |
| Central African Republic | 1.489 | 1.426 | 1.426 | Iceland Mobile | 0.728 | 0.674 | 0.674 |
| Chad | 1.514 | 1.450 | 1.450 | India | 0.277 | 0.243 | 0.243 |
| Chile | 0.927 | 0.752 | 0.752 | Indonesia | 0.752 | 0.747 | 0.747 |
| China | 0.257 | 0.233 | 0.233 | Iran | 1.222 | 0.994 | 0.994 |
| Christmas Island | 0.158 | 0.158 | 0.158 | Iraq | 1.222 | 0.994 | 0.994 |
| Cocos (Keeling) Islands | 0.174 | 0.174 | 0.174 | Ireland | 0.029 | 0.029 | 0.029 |
| Colombia | 0.961 | 0.917 | 0.917 | Ireland Mobile | 0.261 | 0.261 | 0.261 |
| Comoros | 1.271 | 1.213 | 1.213 | Israel | 0.577 | 0.519 | 0.519 |
| Congo | 1.271 | 1.213 | 1.213 | Israel Mobile | 0.820 | 0.762 | 0.762 |
| Congo (Dem. Rep.) | 0.961 | 0.917 | 0.917 | Italy | 0.243 | 0.112 | 0.112 |
| Cook Islands | 1.514 | 1.450 | 1.450 | Italy Mobile | 0.485 | 0.354 | 0.354 |
| Costa Rica | 0.927 | 0.752 | 0.752 | J Jamaica | 0.257 | 0.233 | 0.233 |
| Cote D'Ivoire | 1.222 | 0.994 | 0.994 | Japan | 0.112 | 0.078 | 0.078 |
| Croatia | 0.485 | 0.432 | 0.432 | Jordan | 1.193 | 1.028 | 1.028 |
| Croatia Mobile | 0.728 | 0.674 | 0.674 | K Kazakhstan | 0.752 | 0.708 | 0.708 |
| Cuba | 1.271 | 1.213 | 1.213 | Kenya | 0.927 | 0.752 | 0.752 |
| Cyprus | 0.267 | 0.223 | 0.223 | Kiribati | 1.514 | 1.450 | 1.450 |
| Cyprus (Turkey) | 0.267 | 0.223 | 0.223 | Kuwait | 0.961 | 0.786 | 0.786 |
| Cyprus Mobile | 0.509 | 0.466 | 0.466 | Kyrgyzstan | 0.752 | 0.708 | 0.708 |
| Czech Republic | 0.301 | 0.267 | 0.267 | L Laos | 1.489 | 1.426 | 1.426 |
| Czech Republic Mobile | 0.543 | 0.509 | 0.509 | Latvia | 0.577 | 0.519 | 0.519 |
| D Denmark | 0.218 | 0.112 | 0.112 | Latvia Mobile | 0.820 | 0.762 | 0.762 |
| Denmark Mobile | 0.461 | 0.354 | 0.354 | Lebanon | 1.193 | 1.028 | 1.028 |
| Diego Garcia | 1.950 | 1.897 | 1.897 | Lesotho | 0.927 | 0.752 | 0.752 |

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ACN European Services Ltd.

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United Kingdom

ACN 3 – International Rates (L - Z)

Effective February 3, 2020

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 20% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 14.50p (incl. 20% VAT).

| Int. Destination | Peak | Offpeak | Weekend | Int. Destination | Peak | Offpeak | Weekend |
|--------------------------|-------|---------|---------|---------------------------|-------|---------|---------|
| L Liberia | 0.927 | 0.752 | 0.752 | R Romania Mobile | 0.820 | 0.762 | 0.762 |
| Libya | 0.485 | 0.432 | 0.432 | Russian Federation | 0.577 | 0.519 | 0.519 |
| Liechtenstein | 0.218 | 0.209 | 0.209 | Russian Federation Mobile | 0.820 | 0.762 | 0.762 |
| Liechtenstein Mobile | 0.461 | 0.451 | 0.451 | Rwanda | 0.961 | 0.917 | 0.917 |
| Lithuania | 0.577 | 0.519 | 0.519 | S Samoa (West) | 1.950 | 1.897 | 1.897 |
| Lithuania Mobile | 0.820 | 0.762 | 0.762 | San Marino | 0.485 | 0.432 | 0.432 |
| Luxembourg | 0.218 | 0.204 | 0.204 | Sao Tome and Principe | 1.514 | 1.450 | 1.450 |
| Luxembourg Mobile | 0.461 | 0.446 | 0.446 | Saudi Arabia | 0.728 | 0.587 | 0.587 |
| M Macau | 0.771 | 0.728 | 0.728 | Senegal | 1.222 | 0.994 | 0.994 |
| Macedonia (FYROM) | 0.485 | 0.432 | 0.432 | Serbia-Montenegro | 0.485 | 0.432 | 0.432 |
| Macedonia (FYROM) Mobile | 0.728 | 0.674 | 0.674 | Serbia-Montenegro Mobile | 0.485 | 0.432 | 0.432 |
| Madagascar | 0.961 | 0.917 | 0.917 | Seychelles | 1.222 | 0.994 | 0.994 |
| Malawi | 0.927 | 0.752 | 0.752 | Sierra Leone | 0.927 | 0.752 | 0.752 |
| Malaysia | 0.466 | 0.432 | 0.432 | Singapore | 0.213 | 0.170 | 0.170 |
| Maldives | 0.961 | 0.917 | 0.917 | Slovakia | 0.301 | 0.267 | 0.267 |
| Mali | 0.961 | 0.917 | 0.917 | Slovakia Mobile | 0.543 | 0.509 | 0.509 |
| Malta | 0.301 | 0.267 | 0.267 | Slovenia | 0.485 | 0.432 | 0.432 |
| Malta Mobile | 0.543 | 0.509 | 0.509 | Slovenia Mobile | 0.728 | 0.674 | 0.674 |
| Marshall Islands | 1.514 | 1.450 | 1.450 | Solomon Islands | 1.514 | 1.450 | 1.450 |
| Martinique | 0.961 | 0.786 | 0.786 | Somalia | 1.514 | 1.450 | 1.450 |
| Mauritania | 1.271 | 1.213 | 1.213 | South Africa | 0.577 | 0.509 | 0.509 |
| Mauritius | 1.222 | 0.994 | 0.994 | South Africa Mobile | 0.820 | 0.752 | 0.752 |
| Mayotte | 1.222 | 0.994 | 0.994 | South Korea | 0.771 | 0.728 | 0.728 |
| Mexico | 0.771 | 0.728 | 0.728 | Spain | 0.243 | 0.112 | 0.112 |
| Micronesia | 1.514 | 1.450 | 1.450 | Spain Mobile | 0.485 | 0.354 | 0.354 |
| Midway Islands | 2.485 | 2.485 | 2.485 | Spain-Canary Islands | 0.267 | 0.223 | 0.223 |
| Moldova | 0.728 | 0.587 | 0.587 | Sri Lanka | 0.150 | 0.150 | 0.150 |
| Monaco | 0.393 | 0.310 | 0.310 | St. Helena | 1.489 | 1.426 | 1.426 |
| Monaco Mobile | 0.635 | 0.553 | 0.553 | St. Kitts and Nevis | 0.742 | 0.631 | 0.631 |
| Mongolia | 1.489 | 1.426 | 1.426 | St. Lucia | 0.257 | 0.233 | 0.233 |
| Montserrat | 0.863 | 0.728 | 0.728 | St. Pierre and Miquelon | 0.742 | 0.631 | 0.631 |
| Morocco | 0.485 | 0.432 | 0.432 | St. Vincent-Grenadines | 0.742 | 0.631 | 0.631 |
| Morocco Mobile | 0.728 | 0.674 | 0.674 | Sudan | 0.927 | 0.752 | 0.752 |
| Mozambique | 0.961 | 0.917 | 0.917 | Suriname | 1.446 | 1.159 | 1.159 |
| Myanmar | 1.271 | 1.213 | 1.213 | Swaziland | 0.927 | 0.752 | 0.752 |
| N Namibia | 0.927 | 0.752 | 0.752 | Sweden | 0.204 | 0.184 | 0.184 |
| Nauru | 1.514 | 1.450 | 1.450 | Sweden Mobile | 0.446 | 0.427 | 0.427 |
| Nepal | 0.771 | 0.728 | 0.728 | Switzerland | 0.204 | 0.112 | 0.112 |
| Netherlands | 0.204 | 0.112 | 0.112 | Switzerland Mobile | 0.446 | 0.354 | 0.354 |
| Netherlands Antilles | 0.728 | 0.587 | 0.587 | Syria | 1.193 | 1.028 | 1.028 |
| Netherlands Mobile | 0.446 | 0.354 | 0.354 | T Taiwan | 0.771 | 0.728 | 0.728 |
| New Caledonia | 1.950 | 1.897 | 1.897 | Tajikistan | 0.961 | 0.917 | 0.917 |
| New Zealand | 0.344 | 0.257 | 0.257 | Tanzania | 0.927 | 0.752 | 0.752 |
| Nicaragua | 1.222 | 0.994 | 0.994 | Thailand | 0.752 | 0.728 | 0.728 |
| Niger | 0.961 | 0.917 | 0.917 | Togo | 1.222 | 0.994 | 0.994 |
| Nigeria | 0.752 | 0.708 | 0.708 | Tokelau | 1.950 | 1.897 | 1.897 |
| Niue | 1.489 | 1.426 | 1.426 | Tonga | 1.489 | 1.426 | 1.426 |
| Norfolk Island | 1.271 | 1.213 | 1.213 | Trinidad and Tobago | 0.257 | 0.233 | 0.233 |
| North Korea | 1.514 | 1.450 | 1.450 | Tunisia | 0.485 | 0.432 | 0.432 |
| Northern Mariana Islands | 1.222 | 0.994 | 0.994 | Turkey | 0.267 | 0.223 | 0.223 |
| Norway | 0.267 | 0.112 | 0.112 | Turkey Mobile | 0.509 | 0.466 | 0.466 |
| Norway Mobile | 0.509 | 0.354 | 0.354 | Turkmenistan | 0.902 | 0.834 | 0.834 |
| O Oman | 0.961 | 0.786 | 0.786 | Turks and Caicos Islands | 0.863 | 0.728 | 0.728 |
| P Pakistan | 0.277 | 0.243 | 0.243 | Tuvalu | 1.514 | 1.450 | 1.450 |
| Palau | 1.514 | 1.450 | 1.450 | U Uganda | 0.927 | 0.752 | 0.752 |
| Palestine | 0.577 | 0.519 | 0.519 | Ukraine | 0.577 | 0.519 | 0.519 |
| Panama | 0.927 | 0.752 | 0.752 | United Arab Emirates | 0.728 | 0.587 | 0.587 |
| Papua New Guinea | 0.961 | 0.917 | 0.917 | United States | 0.170 | 0.112 | 0.112 |
| Paraguay | 0.927 | 0.752 | 0.752 | Uruguay | 0.927 | 0.752 | 0.752 |
| Peru | 0.927 | 0.752 | 0.752 | Uzbekistan | 0.752 | 0.708 | 0.708 |
| Philippines | 0.771 | 0.728 | 0.728 | V Vanuatu | 1.514 | 1.450 | 1.450 |
| Poland | 0.301 | 0.267 | 0.267 | Venezuela | 0.927 | 0.752 | 0.752 |
| Poland Mobile | 0.543 | 0.509 | 0.509 | Vietnam | 1.489 | 1.426 | 1.426 |
| Portugal | 0.257 | 0.213 | 0.213 | Virgin Islands (British) | 0.742 | 0.631 | 0.631 |
| Portugal Mobile | 0.500 | 0.456 | 0.456 | Virgin Islands (U.S.) | 0.742 | 0.631 | 0.631 |
| Portugal-Azores | 0.267 | 0.223 | 0.223 | W Wake Island | 2.485 | 2.485 | 2.485 |
| Portugal-Madeira | 0.267 | 0.223 | 0.223 | Wallis and Futuna Islands | 1.940 | 1.843 | 1.843 |
| Puerto Rico | 0.563 | 0.485 | 0.485 | Y Yemen | 1.222 | 0.994 | 0.994 |
| Q Qatar | 0.961 | 0.786 | 0.786 | Z Zambia | 0.927 | 0.752 | 0.752 |
| R Reunion | 0.961 | 0.917 | 0.917 | Zanzibar | 0.927 | 0.752 | 0.752 |
| Romania | 0.577 | 0.519 | 0.519 | Zimbabwe | 0.927 | 0.752 | 0.752 |

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