



The Netherlands

## ACN One Family - Domestic rates

Effective January 18, 2018

Why not take ACN Line Rental in conjunction with ACN One Family and get all your monthly costs on one invoice from ACN. Prices are shown in euros, including 21% VAT. All monthly costs are invoiced in advance.

### Monthly Fees

ACN One Family + Line Rental (analogue)	21.85
ACN One Family + Line Rental (ISDN 1 or 2)	29.98
ACN One Family only	0.00

Rates for all call types listed below are per minute but are charged per second. Indicated call set-up fees apply for each call.

	Set-Up Fee	Peak	Evening	Weekend
		Mon to Fri 0800-2000	Mon to Fri 2000-0800	Sat & Sun 0000-2400
<b>Fixed to Fixed calls</b>				
Local calls	0.1119	0.0946	0.0946	0.0946
Local calls to other active ACN Customers <sup>1</sup>	0.1119	0.00	0.00	0.00
National calls	0.1119	0.0946	0.0946	0.0946
National calls to other active ACN Customers <sup>1</sup>	0.1119	0.00	0.00	0.00
<b>Fixed to Mobile calls</b>				
	0,1177	0,0946	0,0946	0,0946
<b>Internet calls</b>				
	0.0549	0.0458	0.0458	0.0458

Payment processing fee for payments other than by direct debit	0.50
Late Payment Administrative Fee	7.50
Administrative Fee	2.29

**Acceptable Usage Policy:** ACN One Family offers ACN residential fixed line customers' non-commercial voice traffic to other active ACN fixed line or digital phone service customers within the same country free of per minute charges. The **ACN One Family** plan is for residential users only. (If the customer does not have ACN's line rental service they must be identical to the owner of the line, as registered with the current line rental provider. Only natural persons are regarded as residential users). Calls to data lines (internet, VPN) are not free or charge but are charged according to our standard rates.

<sup>1</sup>In order for the call to qualify as an ACN One Family call (free of per minute charges) the called person has to be an active ACN customer. An active ACN customer is defined as having placed at least one call using the ACN service during the last 30 days.

Calls to service numbers (including premium rated numbers) are charged according to the rates of the owner of the service.

ACN reserves the right to change these prices.

[www.myacn.eu](http://www.myacn.eu)