



The Netherlands

ACN Freedom Plus - Domestic rates

Effective January 18, 2018

In order to benefit from the ACN Freedom Plus* calling plan you must also subscribe to ACN Line Rental. You will enjoy the convenience of one invoice from ACN for all your monthly costs. Prices are shown in euros, including 21% VAT. All monthly fees are charged in advance.

Monthly Fees	
ACN Freedom Plus + Line Rental (analogue)	28.97
ACN Freedom Plus + Line Rental (ISDN 1 or 2)	37.09

Rates for all call types listed below are per minute but are charged per second.
Indicated call set-up fees apply for each call.

	Set-Up Fee	Peak	Evening	Weekend
		Mon to Fri 08:00-20:00	Mon to Fri 20:00-08:00	Sat & Sun 00:00-24:00
Fixed to Fixed calls				
Local calls	0.1118 ¹	0.1005	0.00	0.00
National calls	0.1118 ¹	0.1005	0.00	0.00

¹The set-up fee is only applicable during peak hours.

Fixed to Mobile calls				
	0.1118 ¹	0.1005	0.0000	0.0000

¹The set-up fee is only applicable during peak hours.

Internet calls				
	0.0549	0.0457	0.0457	0.0457
Activation ¹				0.00
Administrative Fee in the event of a late payment				7.50
Administrative charge in case of payment other than Direct Debit, Debit Card or Credit Card				0.50
Administrative charge in case of failed payment				4.00
Reconnection after suspension charge (Line Rental)				25.00
Administrative Fee				2.29

¹) There is an activation fee of € 25.00 (inc. VAT) which is not charged if the customer commits and complies with a period of 12 months on the calling plan. For existing ACN customers wishing to change to this calling plan there is also an activation charge of € 25.00 (inc. VAT) but it is waived providing the customer remains with ACN for at least 12 months following the change.

Acceptable Usage Policy: The *ACN Freedom Plus plan is for residential users only (only natural persons are regarded as residential users). Calls to data lines (internet, VPN) are not free or charge but are charged according to our standard rates. Free calls are limited to 1,000 minutes per month, after which the per minute rate is the same as peak (0.0914 per minute).

Calls to service numbers (including premium rated numbers) are charged according to the rates of the owner of the service.

*This calling plan is not available to CPS only customers. You must take either an analogue or ISDN fixed line subscription in conjunction with this calling plan.

ACN reserves the right to change these prices.

www.myacn.eu



The Netherlands

ACN Freedom Plus - International rates

Effective January 18, 2018

Rates valid for calls made from the Netherlands. Prices are shown in euro per minute, including 21% VAT. All calls are charged per second. A call set-up fee of €0.1016 (incl. 21% VAT) applies.

Int. Destination	fixed	mobile	Int. Destination	fixed	mobile	Int. Destination	fixed	mobile
A Afghanistan	1.017	1.017	G Germany	0.071	0.325	P Pakistan	1.017	1.017
Albania	0.458	0.712	Ghana	1.017	1.017	Palau	1.017	1.017
Algeria	0.712	0.712	Gibraltar	0.163	0.417	Palestine	0.458	0.458
American Samoa	1.017	1.017	Greece	0.163	0.417	Panama	1.017	1.017
Andorra	0.163	0.417	Greenland	1.779	1.779	Papua New Guinea	1.779	1.779
Angola	1.017	1.017	Grenada	1.017	1.017	Paraguay	1.017	1.017
Anguilla	1.017	1.017	Guadeloupe	1.017	1.017	Peru	1.017	1.017
Antarctica	1.779	1.779	Guam	1.017	1.017	Philippines	1.017	1.017
Antigua and Barbuda	1.017	1.017	Guantanamo Bay	1.017	1.017	Poland	0.458	0.712
Argentina	1.017	1.017	Guatemala	1.017	1.017	Portugal	0.163	0.417
Armenia	1.017	1.017	Guinea	1.017	1.017	Portugal-Azores	0.163	0.163
Aruba	0.712	0.712	Guinea-Bissau	1.525	1.525	Portugal-Madeira	0.163	0.163
Ascension	1.017	1.017	Guyana	1.017	1.017	Puerto Rico	1.017	1.017
Australia	0.163	0.417	H Haiti	1.017	1.017	Q Qatar	1.017	1.017
Austria	0.071	0.325	Honduras	1.017	1.017	R Reunion	1.017	1.017
Azerbaijan	1.017	1.017	Hong Kong	0.458	0.458	Romania	0.458	0.712
B Bahamas	1.017	1.017	Hungary	0.163	0.417	Russian Federation	0.458	0.712
Bahrain	1.017	1.017	I Iceland	0.071	0.325	Rwanda	1.017	1.017
Bangladesh	1.017	1.017	India	1.017	1.017	S Samoa (West)	1.017	1.017
Barbados	1.017	1.017	Indonesia	0.458	0.458	San Marino	0.163	0.163
Belarus	0.458	0.712	Iran	1.017	1.017	Sao Tome and Principe	2.796	2.796
Belgium	0.071	0.325	Iraq	1.017	1.017	Saudi Arabia	1.017	1.017
Belize	1.017	1.017	Ireland	0.071	0.325	Senegal	1.017	1.017
Benin	1.017	1.017	Israel	0.458	0.712	Serbia-Montenegro	0.457	0.711
Bermuda	1.017	1.017	Italy	0.163	0.417	Seychelles	1.017	1.017
Bhutan	1.017	1.017	J Jamaica	1.017	1.017	Sierra Leone	1.017	1.017
Bolivia	1.017	1.017	Japan	0.458	0.458	Singapore	0.458	0.458
Bosnia-Herzegovina	0.458	0.712	Jordan	1.017	1.017	Slovakia	0.458	0.712
Botswana	1.017	1.017	K Kazakhstan	1.017	1.017	Slovenia	0.458	0.712
Brazil	0.712	0.712	Kenya	1.017	1.017	Solomon Islands	0.457	0.711
Brunei Darussalam	1.017	1.017	Kiribati	1.525	1.525	Somalia	1.525	1.525
Bulgaria	0.458	0.712	Kuwait	1.017	1.017	South Africa	0.712	0.966
Burkina Faso	1.017	1.017	Kyrgyzstan	1.017	1.017	South Korea	0.458	0.458
Burundi	1.017	1.017	L Laos	1.017	1.017	Spain	0.163	0.671
C Cambodia	1.017	1.017	Latvia	0.458	0.712	Spain-Canary Islands	0.071	0.071
Cameroon	1.017	1.017	Lebanon	1.017	1.017	Sri Lanka	1.017	1.017
Canada	0.071	0.071	Lesotho	1.017	1.017	St. Helena	1.779	1.779
Cape Verde	1.017	1.017	Liberia	1.017	1.017	St. Kitts and Nevis	1.017	1.017
Cayman Islands	1.017	1.017	Libya	0.712	0.712	St. Lucia	1.017	1.017
Central African Republic	1.017	1.017	Liechtenstein	0.163	0.417	St. Pierre and Miquelon	1.017	1.017
Chad	1.017	1.017	Lithuania	0.458	0.712	St. Vincent-Grenadines	1.017	1.017
Chile	1.017	1.017	Luxembourg	0.071	0.325	Sudan	1.017	1.017
China	1.017	1.017	M Macau	1.017	1.017	Suriname	1.017	1.017
Christmas Island	1.017	1.017	Macedonia (FYROM)	0.458	0.712	Swaziland	1.779	1.779
Cocos (Keeling) Islands	1.017	1.017	Madagascar	1.017	1.017	Sweden	0.071	0.325
Colombia	1.017	1.017	Malawi	1.017	1.017	Switzerland	0.071	0.325
Comoros	1.017	1.017	Malaysia	0.458	0.458	Syria	1.017	1.017
Congo	1.017	1.017	Maldives	1.017	1.017	T Taiwan	0.458	0.458
Congo (Dem. Rep.)	1.017	1.017	Malta	1.017	1.017	Tajikistan	1.017	1.017
Cook Islands	1.779	1.779	Marshall Islands	1.017	1.017	Tanzania	1.017	1.017
Costa Rica	1.017	1.017	Martinique	1.017	1.017	Thailand	1.017	1.017
Cote D'Ivoire	1.017	1.017	Mauritania	1.017	1.017	Togo	1.017	1.017
Croatia	0.458	0.712	Mauritius	1.017	1.017	Tokelau	3.050	3.050
Cuba	1.779	1.779	Mayotte	1.017	1.017	Tonga	1.017	1.017
Cyprus	0.458	0.712	Mexico	1.017	1.017	Trinidad and Tobago	1.017	1.017
Cyprus (Turkey)	0.458	0.458	Micro nesia	1.017	1.017	Tunisia	0.712	0.712
Czech Republic	0.163	0.417	Midway Islands	1.017	1.017	Turkey	0.458	0.712
D Denmark	0.071	0.325	Moldova	1.017	1.017	Turkmenistan	1.017	1.017
Diego Garcia	3.050	3.050	Monaco	0.163	0.325	Turks and Caicos Islands	1.017	1.017
Djibouti	1.017	1.017	Mongolia	1.017	1.017	Tuvalu	1.525	1.525
Dominica	1.017	1.017	Montserrat	1.017	1.017	U Uganda	1.017	1.017
Dominican Republic	1.017	1.017	Morocco	0.712	0.712	Ukraine	0.458	0.458
E East Timor	3.050	3.050	Mozambique	1.017	1.017	United Arab Emirates	1.017	1.017
Ecuador	1.017	1.017	Myanmar	1.017	1.017	United Kingdom	0.071	0.325
Egypt	0.712	0.712	N Namibia	1.017	1.017	United States	0.071	0.071
El Salvador	1.017	1.017	Nauru	2.288	2.288	Uruguay	1.017	1.017
Equatorial Guinea	1.017	1.017	Nepal	1.017	1.017	Uzbekistan	1.017	1.017
Eritrea	1.017	1.017	Netherlands Antilles	0.712	0.712	V Vanuatu	2.288	2.288
Estonia	0.458	0.712	New Caledonia	1.017	1.017	Venezuela	1.017	1.017
Ethiopia	1.017	1.017	New Zealand	0.163	0.163	Vietnam	1.017	1.017
F Falkland Islands	1.017	1.017	Nicaragua	1.017	1.017	Virgin Islands (British)	1.017	1.017
Faroe Islands	1.017	1.017	Niger	1.017	1.017	Virgin Islands (U.S.)	1.017	1.017
Fiji	1.017	1.017	Nigeria	1.017	1.017	W Wake Island	1.017	1.017
Finland	0.071	0.325	Niue	2.796	2.796	Wallis and Futuna Islands	2.796	2.796
France	0.071	0.325	Norfolk Island	3.050	3.050	Y Yemen	1.017	1.017
French Guiana	1.017	1.017	North Korea	1.779	1.779	Z Zambia	1.017	1.017
French Polynesia	1.017	1.017	Northern Mariana Islands	1.017	1.017	Zanzibar	1.017	1.017
G Gabon	1.017	1.017	Norway	0.071	0.325	Zimbabwe	1.017	1.017
Gambia	1.017	1.017	O Oman	1.017	1.017			
Georgia	1.017	1.017						

ACN Europe BV

Kamer van Koophandel: Amsterdam 34110202, OB-nummer: NL 8079 69 102 B 01
Postadres: Postbus 90364, 1006 BJ Amsterdam, Nederland