



The Netherlands

ACN Friends Call Free - Domestic Rates

Effective January 27, 2020

Choose the ACN landline subscription in combination with the ACN Friends Call Free calling package. This way you will find all your monthly calling costs on one invoice from ACN. The rates are shown in euros, incl. 21% VAT.

Monthly Fees

With fixed line subscription (analog)	30,19
With fixed line subscription (ISDN 1 or 2)	38,19
ACN Friends Call Free	7,99

The rates for the types of calls listed below are displayed per minute.
The costs will be charged per second. The specified set-up fee applies per call.

	Set-up Fee	Peak	Evening	Night	Weekend
		Mon-Fri 08:00-20:00	Mon-Fri 20:00-00:00	Mon-Fri 00:00-08:00	Sat-Sun 00:00-24:00
Fixed to Fixed Calls					
Local Calls	0,0560	0,0640	0,0560	0,0560	0,0560
Local calls with other active ACN ¹ customers	0,0560	0,00	0,00	0,00	0,00
National Calls	0,0560	0,0640	0,0560	0,0560	0,0560
Local calls with other active ACN ¹ customers	0,0560	0,00	0,00	0,00	0,00
Fixed to Mobile Calls					
	0,0560	0,2780	0,2710	0,2710	0,2710
Internet					
	0,0549	0,0458	0,0458	0,0458	0,0458

Acceptable Usage Policy: ACN Friends Call Free allows private ACN fixed telephony customers to call other ACN fixed telephony customers within the Netherlands for a rate of €0.00 per minute. ACN Friends Call Free is for private users only. (If the customer has not opted for the ACN landline subscription, the applicant's details must match the line owner's details as registered with the current landline provider. Only individuals can be registered as private users.) Calls to data lines (internet, VPN) are not free and are billed according to standard rates.

¹ A domestic call will only be made at a rate of €0.00 per minute if the called party is also an active customer of ACN. An active ACN customer is a customer who has called through ACN at least once in the past 30 days.

Late Payment Administrative Fee:	€ 7.50
Administrative costs in case of an acceptgiro payment:	€ 0.50
Administrative Fee:	€ 2.75

Calls to service numbers are billed at the service owner's rates.

ACN reserves the right to change these prices.

www.myacn.eu