



The Netherlands

ACN Continue - Domestic rates

Effective January 18, 2018

In order to benefit from the ACN Continue* calling plan you must also subscribe to ACN Line Rental. You will enjoy the convenience of one invoice from ACN for all your monthly costs. Prices are shown in euros, including 21% VAT. All monthly fees are charged in advance.

Monthly Fees

ACN Continue + Line Rental (analogue)	35.07
ACN Continue + Line Rental (ISDN 1 or 2)	43.19

Rates for all call types listed below are per minute but are charged per second. Indicated call set-up fees apply for each call.

	Set-Up Fee	Peak	Evening	Weekend
		Mon to Fri 0800-2000	Mon to Fri 2000-0800	Sat & Sun 0000-2400
Fixed to Fixed calls				
Local calls	0.00	0.00	0.00	0.00
National calls	0.00	0.00	0.00	0.00
Fixed to Mobile calls				
	0.1120	0.0900	0.0900	0.0900
Internet calls				
	0.0549	0.0458	0.0458	0.0458

Administrative Fee in the event of a late payment	7.50
Administrative charge in case of payment other than Direct Debit, Debit Card or Credit Card	0.50
Administrative charge in case of failed payment	4.00
Administrative Fee	2.29

Acceptable Usage Policy: The ACN Continue plan is for residential users only. (If the customer does not have ACN's line rental service they must be identical to the owner of the line, as registered with the current line rental provider. Only natural persons are regarded as residential users). ACN has the right to disconnect customers or transfer them to another calling plan if they violate the Acceptable Usage Policy. Calls to data lines (internet, VPN) are not free or charge but are charged according to our standard rates.

Calls to service numbers (including premium rated numbers) are charged according to the rates of the owner of the service.

*This calling plan is not available to CPS only customers. You must take either an analogue or ISDN fixed line subscription in conjunction with this calling plan.

ACN reserves the right to change these prices.

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