



The Netherlands

ACN-2-ACN - Domestic Rates

Effective January 27, 2020

Choose the ACN landline plan in combination with the ACN-2-ACN calling plan. This way you will find all your monthly calling costs on one invoice from ACN. The rates are shown in euros, incl. 21% VAT. All monthly costs are billed in advance.

Monthly Fees

With fixed line subscription (analog)	27,15
With fixed line subscription (ISDN 1 or 2)	35,15
ACN-2-ACN only	4,95

The rates for the call types below are shown per minute. However, the costs are calculated per second. The indicated start rates apply to each call.

	Set-up Fee	Peak	Evening	Night	Weekend
		Mon-Fri 08:00-20:00	Mon-Fri 20:00-00:00	Mon-Fri 00:00-08:00	Sat-Sun 00:00-24:00
Fixed to Fixed Calls					
Local Calls	0,0630	0,0840	0,0840	0,0840	0,0840
Local Calls with other active ACN customers ¹	0,0630	0,00	0,00	0,00	0,00
National Calls	0,0630	0,0840	0,0840	0,0840	0,0840
National Calls with other active ACN customers ¹	0,0630	0,00	0,00	0,00	0,00
Fixed to Mobile Calls					
KPN Numbers	0,0630	0,2760	0,2760	0,2760	0,2760
Vodafone Numbers	0,0630	0,2760	0,2760	0,2760	0,2760
T-Mobile Numbers	0,0630	0,2760	0,2760	0,2760	0,2760
Orange Numbers	0,0630	0,2760	0,2760	0,2760	0,2760
ACN & Telfort Numbers	0,0630	0,2760	0,2760	0,2760	0,2760
Scarlet Numbers	0,0630	0,2760	0,2760	0,2760	0,2760
Tele2 Numbers	0,0630	0,2760	0,2760	0,2760	0,2760
Internet Calls					
	0,0600	0,0700	0,0700	0,0700	0,0700

Acceptable Usage Policy: ACN-2-ACN enables private ACN fixed network customers to call other ACN fixed network customers within the Netherlands at a rate of € 0.00 per minute. ACN-2-ACN is for home users only. (If the customer has not opted for the ACN fixed line subscription, the details provided by the applicant must match the details of the subscriber registered with the current fixed line provider. Only individuals can be registered as private users. Calls to data lines (Internet, VPN) are not free and are billed according to standard tariffs.

¹ A domestic call will only be made at a rate of €0.00 per minute if the called party is also an active customer of CAN. An active ACN customer is a customer who has called through ACN at least once in the past 30 days.

Costs for payment processing per acceptgiro:	€ 0.50
Late Payment Administrative Fee:	€ 7.50
Administrative Fee:	€ 2.75

ACN reserves the right to change these prices.

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