

ACN Line Rental & Additional Services

Effective January 27, 2020

Subscribe to ACN Line Rental in combination with any of our calling plans and enjoy the convenience of one invoice from ACN for all your monthly costs. Prices are shown in euros, including 21% VAT. All monthly fees are charged in advance. All one-off fees are charged in arrears. For more information about any of the services available with ACN Line Rental refer to the **Additional Services Guide** on www.myacn.eu. Please note that ACN Line Rental is only available in combination with our Carrier Pre-selection service.

ACN Line Rental		
Analogue	Per month	22.20
ISDN 1 or 2	Per month	30.20
Additional ISDN 2 number per number (first 4 numbers are free)	Per month	0.51
ISDN sub addressing per number	Per month	10.32

Services Included at No Additional Charge		
These services are included with ACN Line Rental at no additional charge but may incur call charges when used.		
Hidden Number		
Reverse Charge Call ¹		0.00
Call Forwarding (Direct or Delayed) ²		

Services Activated Upon Request at No Additional Charge		
To benefit from the following services simply call ACN Customer Services.		
Permanent Hidden Number		
Call Blocking - International		0.00
Call Blocking - 0900, 0906 and 0909 numbers		

Supplementary Services		
A monthly fee applies to the following supplementary services, which can be ordered by calling ACN Customer Services, except for ISDN 1 or 2 lines where these services are automatically included at no additional charge.		
Call Waiting	Per month	1.16
Number Presentation	Per month	1.16

One-Time Services		
A one-time fee applies to the following services, which can be ordered by calling ACN Customer Services.		
Number Change		21.35
Moving House/Relocation (analogue line)		25.42
Moving House/Relocation (ISDN 1 line)		25.42
Moving House/Relocation (ISDN 2 line)		25.42
New Line Installation (analogue only)		48.34
Line Conversion - ISDN 1 to analogue		76.27
Line Conversion - ISDN 2 to analogue		76.27
Line Conversion - ISDN 1 to analogue when moving house		88.20
Line Conversion - ISDN 2 to analogue when moving house		88.20
Additional ISDN numbers (ISDN 2) per number (first 4 numbers are free)		20.55
ISDN number deletion per number		FREE
Sub addressing (ISDN 2)		20.55

¹ Refer to the Additional Services Guide on www.myacn.eu for more information on charges related to this service.

² Call forwarded calls are charged according to the applicable rates and charging mechanisms per selected calling plan for the destination that the call is forwarded to.