



## Service Card

### Line Rental (analogue) with Carrier Pre-Selection (CPS)

Valid from March 5th, 2014

<b>Monthly cost of the offer</b> <i>(Prix mensuel de l'offre)</i>	<b>ACN Line Rental + ACN Select</b> €16.05/month (incl. VAT) or <b>ACN Line Rental + ACN Essentiel*</b> €16.71/month (incl. VAT) or <b>ACN Line Rental + ACN Partage</b> €17.94/month (incl. VAT) or <b>ACN Line Rental + ACN Evolution</b> €17.70/month (incl. VAT) or <b>ACN Line Rental + ACN 24/7</b> €30.91/month (incl. VAT) or <b>ACN Line Rental + ACN 2H</b> €20.62/month (incl. VAT)  or <b>ACN Line Rental + ACN Small Business Select</b> €15.00/month (HT) or <b>ACN Line Rental + ACN Pro</b> €19.75/month (HT)  For call costs and further information, please refer to the specific rate sheet.  * Subject to a minimum call usage of € 2.01
<b>Minimum contract period</b> <i>(Durée minimale d'engagement)</i>	No minimum contract period.
<b>Description of the offer</b> <i>(Description de l'offre)</i>	“ACN Line Rental (analogue) with CPS” refers to the offer to resell the incumbent provider’s telephone line rental service by ACN, for a fixed analogue telephone line in metropolitan France. If ACN Line Rental (analogue) with CPS is chosen, all the customer’s call traffic will be carried and invoiced by ACN and the customer will receive one invoice and have one point of contact for all his/her fixed telephony services.  Please refer to the specific rate sheet for further information.
<b>Set-up costs</b> <i>(Frais de mise en service)</i>	There are no set-up costs when the line is an analogue line transferred from the incumbent provider or any other provider offering analogue line rental in metropolitan France.
<b>Indicative timeframe to deliver the service</b> <i>(Délai indicatif de mise à disposition)</i>	Between 1 and 6 weeks.
<b>Warranty deposit</b> <i>(Dépôt de garantie)</i>	There is no warranty deposit required.

ACN Communications France SAS

Adresse du siège et adresse postale: Paris La Défense, Tour Egée, 9/11 allée de l'Arche, Courbevoie Cedex, 92671 Paris, France  
SAS au capital social de €37 000, RCS PARIS B 451 364 889

<b>Billing</b> <i>(Facturation)</i>	Monthly fees are charged in advance, with pro rata charging for the first month. Call charges are billed in arrears.
<b>Additional line rental services included</b> <i>(Options includes)</i>	<b>Additional services included at no additional charge or activated upon request at no additional charge:</b>  <b>Voicemail</b> (receive your calls when your line is busy or when you are out) <b>3131</b> (know who was trying to call you) <b>Automatic Call-Back</b> (automatically call back a busy line) <b>Wake-Up/Reminder Call</b> (program a wake-up call or reminder by phone) <b>Hidden Number</b> (prevent your telephone number from being displayed) <b>3-Way Call</b> (talk with 2 people at the same time) <b>Selective Outgoing Call Barring</b> (bar outgoing calls to special numbers) <b>Permanent Hidden Number</b> (prevent your telephone number from being displayed for all calls)
<b>Available supplementary &amp; one-time line rental services</b>	<b>The following supplementary and one-time services can be activated upon request but are subject to charges. Please refer to <a href="http://www.myacn.eu">www.myacn.eu</a> for up to date pricing information.</b>  <b>Call Waiting</b> (know when someone is calling you when engaged on a another call) <b>Call Forwarding</b> (forward all your calls to another number in France) <b>Number Presentation</b> (see the number of the person calling before answering the phone) <b>Name Presentation</b> (see the name of the person calling before answering the phone) <b>New Number Announcement</b> (Notify callers of your new number) <b>Number Change</b> (Change your telephone number)
<b>Customer's right to cancel</b> <i>(Conditions de résiliation a l'initiative du client)</i>	The Customer may end the contract with ACN at any time by giving 30 days written notice.
<b>Customer Services</b> <i>(Service Clients)</i>	The ACN Customer Services department is available Monday to Friday between 08.30 and 19.00 (free from fixed lines in metropolitan France).  <b>Customer Services:</b> +33970733258
<b>Available Calling Options</b>	<b>Avantage International</b> is an additional option for all calling plans mentioned above and offers 50% discount for International calls to more than 200 destinations. Please refer to the International rates of the specific calling plan for details.  This option has a monthly fee of €2,00 (incl. VAT).

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