

ACN Illimité - Domestic Rates

Effective March 12, 2021

To benefit from the ACN Unlimited pricing option, you must purchase the ACN Phone Subscription. This means that you will no longer receive a single bill from ACN for all your monthly charges. Prices are indicated in € incl. VAT (20% VAT). All monthly fees are invoiced in advance.

Monthly Fees

ACN Unlimited and ACN Telephone Subscription (analog)	38,20
ACN Unlimited and ACN Telephone Subscription (ISDN)	62,89

The rates for the types of calls listed below are displayed per minute, but they are charged per second. The specified set-up fee applies to each call (does not apply for local and national calls to landlines).

Local Calls

Call Set-Up Fee	0,00
Peak & Off-Peak	0,00

National Calls

Call Set-Up Fee	0,00
Peak & Off-Peak	0,00

Fixed to Mobile calls

Calls to SFR and Orange mobiles		
Call Set-Up Fee		0,2212
Peak	Mon-Fri, 08:00-21:00 & Sat, 08:00-12:00	0,2400
Off-Peak	All other times	0,0600
Calls to Bouygues, Neuf or other mobiles		
Call Set-Up Fee		0,2212
Peak	Mon-Fri, 08:00-21:00 & Sat, 08:00-12:00	0,3300
Off-Peak	All other times	0,1700

Acceptable Usage Policy: "ACN Unlimited" offers private customers of ACN fixed line services non-commercial voice traffic to other fixed line service customers in France at a rate of 0.00 cents per minute. "ACN Unlimited" is an offer strictly reserved for residential users. (If the customer does not have an ACN telephone subscription, they must be the owner of the line as registered with their current operator. Only natural persons are considered residential users).

Calls to service numbers and data lines (Internet, premium rate services) are charged at the service owner's rates.

Late Payment Administrative Fee:	€ 7.50
Payment processing fee:	€ 2.01
Credit for payment made by direct debit:	€ 2.01
Administrative costs in case of failed payment:	€ 4.00

ACN reserves the right to change these prices.

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