

ACN Familial - Domestic rates

Effective March 12, 2021

Why not take ACN Line Rental in conjunction with ACN Familial and get all your monthly costs on one invoice from ACN. Prices are shown in euros, including 20% VAT. All monthly costs are invoiced in advance.

Monthly Fees	
With Line Rental (analogue)	24.40
With Line Rental (ISDN)	49.09
ACN Familial Only	5.70

Rates for all call types listed below are per minute but are charged per second. Indicated call set-up fees apply for each call.

Local & National calls		
Call Set-Up Fee		0.1359
Peak	Mon-Fri 08:00-19:00	0.0800
Off-Peak	All other times	0.0500

Local & National calls to other active ACN Customers		
Call Set-Up Fee		0.1359
Peak & Off-Peak	Mon-Sun, 00:00-24:00	0.0000

Fixed to Mobile calls		
Calls to SFR & Orange		
Call Set-Up Fee		0.1886
Peak	Mon-Fri, 08:00-21:00 & Sat, 08:00-12:00	0.1800
Off-Peak	All other times	0.1000
Calls to Bouygues, Neuf & other		
Call Set-Up Fee		0.1886
Peak	Mon-Fri, 08:00-21:00 & Sat, 08:00-12:00	0.2000
Off-Peak	All other times	0.1100

Acceptable Usage Policy: ACN Familial offers ACN residential fixed line customers non-commercial voice traffic to other active ACN fixed line customers within the same country free of per minute charges. The ACN Familial plan is for residential users only. (If the customer does not have ACN's line rental service they must be identical to the owner of the line, as registered with the current line rental provider. Only natural persons are regarded as residential users).

Calls to data lines and service numbers (internet, premium rated services) are charged at the rates of the owner of the service.

Late payment administration fee:	€7.50
Administrative charge in case of failed payment:	€4.00
Payment processing fee:	€2.01
Credit for payments made by recurring payment method such as Direct Debit, Debit or Credit Card	€2.01

ACN reserves the right to change these prices.
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