

## ACN Chaleureux - Domestic rates

Effective July 19, 2018

Why not take ACN Line Rental in conjunction with ACN Chaleureux and get all your monthly costs on one invoice from ACN. Prices are shown in euros, including 20% VAT. All monthly costs are invoiced in advance.

Monthly Fees	
With Line Rental (analogue)	23.09
With Line Rental (ISDN)	47.78
ACN Chaleureux Only	4.39
Avantage International	2.00

Rates for all call types listed below are per minute but are charged per second. Indicated call set-up fees apply for each call.

Local & National calls		
Call Set-Up Fee		0.1355
Peak	Mon-Fri 08:00-19:00	0.0668
Off-Peak	All other times	0.0413

Local & National calls to other active ACN Customers		
Call Set-Up Fee		0.1355
Peak & Off-Peak	Mon-Sun, 00:00-24:00	0.0000

Fixed to Mobile calls		
<b>Calls to SFR &amp; Orange</b>		
Call Set-Up Fee		0.2317
Peak	Mon-Fri, 08:00-21:00 & Sat, 08:00-12:00	0.1780
Off-Peak	All other times	0.0970
<b>Calls to Bouygues, Neuf &amp; other</b>		
Call set-up charge		0.2528
Peak	Mon-Fri, 08:00-21:00 & Sat, 08:00-12:00	0.2037
Off-peak	All other times	0.1102

**Acceptable Usage Policy:** ACN Chaleureux offers ACN residential fixed line customers non-commercial voice traffic to other active ACN fixed line customers within the same country free of per minute charges. The ACN Chaleureux plan is for residential users only. (If the customer does not have ACN's line rental service they must be identical to the owner of the line, as registered with the current line rental provider. Only natural persons are regarded as residential users).

Calls to data lines and service numbers (internet, premium rated services) are charged at the rates of the owner of the service.

Late payment administration fee:	€7.50
Administrative charge in case of failed payment:	€4.00
Payment processing fee:	€2.01
Credit for payments made by recurring payment method such as Direct Debit, Debit or Credit Card	€2.01

**Avantage International** is an additional option for this calling plan and offers 50% discount for international calls to more than 200 destinations. Please refer to our international rates for details.

ACN reserves the right to change these prices.  
[www.myacn.eu](http://www.myacn.eu)