



ACN Globe Call - Spain

RATE SHEET AND PRICING GUIDE

ACN DIGITAL PHONE SERVICE

SUMMARY PLAN DESCRIPTION	The ACN Globe Call tariff plan allows customers to place calls to both Landline and Mobile international destinations according to the specified bundle allocations below. For those countries listed in the large minute bundle, customers may call 1,020 minutes. In the small minute bundle, customers may call 120 minutes. Combined, that's over 1,140 minutes or 19 hours of calling time for one, low price!
MONTHLY PRICE	€ 12.39, excl. VAT (€ 14.99, incl. 21% VAT)
EQUIPMENT (ONE-TIME)	New ACN Phone Adaptor: € 40.64, excl. VAT (€ 49.17, incl. 21% VAT) Used ACN Phone Adaptor: € 0.00 ¹
CONFIG. & LOGISTICS (ONE-TIME)	New ACN Phone Adaptor: € 12.67, excl. VAT (€ 15.33, incl. 21% VAT) Used ACN Phone Adaptor: € 12.67, excl. VAT (€ 15.33, incl. 21% VAT)
OTHER ONE-TIME SERVICE FEES	Activation ² : € 33.85, excl. VAT (€ 40.96, incl. 21% VAT) ACN Phone Adaptor full retail price ³ : € 57.58, excl. VAT (€ 69.67, incl. 21% VAT) Relocation fee (moving house): € 33.85, excl. VAT (€ 40.96, incl. 21% VAT) Return Handling Charge ⁴ : € 16.53, excl. VAT (€ 20.00, incl. 21% VAT) Administrative Fee in the event of a late payment: € 5.00 Administrative charge in case of failed payment: € 4.00
ACN-to-ACN, ON-NETWORK CALLS	Calls at no additional charge to other ACN Digital Phone Service customers in the following countries: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom, Australia, Canada, New Zealand, Puerto Rico, South Korea, and the United States. Please Note: No call set-up fee applies to these ACN to ACN, on-net calls.
CALL SET-UP CHARGE	The call set-up charge for local, regional, and national fixed line and mobile calls is € 0.0372, excl. VAT (€ 0.045, incl. 21% VAT) The call set-up charge for all international calls, in and out of bundle, is € 0.0372, excl. VAT (€ 0.045, incl. 21% VAT)
CONTRACT PERIOD	Twelve (12) Months



Large Minute Bundle: 17 Hours/ Month, equivalent to 1,020 Minutes/ Month

- Bangladesh
- Canada
- China
- France
- Greece
- Guam
- Hong Kong
- India
- Italy
- Malaysia
- Mexico
- Portugal
- Puerto Rico
- Romania
- Singapore
- South Korea
- Thailand
- United Kingdom
- United States
- US Virgin Island

Small Minute Bundle: 2 Hours/ Month, equivalent to 120 Minutes/ Month

- Argentina
- Austria
- Brazil
- Colombia
- Costa Rica
- Dominican Republic
- Germany
- Netherlands
- Panama
- Paraguay
- Peru
- Sweden
- Switzerland

Prices effective from July 1, 2018. Prices are shown in EUR per minute, incl. 21% VAT. Customers located in Canary Islands will be charged 7% (IGIC) instead of 21% VAT. ACN reserves the right to change these prices.

1. This option is only applicable for customers who already have a European ACN Phone Adaptor but do not currently have an active subscription for the service.
2. The activation fee is discounted. If customer does not remain an ACN Digital Phone Service customer until the end of the initial contract period of 12 months, ACN will charge the normal activation fee of € 40.96 incl. VAT upon termination.
3. The full retail price is charged in case of replacement and in case of non-returned hardware after revocation.
4. In the event You provide an incorrect address or fail to take possession of the shipment, ACN will deduct the cost of return shipping from your refund. The cost of return shipping is equal to the costs of shipping your order to You + 25%.

ACN Marketing y Servicios de Telecomunicaciones España S.L. (Sociedad Unipersonal)
Domicilio social: Calle Pinar 7, 5º Izq., 28006 Madrid, España - CIF: B83966366
R.M. Madrid: Tomo 19.960, Libro 0, Folio 64, Sección 8ª, hoja M-351986
Dirección Postal: Calle de Las Rejas 11F, 28022 Madrid, España



ACN Globe Call Domestic Call Rates

Prices are shown in EUR per minute, incl. 21% VAT. All calls are charged per second.

Calling Rates	Day/Time	Set-Up		Per minute	
		EX VAT	INC 21% VAT	EX VAT	INC 21% VAT
Local and National Fixed line	Mon-Sun All Times	0.0372 €	0.0450 €	0.0124 €	0.0150 €
National Mobile	Mon-Sun All Times	0.0372 €	0.0450 €	0.0826 €	0.1000 €

ACN Smart International Call Rates

Prices are shown in EUR per minute, incl. 21% VAT. All calls are charged per second. The call set-up charge for International calls is €0.045 incl. 21% VAT. Customers located in Canary Islands will be charged 7% (IGIC) instead of 21% VAT

Out-of-Bundle Rates (After 1,020 minutes, you will be charged the following per minute rates)

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Bangladesh	0.028	Guam Mobile	0.096	Portugal	0.010	South Korea Mobile	0.060
Bangladesh Mobile	0.025	Hong Kong	0.014	Portugal - Azores	0.012	Thailand	0.024
Canada	0.010	Hong Kong Mobile	0.022	Portugal - Madeira	0.012	Thailand Mobile	0.036
Canada Mobile	0.010	India	0.012	Portugal Mobile	0.228	United Kingdom	0.012
China	0.012	India Mobile	0.036	Puerto Rico	0.017	United Kingdom Mobile	0.061
China Mobile	0.012	Italy	0.012	Puerto Rico Mobile	0.017	United States	0.012
France	0.012	Italy Mobile	0.061	Romania	0.010	United States Mobile	0.012
France Mobile	0.061	Malaysia	0.012	Romania Mobile	0.017	Virgin Islands (U.S.)	0.095
Greece	0.036	Malaysia Mobile	0.013	Singapore	0.012	Virgin Islands (U.S.) Mobile	0.095
Greece Mobile	0.228	Mexico	0.010	Singapore Mobile	0.012		
Guam	0.096	Mexico Mobile	0.036	South Korea	0.012		

Out-of-Bundle Rates (After 120 minutes, you will be charged the following per minute rates)

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Argentina	0.010	Colombia Mobile	0.039	Netherlands	0.012	Peru Mobile	0.055
Argentina Mobile	0.081	Costa Rica	0.016	Netherlands Mobile	0.300	Sweden	0.012
Austria	0.012	Costa Rica Mobile	0.108	Panama	0.036	Sweden Mobile	0.228
Austria Mobile	0.300	Dominican Republic	0.018	Panama Mobile	0.113	Switzerland	0.012
Brazil	0.010	Dominican Republic Mobile	0.064	Paraguay	0.023	Switzerland Mobile	0.103
Brazil Mobile	0.037	Germany	0.012	Paraguay Mobile	0.144		
Colombia	0.031	Germany Mobile	0.061	Peru	0.010		

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Excluded from International Bundles

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Afghanistan	0.218	Democratic Rep of the Congo	0.255	Kosovo	0.285	Philippines	0.092
Afghanistan Mobile	0.274	Democratic Rep of the Congo Mobile	1.287	Kosovo Mobile	0.384	Philippines Mobile	0.180
Albania	0.171	Denmark	0.060	Kuwait	0.081	Poland	0.011
Albania Mobile	0.288	Denmark Mobile	0.300	Kuwait Mobile	0.108	Poland Mobile	0.036
Algeria	0.102	Djibouti	0.376	Kyrgyzstan	0.108	Qatar	0.191
Algeria Mobile	0.606	Djibouti Mobile	0.376	Kyrgyzstan Mobile	0.156	Qatar Mobile	0.191
American Samoa	1.380	Dominica	0.287	Laos	0.067	Réunion	0.348
American Samoa Mobile	1.380	Dominica Mobile	0.287	Laos Mobile	0.067	Réunion Mobile	0.348
Andorra	0.036	Ecuador	0.096	Latvia	0.012	Russian Federation	0.036
Andorra Mobile	0.144	Ecuador Mobile	0.174	Latvia Mobile	0.060	Russian Federation Mobile	0.152
Angola	0.054	Egypt	0.075	Lebanon	0.104	Rwanda	1.287
Angola Mobile	0.054	Egypt Mobile	0.085	Lebanon Mobile	0.189	Rwanda Mobile	1.287
Anguilla	0.285	El Salvador	0.108	Lesotho	0.228	Saint Kitts and Nevis	0.287
Anguilla Mobile	0.285	El Salvador Mobile	0.228	Lesotho Mobile	0.228	Saint Kitts and Nevis Mobile	0.287
Antigua and Barbuda	0.287	Equatorial Guinea	0.288	Libya	0.217	San Marino	1.287
Antigua and Barbuda Mobile	0.287	Equatorial Guinea Mobile	0.288	Libya Mobile	0.715	San Marino Mobile	1.287
Armenia	0.136	Eritrea	0.285	Liechtenstein	0.095	Saudi Arabia	0.076
Armenia Mobile	0.202	Eritrea Mobile	0.285	Liechtenstein Mobile	0.531	Saudi Arabia Mobile	0.192
Aruba	0.081	Estonia	0.019	Lithuania	0.012	Senegal	0.172
Aruba Mobile	0.182	Estonia Mobile	0.190	Lithuania Mobile	0.060	Senegal Mobile	0.285
Australia	0.012	Ethiopia	0.217	Luxembourg	0.060	Serbia	0.171
Australia Mobile	0.228	Ethiopia Mobile	1.287	Luxembourg Mobile	0.228	Serbia Mobile	0.323
Azerbaijan	0.217	Faroe Islands	0.183	Macao	0.060	Slovakia	0.012
Azerbaijan Mobile	0.331	Faroe Islands Mobile	0.183	Macao Mobile	0.060	Slovakia Mobile	0.144
Bahamas	0.228	Fiji	0.434	Malawi	0.273	Slovenia	0.016
Bahamas Mobile	0.228	Fiji Mobile	0.434	Malawi Mobile	0.342	Slovenia Mobile	0.300
Bahrain	0.052	Finland	0.043	Mali	0.285	Somalia	0.399
Bahrain Mobile	0.108	Finland Mobile	0.300	Mali Mobile	0.285	Somalia Mobile	0.399
Barbados	0.217	French Guiana	0.348	Malta	0.048	South Africa	0.036
Barbados Mobile	0.217	French Guiana Mobile	0.465	Malta Mobile	0.228	South Africa Mobile	0.036
Belarus	0.293	French Polynesia	0.445	Marshall Islands	0.920	Sri Lanka	0.109
Belarus Mobile	0.331	French Polynesia Mobile	0.445	Marshall Islands Mobile	0.920	Sri Lanka Mobile	0.144
Belgium	0.013	FYR Macedonia	0.103	Martinique	0.108	St. Lucia	0.287
Belgium Mobile	0.300	FYR Macedonia Mobile	0.346	Martinique Mobile	0.228	St. Lucia Mobile	0.287
Belize	0.200	Georgia	0.060	Mauritius	0.107	St. Pierre and Miquelon	0.287
Belize Mobile	0.200	Georgia Mobile	0.180	Mauritius Mobile	0.107	St. Pierre and Miquelon Mobile	0.287
Benin	0.203	Ghana	0.210	Mayotte	0.360	St. Vincent-Grenadines	0.287
Benin Mobile	0.203	Ghana Mobile	0.200	Mayotte Mobile	0.360	St. Vincent-Grenadines Mobile	0.287
Bermuda	0.108	Gibraltar	0.060	Micronesia	1.931	Sudan	0.206
Bermuda Mobile	0.108	Gibraltar Mobile	0.348	Micronesia Mobile	1.931	Sudan Mobile	0.206
Bhutan	0.348	Grenada	0.217	Moldova	0.286	Suriname	0.214
Bhutan Mobile	0.348	Grenada Mobile	0.217	Moldova Mobile	0.232	Suriname Mobile	0.388
Bolivia	0.093	Guadeloupe	0.036	Monaco	0.072	Swaziland	0.206
Bolivia Mobile	0.228	Guadeloupe Mobile	0.228	Monaco Mobile	0.298	Swaziland Mobile	0.206
Bosnia and Herzegovina	0.146	Guantanamo Bay	0.920	Mongolia	0.108	Syria	0.180
Bosnia and Herzegovina Mobile	0.331	Guantanamo Bay Mobile	0.920	Mongolia Mobile	0.108	Syria Mobile	0.180
Botswana	0.206	Guatemala	0.097	Montenegro	0.217	Taiwan	0.014
Botswana Mobile	0.434	Guatemala Mobile	0.125	Montenegro Mobile	0.322	Taiwan Mobile	0.108
Brunei Darussalam	0.072	Guinea	0.373	Montserrat	0.194	Tajikistan	0.168
Brunei Darussalam Mobile	0.072	Guinea Mobile	0.373	Montserrat Mobile	0.194	Tajikistan Mobile	0.168
Bulgaria	0.060	Guinea-Bissau	0.433	Morocco	0.116	Tanzania	0.252
Bulgaria Mobile	0.228	Guinea-Bissau Mobile	0.433	Morocco Mobile	0.666	Tanzania Mobile	0.252
Burkina Faso	0.217	Guyana	0.223	Mozambique	0.064	Trinidad and Tobago	0.156
Burkina Faso Mobile	0.277	Guyana Mobile	0.217	Mozambique Mobile	0.180	Trinidad and Tobago Mobile	0.156
Burundi	0.412	Haiti	0.262	Myanmar	0.331	Turkey	0.032
Burundi Mobile	0.372	Haiti Mobile	0.287	Myanmar Mobile	0.331	Turkey Mobile	0.144
Cambodia	0.054	Honduras	0.109	Namibia	0.155	Turkmenistan	0.155
Cambodia Mobile	0.084	Honduras Mobile	0.204	Namibia Mobile	0.155	Turkmenistan Mobile	0.155
Cameroon	0.115	Hungary	0.012	Nepal	0.132	Turks and Caicos Islands	0.287
Cameroon Mobile	0.280	Hungary Mobile	0.060	Nepal Mobile	0.132	Turks and Caicos Islands Mobile	0.287
Cape Verde	0.186	Iceland	0.036	Netherlands Antilles	0.079	Uganda	0.263
Cape Verde Mobile	0.287	Iceland Mobile	0.300	Netherlands Antilles Mobile	0.168	Uganda Mobile	0.271
Cayman Islands	0.431	Indonesia	0.060	New Caledonia	0.228	Ukraine	0.099
Cayman Islands Mobile	0.431	Indonesia Mobile	0.108	New Caledonia Mobile	0.228	Ukraine Mobile	0.231
Central African Republic	0.421	Iran	0.060	New Zealand	0.012	United Arab Emirates	0.144
Central African Republic Mobile	0.421	Iran Mobile	0.108	New Zealand Mobile	0.108	United Arab Emirates Mobile	0.228
Chad	0.550	Iraq	0.100	Nicaragua	0.113	Uruguay	0.038
Chad Mobile	0.550	Iraq Mobile	0.182	Nicaragua Mobile	0.274	Uruguay Mobile	0.180
Chile	0.012	Ireland	0.036	Niger	0.782	Uzbekistan	0.060
Chile Mobile	0.108	Ireland Mobile	0.300	Niger Mobile	0.277	Uzbekistan Mobile	0.108
Comoros	0.217	Israel	0.012	Nigeria	0.040	Venezuela	0.029
Comoros Mobile	0.285	Israel Mobile	0.108	Nigeria Mobile	0.036	Venezuela Mobile	0.079
Congo	0.390	Ivory Coast	0.189	Northern Mariana Islands	1.380	Vietnam	0.064
Congo Mobile	0.390	Ivory Coast Mobile	0.303	Northern Mariana Islands Mobile	1.380	Vietnam Mobile	0.084
Croatia	0.013	Jamaica	0.103	Norway	0.060	Virgin Islands (British)	1.287
Croatia Mobile	0.228	Jamaica Mobile	0.217	Norway Mobile	0.300	Virgin Islands (British) Mobile	1.287
Cuba	0.613	Japan	0.022	Oman	0.228	Yemen	0.144
Cuba Mobile	0.613	Japan Mobile	0.108	Oman Mobile	0.228	Yemen Mobile	0.228
Cyprus	0.036	Jordan	0.088	Pakistan	0.060	Zambia	0.062
Cyprus (Turkey)	0.120	Jordan Mobile	0.144	Pakistan Mobile	0.144	Zambia Mobile	0.180
Cyprus (Turkey) Mobile	0.120	Kazakhstan	0.036	Palau	0.528	Zimbabwe	0.103
Cyprus Mobile	0.108	Kazakhstan Mobile	0.149	Palau Mobile	0.528	Zimbabwe Mobile	0.359
Czech Republic	0.060	Kenya	0.115	Palestine	0.228		
Czech Republic Mobile	0.228	Kenya Mobile	0.092	Palestine Mobile	0.228		

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