



Spain

## ACN Friends & Family – Domestic Rates

Effective July 11, 2018

Prices are shown in Euro, including 21% VAT. All monthly fees are charged in advance. Customers calling from Canary Islands will be charged 7% (IGIC) instead of 21% VAT.

Monthly Fees		Excl. VAT	Incl. 21% VAT
Line Rental (analogue) <sup>1</sup>	Per month	16.16	19.55
ACN Friends & Family only	Per month	2.74	3.31

Prices are shown in Euro per minute, but charged per second. The call set-up fee per call category applies to all calls including calls to ACN fixed-lines.

Local / Metropolitan Calls		Excl. VAT	Incl. 21% VAT
Call set-up fee		0.1491	0.1804
Peak	(Mon-Fri 08:00-18:00)	0.0503	0.0608
Off-peak	(Other)	0.0328	0.0397
Calls to other active ACN Customers	(Mon-Sun 00:00-24:00)	0.00	0.00

Provincial Calls		Excl. VAT	Incl. 21% VAT
Call set-up fee		0.1491	0.1804
Peak	(Mon-Fri 08:00-20:00)	0.0503	0.0608
Off-peak	(Other)	0.0328	0.0397
Calls to other active ACN Customers	(Mon-Sun 00:00-24:00)	0.00	0.00

Interprovincial Calls		Excl. VAT	Incl. 21% VAT
Call set-up fee		0.1491	0.1804
Peak	(Mon-Fri 08:00-20:00)	0.0739	0.0894
Off-peak	(Other)	0.0739	0.0894
Calls to other active ACN Customers	(Mon-Sun 00:00-24:00)	0.00	0.00

Fixed to Mobile Calls		Excl. VAT	Incl. 21% VAT
Call set-up fee		0.1753	0.2121
Calls to <b>Movistar, Vodafone and Orange</b>			
Peak	(Mon-Fri 08:00-22:00)	0.1982	0.2398
Saturday morning	(Sat 08:00-14:00)	0.1982	0.2398
Off-peak	(Other)	0.1319	0.1596

Late payment administration fee:	€ 5.00
Administrative charge in case of failed payment:	€ 4.00
Administration Fee	€ 2.49

<sup>1</sup> ACN offers Analogue Line Rental service only and with a 12 month binding period. Calls to retrieve messages from the Answering Service will cost 10.21 cents per call (incl. VAT), regardless of how many messages retrieved, with a maximum of € 4.84 per month (incl. VAT).

This price plan is for residential customers only.  
An Acceptable Usage Policy applies, see [www.myacn.eu](http://www.myacn.eu) for more details.

ACN reserves the right to change these prices.