



Spain

**ACN Basic Home – Domestic Rates**

Effective July 11, 2018

Prices are shown in Euro, including 21% VAT. All monthly fees are charged in advance. Customers calling from Canary Islands will be charged 7% (IGIC) instead of 21% VAT.

Monthly Fees		Excl. VAT	Incl. 21% VAT
Line Rental (analogue) <sup>1,2</sup>	Per month	16.16	19.55
ACN Basic Home only <sup>2</sup>	Per month	0.00	0.00

Prices are shown in Euro per minute, but charged per second.

Local / Metropolitan, Provincial & Interprovincial Calls		Excl. VAT	Incl. 21% VAT
Call set-up fee		0.2116	0.2560
Peak	(Mon-Fri 08:00-18:00)	0.0000 <sup>3</sup>	0.0000 <sup>3</sup>
Off-peak	(Mon-Fri 18:00-08:00)	0.0000 <sup>3</sup>	0.0000 <sup>3</sup>
Call set-up fee		0.0000	0.0000
Weekend	(Sat 00:00 - Sun 24:00)	0.0000 <sup>3</sup>	0.0000 <sup>3</sup>

Fixed to Mobile Calls			
Call set-up fee		0.1665	0.2015
<b>Calls to Movistar, Vodafone and Orange</b>			
Peak	(Mon-Fri 08:00-22:00)	0.1972	0.2386
Saturday morning	(Sat 08:00-14:00)	0.1972	0.2386
Off-peak	(Other)	0.1282	0.1551

Late payment administration fee:	€5.00
Administrative charge in case of failed payment	€4.00
Reconnection After Suspension Charge (Line Rental)	€30.00
Administration Fee	€2.49

<sup>1</sup> ACN offers Analogue Line Rental service only and with a 12 month binding period. Calls to retrieve messages from the Answering Service will cost 10.21 cents per call (incl. VAT), regardless of how many messages retrieved, with a maximum of € 4.84 per month (incl. VAT).

<sup>2</sup> There is a minimum call usage of €1.75 (excl. VAT) per month for this calling plan. This minimum call usage is billed as a monthly charge of €1.75 in combination with an allowance of €1.75 that can be used for calls.

<sup>3</sup> Price per call up to 1 hour. After 1 hour local & provincial calls are charged at 1.54 (excl. VAT) cents per minute, interprovincial calls are 7.70 (excl. VAT) cents per minute.

An Acceptable Usage Policy applies, see [www.myacn.eu](http://www.myacn.eu) for more details.

ACN reserves the right to change these prices.

## ACN Basic Home – International rates

Effective July 11, 2018

Rates are for calls made from Spain. Prices are shown in euro per minute, but charged per second. A call set-up fee of € 0.1500 (excl. VAT) and € 0.1815 (incl. VAT) applies. Customers calling from Canary Islands will be charged 7% (IGIC) instead of 21% VAT.

inc.21%		ex.		inc.21%		ex.		inc.21%		ex.	
Int. Destination	ex. VAT	VAT	Int. Destination	VAT	VAT	Int. Destination	VAT	VAT	Int. Destination	VAT	VAT
<b>A</b> Afghanistan	0.618	0.747	<b>D</b> Djibouti	0.998	1.207	<b>L</b> Liberia	0.618	0.747	<b>R</b> Romania Mobile	0.590	0.714
Albania	0.300	0.363	Dominica	0.333	0.402	Libya	0.295	0.356	Russian Federation	0.295	0.356
Albania Mobile	0.590	0.714	Dominican Republic	0.190	0.230	Liechtenstein	0.114	0.138	Russian Federation Mobile	0.585	0.707
Algeria	0.300	0.363	<b>E</b> East Timor	2.950	3.570	Liechtenstein Mobile	0.404	0.489	Rwanda	0.998	1.207
American Samoa	1.140	1.379	Ecuador	0.428	0.517	Lithuania	0.295	0.356	<b>S</b> Samoa (West)	1.140	1.379
Andorra	0.080	0.097	Egypt	0.713	0.862	Lithuania Mobile	0.585	0.707	San Marino	0.150	0.182
Andorra Mobile	0.370	0.448	El Salvador	0.428	0.517	Luxembourg	0.114	0.138	Sao Tome and Principe	1.950	2.360
Angola	0.998	1.207	Equatorial Guinea	0.523	0.632	Luxembourg Mobile	0.404	0.489	Saudi Arabia	0.713	0.862
Anguilla	0.333	0.402	Eritrea	1.140	1.379	<b>M</b> Macau	0.998	1.207	Senegal	0.618	0.747
Antarctica	2.900	3.509	Estonia	0.295	0.356	Macedonia (FYROM)	0.333	0.402	Serbia-Montenegro	0.300	0.363
Antigua and Barbuda	0.333	0.402	Estonia Mobile	0.585	0.707	Macedonia (FYROM) Mobile	0.623	0.753	Serbia-Montenegro Mobile	0.590	0.714
Argentina	0.300	0.363	Ethiopia	0.998	1.207	Madagascar	0.998	1.207	Seychelles	0.903	1.092
Armenia	0.618	0.747	<b>F</b> Falkland Islands	0.950	1.150	Malawi	0.998	1.207	Sierra Leone	0.903	1.092
Aruba	0.523	0.632	Faroe Islands	0.295	0.356	Malaysia	0.618	0.747	Singapore	0.618	0.747
Ascension	0.998	1.207	Fiji	0.903	1.092	Maldives	0.998	1.207	Slovakia	0.295	0.356
Australia	0.618	0.747	Finland	0.114	0.138	Mali	0.903	1.092	Slovakia Mobile	0.585	0.707
Australia Mobile	0.908	1.098	Finland Mobile	0.404	0.489	Malta	0.295	0.356	Slovenia	0.295	0.356
Austria	0.080	0.097	France	0.080	0.097	Malta Mobile	0.585	0.707	Slovenia Mobile	0.585	0.707
Austria Mobile	0.370	0.448	France Mobile	0.370	0.448	Marshall Islands	0.713	0.862	Solomon Islands	1.140	1.379
Azerbaijan	0.998	1.207	French Guiana	0.523	0.632	Martinique	0.523	0.632	Somalia	0.998	1.207
<b>B</b> Bahamas	0.333	0.402	French Polynesia	0.998	1.207	Mauritania	0.618	0.747	South Africa	0.903	1.092
Bahrain	0.998	1.207	<b>G</b> Gabon	0.998	1.207	Mauritius	0.998	1.207	South Africa Mobile	1.193	1.443
Bangladesh	0.903	1.092	Gambia	0.713	0.862	Mayotte	0.998	1.207	South Korea	0.618	0.747
Barbados	0.333	0.402	Georgia	0.903	1.092	Mexico	0.428	0.517	Sri Lanka	0.713	0.862
Belarus	0.333	0.402	Germany	0.080	0.097	Micronesia	0.903	1.092	St. Helena	1.140	1.379
Belarus Mobile	0.623	0.753	Germany Mobile	0.370	0.448	Midway Islands	6.950	8.410	St. Kitts and Nevis	0.390	0.471
Belgium	0.080	0.097	Ghana	0.713	0.862	Moldova	0.295	0.356	St. Lucia	0.333	0.402
Belgium Mobile	0.370	0.448	Gibraltar	0.114	0.138	Monaco	0.114	0.138	St. Pierre and Miquelon	0.428	0.517
Belize	0.523	0.632	Gibraltar Mobile	0.404	0.489	Monaco Mobile	0.404	0.489	St. Vincent-Grenadines	0.333	0.402
Benin	0.903	1.092	Greece	0.114	0.138	Mongolia	0.713	0.862	Sudan	0.998	1.207
Bermuda	0.333	0.402	Greece Mobile	0.404	0.489	Montserrat	0.333	0.402	Suriname	0.523	0.632
Bhutan	0.998	1.207	Greenland	0.700	0.847	Morocco	0.390	0.472	Swaziland	0.903	1.092
Bolivia	0.390	0.471	Greenland Mobile	0.990	1.198	Morocco Mobile	0.680	0.823	Sweden	0.080	0.097
Bosnia-Herzegovina	0.295	0.356	Grenada	0.333	0.402	Mozambique	0.998	1.207	Sweden Mobile	0.370	0.448
Bosnia-Herzegovina Mobile	0.585	0.707	Guadeloupe	0.523	0.632	Myanmar	0.618	0.747	Switzerland	0.080	0.097
Botswana	0.903	1.092	Guam	0.903	1.092	<b>N</b> Namibia	0.998	1.207	Switzerland Mobile	0.370	0.448
Brazil	0.300	0.363	Guantanamo Bay	1.450	1.755	Nauru	1.140	1.379	Syria	0.998	1.207
Brunei Darussalam	0.998	1.207	Guatemala	0.428	0.517	Nepal	0.903	1.092	<b>T</b> Taiwan	0.618	0.747
Bulgaria	0.295	0.356	Guinea	0.903	1.092	Netherlands	0.080	0.097	Tajikistan	0.998	1.207
Bulgaria Mobile	0.585	0.707	Guinea-Bissau	0.998	1.207	Netherlands Antilles	0.523	0.632	Tanzania	0.998	1.207
Burkina Faso	0.998	1.207	Guyana	0.523	0.632	Netherlands Mobile	0.370	0.448	Thailand	0.618	0.747
Burundi	0.998	1.207	<b>H</b> Haiti	0.523	0.632	New Caledonia	0.903	1.092	Togo	0.903	1.092
<b>C</b> Cambodia	0.998	1.207	Honduras	0.428	0.517	New Zealand	0.618	0.747	Tokelau	2.950	3.570
Cameroon	0.903	1.092	Hong Kong	0.618	0.747	Nicaragua	0.428	0.517	Tonga	0.950	1.150
Canada	0.080	0.097	Hungary	0.300	0.363	Niger	0.998	1.207	Trinidad and Tobago	0.390	0.471
Cape Verde	0.998	1.207	Hungary Mobile	0.590	0.714	Nigeria	0.903	1.092	Tunisia	0.390	0.472
Cayman Islands	0.333	0.402	<b>I</b> Iceland	0.238	0.287	Niue	1.140	1.379	Turkey	0.300	0.363
Central African Republic	0.998	1.207	Iceland Mobile	0.528	0.638	Norfolk Island	2.950	3.570	Turkey Mobile	0.590	0.714
Chad	0.998	1.207	India	0.618	0.747	North Korea	0.903	1.092	Turkmenistan	0.998	1.207
Chile	0.300	0.363	Indonesia	0.998	1.207	Northern Mariana Islands	0.713	0.862	Turks and Caicos Islands	0.333	0.402
China	0.618	0.747	Iran	0.998	1.207	Norway	0.199	0.241	Tuvalu	1.140	1.379
Christmas Island	1.140	1.379	Iraq	0.998	1.207	Norway Mobile	0.199	0.241	<b>U</b> Uganda	0.998	1.207
Cocos (Keeling) Islands	1.140	1.379	Ireland	0.114	0.138	<b>O</b> Oman	0.903	1.092	Ukraine	0.295	0.356
Colombia	0.300	0.363	Ireland Mobile	0.404	0.489	<b>P</b> Pakistan	0.523	0.632	United Arab Emirates	0.998	1.207
Comoros	0.618	0.747	Israel	0.618	0.747	Palau	1.200	1.452	United Kingdom	0.080	0.097
Congo	0.998	1.207	Israel Mobile	0.908	1.098	Palestine	0.618	0.747	United Kingdom Mob./Spec.	0.370	0.448
Congo (Dem. Rep.)	0.903	1.092	Italy	0.080	0.097	Panama	0.428	0.517	United States	0.080	0.097
Cook Islands	1.200	1.452	Italy Mobile	0.370	0.448	Papua New Guinea	1.140	1.379	Uruguay	0.523	0.632
Costa Rica	0.428	0.517	<b>J</b> Jamaica	0.333	0.402	Paraguay	0.390	0.471	Uzbekistan	0.998	1.207
Cote D'Ivoire	0.903	1.092	Japan	0.618	0.747	Peru	0.428	0.517	<b>V</b> Vanuatu	0.998	1.207
Croatia	0.300	0.363	Jordan	0.998	1.207	Philippines	0.618	0.747	Venezuela	0.428	0.517
Croatia Mobile	0.590	0.714	<b>K</b> Kazakhstan	0.998	1.207	Poland	0.295	0.356	Vietnam	0.998	1.207
Cuba	1.450	1.755	Kenya	0.998	1.207	Poland Mobile	0.585	0.707	Virgin Islands (British)	0.295	0.356
Cyprus	0.295	0.356	Kiribati	1.140	1.379	Portugal	0.080	0.097	Virgin Islands (U.S.)	0.333	0.402
Cyprus (Turkey)	0.295	0.356	Kuwait	0.903	1.092	Portugal Mobile	0.370	0.448	<b>W</b> Wake Island	6.950	8.410
Cyprus Mobile	0.585	0.707	Kyrgyzstan	0.998	1.207	Portugal-Azores	0.114	0.138	Wallis and Futuna Islands	1.950	2.360
Czech Republic	0.295	0.356	<b>L</b> Laos	0.998	1.207	Portugal-Madeira	0.114	0.138	<b>Y</b> Yemen	0.998	1.207
Czech Republic Mobile	0.585	0.707	Latvia	0.295	0.356	Puerto Rico	0.190	0.230	<b>Z</b> Zambia	0.998	1.207
<b>D</b> Denmark	0.080	0.097	Latvia Mobile	0.585	0.707	<b>Q</b> Qatar	0.998	1.207	Zanzibar	0.998	1.207
Denmark Mobile	0.370	0.448	Lebanon	0.998	1.207	<b>R</b> Reunion	0.998	1.207	Zimbabwe	0.998	1.207
Diego Garcia	1.950	2.360	Lesotho	0.713	0.862	Romania	0.300	0.363			

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.