



ACN Digital Phone Service - Price List, Spain - ACN Smart

Prices are shown in EUR per minute. All calls are charged per second. The call set-up charge for National and International calls is €0.09 incl. VAT. Customers located in Canary Islands will be charged 7% (IGIC) instead of 21% VAT

Effective from March 5, 2014

ACN Smart allows you to customize your calling plan to meet your specific calling needs. It all starts with a base plan that includes both line rental and 500 national or local minutes to either landline or mobile. You can stop here or choose one of our three international zones, which will allow you to call those countries most important to you for a low monthly rate. If you happen to use more minutes than your bundle allows, no problem! Calls outside your bundle will receive a 50% discount off our standard retail price. Save money. Save time. Be Smart. ACN Smart.

PRODUCT	ACN Equipment		Configuration and Logistics		Monthly fee - Base ¹	
	EX VAT	INC 21% VAT	EX VAT	INC 21% VAT	EX VAT	INC 21% VAT
ACN Phone Adaptor	40.64 €	49.17 €	12.67 €	15.33 €	6.60 €	7.99 €
ACN Videophone	144.02 €	174.26 €	12.67 €	15.33 €	6.60 €	7.99 €
Used ACN Phone Adaptor or Videophone ²	0.00 €	€0.00	12.67 €	15.33 €	6.60 €	7.99 €
International Bolt-on Zones ³					Monthly fee - Bolt-on	
					EX VAT	INC 21% VAT
Zone 1 (including 1000 minutes)					7.02 €	8.50 €
Zone 2 (including 500 minutes)					7.02 €	8.50 €
Zone 3 (including 250 minutes)					7.02 €	8.50 €

Service Fees	One Time Fee	
	EX VAT	INC 21% VAT
Activation ⁴	33.85 €	40.96 €
ACN Phone Adaptor full retail price ⁵	57.58 €	69.67 €
ACN Videophone full retail price ⁵	169.45 €	205.03 €
Upgrade to ACN IRIS X Videophone from Phone Adaptor or previous model Videophone ⁶	144.02 €	174.26 €
Relocation fee (moving house)	33.85 €	40.96 €
Return Shipping Charge	16.49 €	19.95 €
Administrative Fee in the event of a late payment	5.00 €	
Administrative charge in case of failed payment	4.00 €	

Calling Rates	Day/Time	Set-Up		Per minute (first 500 minutes)	Per Minute (after 500 minutes)	
		EX VAT	INC 21% VAT		EX VAT	INC 21% VAT
Local and National Fixed line	Mon-Sun All Times	0.0744 €	0.0900 €	0.0000 €	0.0124 €	0.0150 €
National Mobile	Mon-Sun All Times	0.0744 €	0.0900 €		0.0826 €	0.1000 €

1. Calls at no additional charge to other ACN Digital Phone Service customers in the following countries: Austria, Belgium, Czech Republic, Denmark, Finland, Germany, Hungary, Ireland, Italy, France, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom, Australia, Canada, New Zealand, Puerto Rico, South Korea, United States. No call set-up fee applies to these ACN to ACN, on-net calls.

2. This option is only applicable for customers who already have a European ACN Phone Adaptor or Videophone but do not currently have an active subscription for the service.

3. For the list of the destinations included in the International Bolt-on Zones, please use ACN Smart International Call Rates.

4. The activation fee is discounted. If customer does not remain an ACN Digital Phone Service customer until the end of the initial contract period of 12 months, ACN will charge the normal activation fee of € 33.85 excl. VAT (€ 40.96 incl. VAT) upon termination.

5. The full retail price is charged in case of replacement and in case of non-returned hardware after revocation.

6. There will be no change to your original terms and conditions including the initial contract period.

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ACN Smart International Call Rates

Prices are shown in EUR per minute, incl. 21% VAT. All calls are charged per second. The call set-up charge for National and International calls is €0.09 incl. VAT. Customers located in Canary Islands will be charged 7% (IGIC) instead of 21% VAT

Zone 1

Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount
American Samoa	1.840	0.920	Denmark Mobile	0.478	0.239	Laos	0.064	0.032	Poland Mobile	0.068	0.034
American Samoa Mobile	1.840	0.920	Estonia	0.034	0.017	Laos Mobile	0.064	0.032	Portugal	0.022	0.011
Argentina	0.022	0.011	Estonia Mobile	0.206	0.103	Latvia	0.034	0.017	Portugal - Azores	0.022	0.011
Argentina Mobile	0.140	0.070	Finland	0.064	0.032	Latvia Mobile	0.114	0.057	Portugal - Madeira	0.022	0.011
Australia	0.108	0.054	Finland Mobile	0.478	0.239	Lithuania	0.022	0.011	Portugal Mobile	0.434	0.217
Australia Mobile	0.434	0.217	France	0.108	0.054	Lithuania Mobile	0.108	0.054	Puerto Rico	0.022	0.011
Austria	0.108	0.054	France Mobile	0.478	0.239	Luxembourg	0.108	0.054	Puerto Rico Mobile	0.022	0.011
Austria Mobile	0.478	0.239	French Guiana	0.620	0.310	Luxembourg Mobile	0.434	0.217	Réunion	0.662	0.331
Bangladesh	0.044	0.022	French Guiana Mobile	0.620	0.310	Macao	0.114	0.057	Réunion Mobile	0.662	0.331
Bangladesh Mobile	0.064	0.032	Germany	0.108	0.054	Macao Mobile	0.114	0.057	Romania	0.024	0.012
Belgium	0.108	0.054	Germany Mobile	0.478	0.239	Malaysia	0.220	0.110	Romania Mobile	0.160	0.080
Belgium Mobile	0.478	0.239	Greece	0.064	0.032	Malaysia Mobile	0.028	0.014	Singapore	0.022	0.011
Bermuda	0.206	0.103	Greece Mobile	0.434	0.217	Malta	0.092	0.046	Singapore Mobile	0.022	0.011
Bermuda Mobile	0.206	0.103	Guadeloupe	0.068	0.034	Malta Mobile	0.434	0.217	Slovenia	0.028	0.014
Brazil	0.022	0.011	Guadeloupe Mobile	0.434	0.217	Martinique	0.206	0.103	Slovenia Mobile	0.570	0.285
Brazil Mobile	0.194	0.097	Guam	0.172	0.086	Martinique Mobile	0.434	0.217	South Africa	0.068	0.034
Brunei Darussalam	0.136	0.068	Guam Mobile	0.172	0.086	Mexico	0.022	0.011	South Africa Mobile	0.086	0.043
Brunei Darussalam Mobile	0.136	0.068	Hong Kong	0.022	0.011	Mexico Mobile	0.136	0.068	South Korea	0.022	0.011
Bulgaria	0.108	0.054	Hong Kong Mobile	0.048	0.024	Mongolia	0.206	0.103	South Korea Mobile	0.114	0.057
Bulgaria Mobile	0.434	0.217	Hungary	0.022	0.011	Mongolia Mobile	0.206	0.103	Sweden	0.108	0.054
Cambodia	0.086	0.043	Hungary Mobile	0.114	0.057	Netherlands	0.108	0.054	Sweden Mobile	0.434	0.217
Cambodia Mobile	0.160	0.080	Iceland	0.068	0.034	Netherlands Mobile	0.478	0.239	Switzerland	0.108	0.054
Canada	0.086	0.043	Iceland Mobile	0.570	0.285	New Zealand	0.022	0.011	Switzerland Mobile	0.434	0.217
Canada Mobile	0.086	0.043	India	0.022	0.011	New Zealand Mobile	0.194	0.097	Thailand	0.036	0.018
China	0.022	0.011	India Mobile	0.064	0.032	Nigeria	0.086	0.043	Thailand Mobile	0.064	0.032
China Mobile	0.022	0.011	Iran Mobile	0.206	0.103	Nigeria Mobile	0.068	0.034	United Kingdom	0.108	0.054
Colombia	0.056	0.028	Iran	0.114	0.057	Northern Mariana Islands	1.840	0.920	United Kingdom Mobile	0.206	0.103
Colombia Mobile	0.096	0.048	Ireland	0.064	0.032	No. Mariana Islands Mobile	1.840	0.920	United States	0.108	0.054
Costa Rica	0.022	0.011	Ireland Mobile	0.478	0.239	Norway	0.108	0.054	United States Mobile	0.108	0.054
Costa Rica Mobile	0.206	0.103	Israel	0.022	0.011	Norway Mobile	0.410	0.205	Venezuela	0.022	0.011
Czech Republic	0.108	0.054	Israel Mobile	0.206	0.103	Peru	0.022	0.011	Venezuela Mobile	0.064	0.032
Czech Republic Mobile	0.434	0.217	Italy	0.108	0.054	Peru Mobile	0.194	0.097	Virgin Islands (U.S.)	0.126	0.063
Denmark	0.108	0.054	Italy Mobile	0.434	0.217	Poland	0.022	0.011	Virgin Islands (U.S.) Mobile	0.126	0.063

Zone 2

Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount
Angola	0.110	0.055	Georgia	0.114	0.057	Mauritius	0.142	0.071	Taiwan	0.022	0.011
Angola Mobile	0.108	0.054	Georgia Mobile	0.342	0.171	Mauritius Mobile	0.142	0.071	Taiwan Mobile	0.206	0.103
Bahrain	0.070	0.035	Guatemala	0.116	0.058	Mayotte	0.684	0.342	Uruguay	0.068	0.034
Bahrain Mobile	0.206	0.103	Guatemala Mobile	0.206	0.103	Mayotte Mobile	0.684	0.342	Uruguay Mobile	0.342	0.171
Bhutan	0.662	0.331	Indonesia	0.114	0.057	Netherlands Antilles	0.144	0.072	Uzbekistan	0.120	0.060
Bhutan Mobile	0.662	0.331	Indonesia Mobile	0.206	0.103	Netherlands Antilles Mobile	0.320	0.160	Uzbekistan Mobile	0.206	0.103
Cyprus	0.064	0.032	Japan	0.046	0.023	Panama	0.068	0.034	Vietnam	0.124	0.062
Cyprus Mobile	0.206	0.103	Japan Mobile	0.206	0.103	Panama Mobile	0.206	0.103	Vietnam Mobile	0.160	0.080
Dominican Republic	0.046	0.023	Liechtenstein	0.126	0.063	Paraguay	0.064	0.032			
Dominican Republic Mobile	0.128	0.064	Liechtenstein Mobile	2.574	1.287	Paraguay Mobile	0.274	0.137			

Zone 3

Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount	Int. Destination	Standard rate	Out-of-Bundle Discount
Andorra	0.068	0.034	Gibraltar	0.114	0.057	Nepal	0.176	0.088	Swaziland	0.274	0.137
Andorra Mobile	0.274	0.137	Gibraltar Mobile	0.574	0.287	Nepal Mobile	0.176	0.088	Swaziland Mobile	0.274	0.137
Armenia	0.168	0.084	Honduras	0.206	0.103	New Caledonia	0.434	0.217	Syria	0.342	0.171
Armenia Mobile	0.294	0.147	Honduras Mobile	0.388	0.194	New Caledonia Mobile	0.434	0.217	Syria Mobile	0.342	0.171
Bahamas	2.574	1.287	Jordan	0.160	0.080	Pakistan	0.168	0.084	Tajikistan	0.224	0.112
Bahamas Mobile	2.574	1.287	Jordan Mobile	0.274	0.137	Pakistan Mobile	0.208	0.104	Tajikistan Mobile	0.224	0.112
Bolivia	0.172	0.086	Kazakhstan	0.068	0.034	Palestine	0.434	0.217	Trinidad and Tobago	0.274	0.137
Bolivia Mobile	0.434	0.217	Kazakhstan Mobile	0.302	0.151	Palestine Mobile	0.434	0.217	Trinidad and Tobago Mobile	0.274	0.137
Cayman Islands	0.574	0.287	Kenya	0.214	0.107	Philippines	0.162	0.081	Turkey	0.058	0.029
Cayman Islands Mobile	0.574	0.287	Kenya Mobile	0.210	0.105	Philippines Mobile	0.342	0.171	Turkey Mobile	0.230	0.115
Chile	0.074	0.037	Kuwait	0.138	0.069	Qatar	0.254	0.127	Turkmenistan	0.206	0.103
Chile Mobile	0.288	0.144	Kuwait Mobile	0.206	0.103	Qatar Mobile	0.254	0.127	Turkmenistan Mobile	2.574	1.287
Croatia	0.028	0.014	Kyrgyzstan	0.206	0.103	Russian Federation	0.068	0.034	Ukraine	0.180	0.090
Croatia Mobile	0.434	0.217	Kyrgyzstan Mobile	0.274	0.137	Russian Federation Mobile	0.262	0.131	Ukraine Mobile	0.308	0.154
Cyprus (Turkey)	0.115	0.058	Lesotho	0.434	0.217	Saudi Arabia	0.138	0.069	United Arab Emirates Mobile	0.434	0.217
Cyprus (Turkey) Mobile	0.115	0.058	Lesotho Mobile	0.434	0.217	Saudi Arabia Mobile	0.364	0.182	United Arab Emirates	0.274	0.137
Ecuador	0.170	0.085	Micronesia	2.574	1.287	Slovakia	0.026	0.013	Yemen	0.274	0.137
Ecuador Mobile	0.360	0.180	Micronesia Mobile	2.574	1.287	Slovakia Mobile	0.274	0.137	Yemen Mobile	0.434	0.217
Egypt	0.142	0.071	Mozambique	0.112	0.056	Sri Lanka	0.206	0.103	Zambia	0.114	0.057
Egypt Mobile	0.174	0.087	Mozambique Mobile	0.342	0.171	Sri Lanka Mobile	0.274	0.137	Zambia Mobile	0.342	0.171
El Salvador	0.206	0.103	Namibia	0.206	0.103	Sudan	0.274	0.137			
El Salvador Mobile	0.434	0.217	Namibia Mobile	0.206	0.103	Sudan Mobile	0.274	0.137			

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**Excluded from International Zones**

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Afghanistan	0.218	Cape Verde Mobile	0.217	Guyana	0.217	Niger	0.262
Afghanistan Mobile	0.274	Chad	0.315	Guyana Mobile	0.217	Niger Mobile	0.242
Albania	0.164	Chad Mobile	0.315	Haiti	0.228	Oman	0.217
Albania Mobile	0.262	Comoros	0.217	Haiti Mobile	0.287	Oman Mobile	0.217
Algeria	0.102	Comoros Mobile	0.285	Iraq	0.066	Rwanda	1.287
Algeria Mobile	0.606	Ivory Coast	0.171	Iraq Mobile	0.170	Rwanda Mobile	1.287
Anguilla	0.285	Ivory Coast Mobile	0.217	Jamaica	0.103	Saint Kitts and Nevis	0.287
Anguilla Mobile	0.285	Cuba	0.560	Jamaica Mobile	0.217	St. Kitts & Nevis Mobile	0.287
Antigua and Barbuda	0.287	Cuba Mobile	0.560	Kosovo	0.116	St. Lucia	0.287
Antigua and Barbuda Mobile	0.287	Dem. Rep of the Congo	0.232	Lebanon	0.096	St. Lucia Mobile	0.287
Aruba	0.075	Dem. Rep of the Congo Mobile	1.287	Lebanon Mobile	0.173	St. Pierre and Miquelon	0.287
Aruba Mobile	0.168	Djibouti	0.331	Libya	0.217	St. Pierre & Miquelon Mobile	0.287
Azerbaijan	0.217	Djibouti Mobile	0.331	Libya Mobile	0.715	San Marino	1.287
Azerbaijan Mobile	0.331	Dominica	0.287	Malawi	0.212	San Marino Mobile	1.287
Barbados	0.217	Dominica Mobile	0.287	Malawi Mobile	0.342	Senegal	0.142
Barbados Mobile	0.217	Equatorial Guinea	0.288	Mali	0.285	Senegal Mobile	0.285
Belarus	0.268	Equatorial Guinea Mobile	0.288	Mali Mobile	0.285	St. Vincent-Grenadines	0.287
Belarus Mobile	0.331	Eritrea	0.285	Marshall Islands	0.920	St. Vincent & Grenadines Mob	0.287
Belize	0.188	Eritrea Mobile	0.285	Marshall Islands Mobile	0.920	Serbia	0.171
Belize Mobile	0.188	Ethiopia	0.217	Moldova	0.286	Serbia Mobile	0.308
Benin	0.190	Ethiopia Mobile	1.287	Moldova Mobile	0.220	Suriname	0.214
Benin Mobile	0.178	Faroe Islands	0.126	Monaco	0.059	Suriname Mobile	0.388
Bosnia and Herzegovina	0.146	Faroe Islands Mobile	0.126	Monaco Mobile	0.289	Tanzania	0.249
Bosnia and Herzegovina Mobile	0.331	Fiji	0.434	Montenegro	0.217	Tanzania Mobile	0.251
Botswana	0.206	Fiji Mobile	0.434	Montenegro Mobile	0.285	Turks and Caicos Islands	0.287
Botswana Mobile	0.434	French Polynesia	0.445	Montserrat	0.177	Turks & Caicos Islands Mob	0.287
Burkina Faso	0.217	French Polynesia Mobile	0.445	Montserrat Mobile	0.177	Uganda	0.255
Burkina Faso Mobile	0.225	FYR Macedonia	0.103	Morocco	0.116	Uganda Mobile	0.241
Burundi	0.378	FYR Macedonia Mobile	0.331	Morocco Mobile	0.666	Virgin Islands (British)	1.287
Burundi Mobile	0.353	Ghana	0.163	Myanmar	0.331	Virgin Islands (British) Mobile	1.287
Cameroon	0.107	Ghana Mobile	0.171	Myanmar Mobile	0.331	Zimbabwe	0.103
Cameroon Mobile	0.221	Grenada	0.217	Nicaragua	0.105	Zimbabwe Mobile	0.331
Cape Verde	0.142	Grenada Mobile	0.217	Nicaragua Mobile	0.274		

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