



ACN Digital Phone Service - Spain - ACN Europe Call

Prices are shown in EUR incl. 21% VAT. Customers located in Canary Islands will be charged 7% (IGIC) instead of 21%.

Effective from October 10, 2017

The ACN Europe Call tariff plan allows customers to place calls to both Landline and Mobile destinations in 31 European Countries. The base plan that includes both line rental and 2000 minutes, shared between fixed line and mobile destinations. You can stop here or choose World Bundle³ which will allow you to call 1000 minutes to both fixed and mobile destinations in 40 additional countries for a low monthly rate. Your ticket to all of Europe! ACN Europe Call

PRODUCT	ACN Equipment		Activation		Monthly fee - Base ¹	
	EX VAT	INC. VAT	EX VAT	INC. VAT	EX VAT	INC VAT
ACN Phone Adaptor - No contract	€ 40.90	€ 49.50	€ 12.40	€ 15.00	€ 10.73	€ 12.99
ACN Companion (App only) - No contract	€ 0.00	€ 0.00	€ 12.40	€ 15.00	€ 10.73	€ 12.99
Used ACN Phone Adaptor ²	€ 0.00	€ 0.00	€ 12.40	€ 15.00	€ 10.73	€ 12.99
International Bolt-on Bundle ³					Monthly fee - Bolt-on	
World Bundle (1000 minutes)					€ 4.13	€ 5.00

ACN Europe Call - Call Rates

Prices are shown in EUR per minute, incl. 21% VAT. All calls are charged per second. The call set-up charge is 0 EUR. Customers located in Canary Islands will be charged 7% (IGIC) instead of 21%.

Base Plan - Out-of-Bundle Rates (After 2000 minutes, you will be charged the following per minute rates)

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Austria	0.010	Finland Mobile	0.049	Lithuania	0.010	Romania Mobile	0.013
Austria Mobile	0.049	France	0.010	Lithuania Mobile	0.014	Slovakia	0.010
Belgium	0.010	France Mobile	0.049	Luxembourg	0.010	Slovakia Mobile	0.058
Belgium Mobile	0.049	Germany	0.010	Luxembourg Mobile	0.059	Slovenia	0.010
Bulgaria	0.010	Germany Mobile	0.049	Malta	0.010	Slovenia Mobile	0.049
Bulgaria Mobile	0.016	Greece	0.010	Malta Mobile	0.069	Spain	0.015
Croatia	0.017	Greece Mobile	0.049	Netherlands	0.010	Spain - Canary Islands	0.015
Croatia Mobile	0.069	Hungary	0.010	Netherlands Mobile	0.049	Spain Mobile	0.100
Cyprus	0.010	Hungary Mobile	0.026	Norway	0.010	Sweden	0.010
Cyprus Mobile	0.049	Iceland	0.010	Norway Mobile	0.049	Sweden Mobile	0.049
Czech Republic	0.010	Iceland Mobile	0.069	Poland	0.010	Switzerland	0.010
Czech Republic Mobile	0.049	Ireland	0.010	Poland Mobile	0.018	Switzerland Mobile	0.233
Denmark	0.010	Ireland Mobile	0.049	Portugal	0.010	United Kingdom	0.010
Denmark Mobile	0.049	Italy	0.010	Portugal - Azores	0.010	United Kingdom Mobile	0.049
Estonia	0.014	Italy Mobile	0.069	Portugal - Madeira	0.010		
Estonia Mobile	0.069	Latvia	0.012	Portugal Mobile	0.013		
Finland	0.026	Latvia Mobile	0.022	Romania	0.010		

World Bundle - Out-of-Bundle Rates (After 1000 minutes, you will be charged the following per minute rates)

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Andorra	0.036	French Guiana	0.348	Martinique	0.108	Russian Federation	0.036
Andorra Mobile	0.144	French Guiana Mobile	0.468	Martinique Mobile	0.228	Russian Federation Mobile	0.139
Argentina	0.010	Gibraltar	0.060	Mexico	0.010	Singapore	0.012
Argentina Mobile	0.137	Gibraltar Mobile	0.348	Mexico Mobile	0.039	Singapore Mobile	0.012
Australia	0.012	Guadeloupe	0.036	Namibia	0.180	South Africa	0.036
Australia Mobile	0.228	Guadeloupe Mobile	0.228	Namibia Mobile	0.180	South Africa Mobile	0.036
Bangladesh	0.022	Hong Kong	0.012	New Zealand	0.012	Taiwan	0.013
Bangladesh Mobile	0.024	Hong Kong Mobile	0.020	New Zealand Mobile	0.108	Taiwan Mobile	0.108
Brazil	0.010	India	0.017	Nigeria	0.042	Thailand	0.012
Brazil Mobile	0.061	India Mobile	0.036	Nigeria Mobile	0.049	Thailand Mobile	0.036
Canada	0.010	Indonesia	0.060	Pakistan	0.060	Turkey	0.028
Canada Mobile	0.010	Indonesia Mobile	0.108	Pakistan Mobile	0.144	Turkey Mobile	0.144
Chile	0.016	Israel	0.012	Paraguay	0.034	USA	0.010
Chile Mobile	0.108	Israel Mobile	0.108	Paraguay Mobile	0.079	USA Mobile	0.010
China	0.012	Japan	0.021	Peru	0.010	Uzbekistan	0.060
China Mobile	0.012	Japan Mobile	0.108	Peru Mobile	0.039	Uzbekistan Mobile	0.108
Colombia	0.017	Korea (Republic of)	0.012	Puerto Rico	0.010	Venezuela	0.021
Colombia Mobile	0.039	Korea (Republic of) Mobile	0.060	Puerto Rico Mobile	0.010	Venezuela Mobile	0.067
Faroe Islands	0.264	Malaysia	0.012	Réunion	0.348	Virgin Islands (U.S.)	2.280
Faroe Islands Mobile	0.264	Malaysia Mobile	0.012	Réunion Mobile	0.348	Virgin Islands (U.S.) Mobile	2.280

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Excluded from Base Plan and World Bundle

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Afghanistan	0.220	Comoros Mobile	0.481	Kazakhstan	0.03	Philippines Mobile	0.162
Afghanistan Mobile	0.260	Congo (Republic of the)	0.461	Kazakhstan Mobile	0.16	Qatar	0.198
Albania	0.168	Congo (Republic of the) Mobile	0.461	Kenya	0.20	Qatar Mobile	0.198
Albania Mobile	0.418	Cook Islands	2.052	Kenya Mobile	0.27	Rwanda	0.387
Algeria	0.069	Cook Islands Mobile	2.052	Kosovo	0.28	Rwanda Mobile	0.387
Algeria Mobile	0.388	Costa Rica	0.037	Kosovo Mobile	0.40	Saint Kitts and Nevis	0.335
American Samoa	1.934	Costa Rica Mobile	0.098	Kuwait	0.09	Saint Kitts and Nevis Mobile	0.335
American Samoa Mobile	1.934	Cote D'Ivoire	0.216	Kuwait Mobile	0.10	Saint Lucia	0.314
Angola	0.056	Cote D'Ivoire Mobile	0.385	Kyrgyzstan	0.14	Saint Lucia Mobile	0.314
Angola Mobile	0.170	Cuba	0.760	Kyrgyzstan Mobile	0.14	Saint Pierre and Miquelon	0.638
Anguilla	0.270	Cuba Mobile	1.070	Laos People's Democr	0.08	Saint Pierre and Miquelon Mobile	0.638
Anguilla Mobile	0.270	Cyprus (Turkey)	0.112	Laos People's Democr	0.08	Saint Vincent and the Grenadines	0.594
Antigua and Barbuda	0.378	Cyprus (Turkey) Mobile	0.112	Lebanon	0.10	Saint Vincent and the Grenadines I	0.594
Antigua and Barbuda Mobile	0.422	Democratic Rep of the Congo	0.295	Lebanon Mobile	0.18	San Marino	0.206
Armenia	0.202	Democratic Rep of the Congo Mobile	0.295	Lesotho	0.41	San Marino Mobile	0.206
Armenia Mobile	0.255	Djibouti	0.422	Lesotho Mobile	0.41	Saudi Arabia	0.086
Aruba	0.098	Djibouti Mobile	0.422	Libya	0.27	Saudi Arabia Mobile	0.173
Aruba Mobile	0.251	Dominica	0.314	Libya Mobile	0.37	Senegal	0.407
Azerbaijan	0.220	Dominica Mobile	0.314	Liechtenstein	0.16	Senegal Mobile	0.439
Azerbaijan Mobile	0.354	Dominican Republic	0.028	Liechtenstein Mobile	0.42	Serbia	0.169
Bahamas	0.206	Dominican Republic Mobile	0.057	Macao	0.06	Serbia Mobile	0.374
Bahamas Mobile	0.206	Ecuador	0.095	Macao Mobile	0.06	Somalia	0.529
Bahrain	0.109	Ecuador Mobile	0.171	Malawi	0.34	Somalia Mobile	0.519
Bahrain Mobile	0.131	Egypt	0.091	Malawi Mobile	0.41	Sri Lanka	0.128
Barbados	0.251	Egypt Mobile	0.138	Mali	0.37	Sri Lanka Mobile	0.130
Barbados Mobile	0.251	El Salvador	0.197	Mali Mobile	0.37	Sudan	0.320
Belarus	0.374	El Salvador Mobile	0.206	Mauritius	0.13	Sudan Mobile	0.320
Belarus Mobile	0.374	Equatorial Guinea	0.375	Mauritius Mobile	0.13	Suriname	0.245
Belize	0.236	Equatorial Guinea Mobile	0.375	Mayotte	0.32	Suriname Mobile	0.411
Belize Mobile	0.236	Eritrea	0.270	Mayotte Mobile	0.32	Swaziland	0.130
Benin	0.210	Eritrea Mobile	0.270	Moldova - Republic of	0.37	Swaziland Mobile	0.206
Benin Mobile	0.216	Ethiopia	0.260	Moldova Mobile	0.37	Syrian Arab Republic	0.162
Bermuda	0.098	Ethiopia Mobile	0.260	Monaco	0.07	Syrian Arab Republic Mobile	0.162
Bermuda Mobile	0.098	Fiji	0.314	Monaco Mobile	0.40	Tajikistan	0.162
Bhutan	0.314	Fiji Mobile	0.314	Mongolia	0.10	Tajikistan Mobile	0.162
Bhutan Mobile	0.314	FYR Macedonia	0.163	Mongolia Mobile	0.10	Tanzania	0.375
Bolivia	0.218	FYR Macedonia Mobile	0.386	Montenegro	0.21	Tanzania Mobile	0.375
Bolivia Mobile	0.208	Georgia	0.163	Montenegro Mobile	0.38	Trinidad & Tobago Mobile	0.185
Bosnia and Herzegovina	0.121	Georgia Mobile	0.261	Montserrat	0.23	Trinidad and Tobago	0.130
Bosnia and Herzegovina Mobile	0.373	Ghana	0.264	Montserrat Mobile	0.23	Turkmenistan	0.206
Botswana	0.098	Ghana Mobile	0.316	Morocco	0.14	Turkmenistan Mobile	0.206
Botswana Mobile	0.250	Grenada	0.216	Morocco Mobile	0.38	Turks and Caicos Islands	2.052
Brunei Darussalam	0.065	Grenada Mobile	0.253	Mozambique	0.07	Turks and Caicos Islands Mobile	2.052
Brunei Darussalam Mobile	0.065	Guam	0.087	Mozambique Mobile	0.34	Uganda	0.322
Burkina Faso	0.206	Guam Mobile	0.087	Myanmar	0.38	Uganda Mobile	0.335
Burkina Faso Mobile	0.350	Guatemala	0.152	Myanmar Mobile	0.38	Ukraine	0.127
Burundi	0.553	Guatemala Mobile	0.155	Nepal	0.13	Ukraine Mobile	0.269
Burundi Mobile	0.553	Guinea	0.465	Nepal Mobile	0.13	United Arab Emirates	0.166
Cambodia	0.083	Guinea Mobile	0.465	Netherlands Antilles	0.13	United Arab Emirates Mobile	0.206
Cambodia Mobile	0.083	Guinea-Bissau	0.516	Netherlands Antilles I	0.15	Uruguay	0.062
Cameroon	0.124	Guinea-Bissau Mobile	0.516	Nicaragua	0.13	Uruguay Mobile	0.228
Cameroon Mobile	0.409	Guyana	0.280	Nicaragua Mobile	0.27	Vietnam	0.080
Cape Verde	0.206	Guyana Mobile	0.280	Niger	0.40	Vietnam Mobile	0.080
Cape Verde Mobile	0.206	Haiti	0.324	Niger Mobile	0.40	Virgin Islands (British)	0.262
Cayman Islands	2.052	Haiti Mobile	0.329	Norfolk Island	2.05	Virgin Islands (British) Mobile	0.262
Cayman Islands Mobile	2.052	Honduras	0.141	Norfolk Island Mobile	2.05	Wake Island	0.810
Central African Republic	0.346	Honduras Mobile	0.193	Northern Mariana Isla	2.05	Wake Island Mobile	0.810
Central African Republic Mobile	0.346	Iran (Islamic Republic of)	0.135	Northern Mariana Isla	2.05	Yemen	0.167
Chad	0.648	Iran (Islamic Republic of) Mobile	0.150	Oman	0.21	Yemen Mobile	0.206
Chad Mobile	0.648	Iraq	0.206	Oman Mobile	0.31	Zambia	0.081
Christmas Island	2.298	Iraq Mobile	0.221	Palestine	0.21	Zambia Mobile	0.366
Christmas Island Mobile	2.298	Jamaica	0.146	Palestine Mobile	0.21	Zimbabwe	0.156
Cocos (Keeling) Islands	0.720	Jamaica Mobile	0.250	Panama	0.04	Zimbabwe Mobile	0.473
Cocos (Keeling) Islands Mobile	0.720	Jordan	0.098	Panama Mobile	0.14		
Comoros	0.339	Jordan Mobile	0.130	Philippines	0.11		

Service Fees	One Time Fee	
	EX VAT	INC VAT
Early termination fee ⁴	€ 33.86	€ 40.97
ACN Phone Adaptor full retail price ⁵	€ 53.30	€ 64.50
Return Handling Charge ⁶	€ 16.53	€ 20.00
Administrative Fee in the event of a late payment	€ 5.00	
Administrative charge in case of failed payment ⁷	€ 4.00	

1. Calls at no additional charge to other ACN Digital Phone Service customers in the following countries: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom, Australia, Canada, New Zealand, Puerto Rico, South Korea, United States. No call set-up fee applies to these ACN to ACN, on-net calls.
2. This option is only applicable for customers who already have a European ACN Phone Adaptor but do not currently have an active subscription for the service.
3. For the list of the destinations included in the Base Plan and the World Bundle, please use ACN Europe Call Rates.
4. If customer does not remain an ACN Digital Phone Service customer until the end of the Initial contract period of 12 months (only in case of the 12 months contract), ACN will charge Early termination fee of 40.97 EUR incl. VAT upon termination.
5. The full retail price is charged in case of replacement and in case of non-returned hardware after revocation.
6. In the event You provide an incorrect address or fail to take possession of the shipment, ACN will deduct the cost of return shipping from your refund. The cost of return shipping is equal to the costs of shipping your order to You + 25%.
7. The fee for failed payment applies in the event that invoices are settled by the customer through direct debit or other similar means where ACN draws payment without separate action from the customer, and the payment fails for reasons attributable to the customer (e.g. lack of funds). The fee for late payment applies if the customer has to make payment by separate action (e.g. wire transfer) to ACN and the customer fails to settle an invoice in full in due time.

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