



## ACN Digital Phone Service - Price List, Spain - Digital One

All calls are charged per minute. Customers located in Canary Islands will be charged 7% (IGIC) instead of 21% VAT and any customs duties for the delivery of the ACN Equipment itself.

Effective from July 1, 2018

The Digital One calling plan includes one telephone number, unlimited<sup>1</sup> calling to national destinations and to other ACN Digital Phone Service customers at no additional charge<sup>2</sup>, 30 domestic mobile minutes and certain international destinations at € 0.00 per minute.

PRODUCT	ACN Equipment		Configuration and Logistics		Monthly Fee	
	EX VAT	INC 21%VAT	EX VAT	INC 21%VAT	EX VAT	INC 21% VAT
ACN Phone Adaptor	€ 40.64	€ 49.17	€ 12.67	€ 15.33	10,98 €	13,29 €
ACN Videophone	€ 144.03	€ 174.26	€ 12.67	€ 15.33	10,98 €	13,29 €
Used ACN Phone Adaptor or Videophone <sup>3</sup>	€ 0.00	€ 0.00	€ 12.67	€ 15.33	10,98 €	13,29 €

Service Fees	One Time Fee	
	EX VAT	INC 21%VAT
Activation <sup>4</sup>	€ 0.00	€ 0.00
ACN Phone Adaptor full retail price <sup>5</sup>	€ 57.59	€ 69.67
ACN Videophone full retail price <sup>5</sup>	€ 169.45	€ 205.03
Upgrade to ACN IRIS X Videophone from Phone Adaptor or previous model Videophone <sup>6</sup>	€ 144.03	€ 174.26
Relocation Fee (moving house)	€ 0.00	€ 0.00
Return Shipping Charge	€ 16.49	€ 19.95
Administrative Fee in the event of a late payment	€ 5.00	
Administrative charge in case of failed payment	€ 4.00	

Calling Rates	Set-Up		Per Minute	
	EX VAT	INC 21%VAT	EX VAT	INC 21%VAT
Local and National <sup>1</sup>	€ 0.00			
Mobile (out-of-bundle rates)	€ 0.0990	€ 0.1198	€ 0.0900	€ 0.1089

1. Please see our Acceptable Usage Policy below.

2. Calls at no additional charge to other ACN Digital Phone Service customers in the following countries: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom, Australia, Canada, New Zealand, Puerto Rico, South Korea, United States.

3. This option is only applicable for customers who already have a European ACN Phone Adaptor or Videophone but do not currently have an active subscription for the service.

4. The activation fee is discounted. If customer does not remain an ACN Digital Phone Service customer until the end of the initial contract period of 12 months, ACN will charge the normal activation fee of € 33.85 excl. VAT (€ 40.96 incl. VAT) upon termination.

5. The full retail price is charged in case of replacement and in case of non-returned hardware after revocation.

6. There will be no change to your original terms and conditions including the initial contract period.

**Acceptable Usage Policy:** Digital One allows ACN Digital Phone Service customers to call, at no addition charge, other fixed line numbers in the same country and the international destinations specified in the international section at 0 cent per minute. The Digital One plan is for residential customers only and may not be resold or used for any commercial purpose. Calls to special numbers and to data lines (e.g. Internet and VPNs) are not included and are charged at standard rates. ACN reserves the right to suspend or terminate your Digital Phone Service or migrate your service to different Calling Plan or to charge you standard rates if we have reason to believe that you are using the ACN Digital Phone Service in violation of this AUP or our General Terms and Conditions.

ACN reserves the right to change these prices.

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R.M. Madrid: Tomo 19.960, Libro 0, Folio 64, Sección 8ª, hoja M-351986

Dirección Postal: Calle de Las Rejas 11F, 28022 Madrid, España



### Digital One International Call Rates

Prices are shown in Euro per minute, incl. 21% VAT. Customers located in Canary Islands will be charged 7% (IGIC) instead of 21% VAT. All calls are charged per minute. A call set-up fee of € 0.099 ex VAT (0.120 inc. VAT) applies.

Int. Destination	fixed	mobile	Int. Destination	fixed	mobile	Int. Destination	fixed	mobile
<b>A</b> Afghanistan	0.968	0.968	<b>G</b> Germany	0.000	0.303	<b>O</b> Oman	0.968	0.968
Albania	0.085	0.260	Ghana	0.968	0.968	<b>P</b> Pakistan	0.090	0.119
Algeria	0.363	0.363	Gibraltar	0.067	0.303	Palau	0.968	0.968
American Samoa	0.968	0.968	Greece	0.000	0.303	Palestine	0.363	0.363
Andorra	0.363	0.303	Greenland	0.968	0.968	Panama	0.327	0.327
Angola	0.065	0.090	Grenada	0.303	0.303	Papua New Guinea	0.968	0.968
Anguilla	0.303	0.303	Guadeloupe	0.303	0.303	Paraguay	0.000	0.327
Antarctica	0.968	0.968	Guam	0.000	0.000	Peru	0.000	0.080
Antigua and Barbuda	0.303	0.303	Guantanamo Bay	0.968	0.968	Philippines	0.968	0.968
Argentina	0.000	0.120	Guatemala	0.327	0.327	Poland	0.000	0.363
Armenia	0.968	0.968	Guinea	0.968	0.968	Portugal	0.000	0.303
Aruba	0.080	0.160	Guinea-Bissau	0.968	0.968	Portugal-Azores	0.000	0.303
Ascension	0.968	0.968	Guyana	0.968	0.968	Portugal-Madeira	0.000	0.303
Australia	0.000	0.327	<b>H</b> Haiti	0.303	0.303	Puerto Rico	0.000	0.000
Austria	0.000	0.303	Honduras	0.327	0.327	<b>Q</b> Qatar	0.968	0.968
Azerbaijan	0.968	0.968	Hong Kong	0.000	0.000	<b>R</b> Reunion	0.968	0.968
<b>B</b> Bahamas	0.303	0.303	Hungary	0.000	0.363	Romania	0.000	0.363
Bahrain	0.968	0.968	<b>I</b> Iceland	0.067	0.303	Russian Federation	0.363	0.363
Bangladesh *	0.000	0.000	India	0.000	0.000	Rwanda	0.968	0.968
Barbados	0.303	0.303	Indonesia	0.327	0.327	<b>S</b> Samoa (West)	0.968	0.968
Belarus	0.363	0.363	Iran	0.968	0.968	San Marino	0.145	0.145
Belgium	0.000	0.303	Iraq	0.968	0.968	Sao Tome and Principe	0.242	0.242
Belize	0.968	0.968	Ireland	0.000	0.303	Saudi Arabia	0.968	0.968
Benin	0.968	0.968	Israel	0.000	0.363	Senegal	0.968	0.968
Bermuda	0.303	0.303	Italy	0.000	0.303	Serbia-Montenegro	0.363	0.363
Bhutan	0.968	0.968	<b>J</b> Jamaica	0.303	0.303	Seychelles	0.968	0.968
Bolivia	0.327	0.327	Japan	0.327	0.327	Sierra Leone	0.968	0.968
Bosnia-Herzegovina	0.363	0.363	Jordan	0.968	0.968	Singapore	0.327	0.327
Botswana	0.968	0.968	<b>K</b> Kazakhstan	0.968	0.968	Slovakia	0.000	0.363
Brazil	0.000	0.090	Kenya	0.968	0.968	Slovenia	0.000	0.363
Brunei Darussalam	0.968	0.968	Kiribati	0.968	0.968	Solomon Islands	0.968	0.968
Bulgaria	0.050	0.250	Kuwait	0.968	0.968	Somalia	0.968	0.968
Burkina Faso	0.968	0.968	Kyrgyzstan	0.968	0.968	South Africa	0.968	0.968
Burundi	0.968	0.968	<b>L</b> Laos	0.968	0.968	South Korea	0.000	0.327
<b>C</b> Cambodia	0.968	0.968	Latvia	0.363	0.363	Sri Lanka	0.968	0.968
Cameroon	0.968	0.968	Lebanon	0.968	0.968	St. Helena	0.303	0.303
Canada	0.000	0.000	Lesotho	0.968	0.968	St. Kitts and Nevis	0.303	0.303
Cape Verde	0.150	0.250	Liberia	0.968	0.968	St. Lucia	0.303	0.303
Cayman Islands	0.303	0.303	Libya	0.363	0.363	St. Pierre and Miquelon	0.303	0.303
Central African Republic	0.968	0.968	Liechtenstein	0.067	0.303	St. Vincent-Grenadines	0.303	0.303
Chad	0.968	0.968	Lithuania	0.000	0.110	Sudan	0.968	0.968
Chile	0.000	0.327	Luxembourg	0.000	0.303	Suriname	0.170	0.190
China	0.000	0.327	<b>M</b> Macau	0.968	0.968	Swaziland	0.968	0.968
Christmas Island	0.968	0.968	Macedonia (FYROM)	0.363	0.363	Sweden	0.000	0.303
Cocos (Keeling) Islands	0.968	0.968	Madagascar	0.968	0.968	Switzerland	0.000	0.303
Colombia	0.000	0.080	Malawi	0.968	0.968	Syria	0.968	0.968
Comoros	0.968	0.968	Malaysia	0.327	0.327	<b>T</b> Taiwan	0.327	0.327
Congo	0.968	0.968	Maldives	0.968	0.968	Tajikistan	0.968	0.968
Congo (Dem. Rep.)	0.968	0.968	Malta	0.968	0.968	Tanzania	0.968	0.968
Cook Islands	0.968	0.968	Marshall Islands	0.363	0.303	Thailand	0.000	0.000
Costa Rica	0.327	0.327	Martinique	0.968	0.303	Togo	0.968	0.968
Cote D'Ivoire	0.968	0.968	Mauritania	0.303	0.303	Tokelau	0.968	0.968
Croatia	0.000	0.363	Mauritius	0.968	0.968	Tonga	0.968	0.968
Cuba	0.968	0.968	Mayotte	0.968	0.968	Trinidad and Tobago	0.303	0.303
Cyprus	0.000	0.363	Mexico	0.000	0.327	Tunisia	0.363	0.363
Cyprus (Turkey)	0.363	0.363	Micronesia	0.968	0.968	Turkey	0.000	0.120
Czech Republic	0.000	0.363	Midway Islands	0.303	0.303	Turkmenistan	0.968	0.968
<b>D</b> Denmark	0.000	0.303	Moldova	0.363	0.363	Turks and Caicos Islands	0.303	0.303
Diego Garcia	0.968	0.968	Monaco	0.067	0.303	Tuvalu	0.968	0.968
Djibouti	0.968	0.968	Mongolia	0.968	0.968	<b>U</b> Uganda	0.968	0.968
Dominica	0.303	0.303	Montserrat	0.303	0.303	Ukraine	0.080	0.170
Dominican Republic	0.040	0.068	Morocco	0.050	0.340	United Arab Emirates	0.968	0.968
<b>E</b> East Timor	0.968	0.968	Mozambique	0.060	0.190	United Kingdom	0.000	0.303
Ecuador	0.090	0.190	Myanmar	0.968	0.968	United Kingdom Mob./Spec.	0.303	0.303
Egypt	0.968	0.968	<b>N</b> Namibia	0.968	0.968	United States	0.000	0.000
El Salvador	0.327	0.327	Nauru	0.968	0.968	Uruguay	0.327	0.327
Equatorial Guinea	0.327	0.327	Nepal	0.968	0.968	Uzbekistan	0.968	0.968
Eritrea	0.968	0.968	Netherlands	0.000	0.303	<b>V</b> Vanuatu	0.968	0.968
Estonia	0.363	0.363	Netherlands Antilles	0.327	0.327	Venezuela	0.000	0.030
Ethiopia	0.968	0.968	New Caledonia	0.968	0.968	Vietnam	0.968	0.968
<b>F</b> Falkland Islands	0.327	0.327	New Zealand	0.000	0.000	Virgin Islands (British)	0.067	0.067
Faro Islands	0.067	0.067	Nicaragua	0.968	0.968	Virgin Islands (U.S.)	0.067	0.067
Fiji	0.968	0.968	Niger	0.968	0.968	<b>W</b> Wake Island	0.968	0.968
Finland	0.000	0.303	Nigeria	0.968	0.968	Wallis and Futuna Islands	0.968	0.968
France	0.000	0.303	Niue	0.968	0.968	<b>Y</b> Yemen	0.968	0.968
French Guiana	0.327	0.327	Norfolk Island	0.968	0.968	<b>Z</b> Zambia	0.968	0.968
French Polynesia	0.968	0.968	North Korea	0.327	0.327	Zanzibar	0.968	0.968
<b>G</b> Gabon	0.968	0.968	North Mariana Islands	0.968	0.968	Zimbabwe	0.968	0.968
Gambia	0.968	0.968	Norway	0.000	0.303			
Georgia	0.968	0.968						

\* Bangladesh monthly billing cycle for fixed and mobile minutes is 1,000 minutes. Any calls exceeding 1,000 minutes will be charged as follows: Bangladesh fixed 0.02 and Bangladesh mobile 0.025

In addition to unlimited calling with all ACN Digital Phone Service customers worldwide, you can also benefit from 0 cent per minute calling to a number of international destinations, as specified in the International rates listed above. A call set-up fee of € 0.099 ex VAT (0.120 inc. VAT) applies. The AUP as specified on this pricelist applies to these calls as well.

0 cent per minute is not applicable for calls to special, non geographic numbers (e.g. premium numbers, personal numbering service, shared cost numbers etc.)

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