



United Kingdom

## ACN Select - Domestic rates

Effective August 8, 2018

In order to benefit from the ACN Select calling plan you must also subscribe to ACN Line Rental. You will enjoy the convenience of one invoice from ACN for all your monthly costs. Prices are shown in GBP, including 20% VAT. All monthly fees are invoiced in advance.

Monthly Fees <sup>1</sup>	Per Time	Per Month
ACN Select with annual up-front Line Rental (analogue) <sup>2</sup>	160.00	-
ACN Select with Line Rental (analogue)	-	16.75
ACN Select with Line Rental (ISDN)	-	32.00

Rates for all call types listed below are per minute but are charged per second.

Fixed National calls		
Call Set-Up Fee	During the week	0.1375
Per minute <sup>4</sup>	During the week	0.0880
Call Set-Up Fee	Weekend	0.0000
Per minute <sup>3</sup>	Weekend	0.0000

Fixed to Mobile calls		
Call Set-Up Fee		0.1375
Per minute	All times	0.1210

<sup>1</sup> ACN Line Rental comes with a 12-month binding period and the activation fee is discounted. If the customer does not remain an ACN customer until the end of the initial contract period of 12-months, ACN will charge the normal activation fee of £ 33.95 incl. VAT upon termination. The currently listed price includes the £1.85 discount when Direct Debit is used. Without Direct Debit there will be an additional charge of £1.85 (incl. VAT) per month.

<sup>2</sup> This option is only for Analogue lines and only for residential customers. The up-front payment is non-refundable. The discounted line rental price lasts for 12 months and can be renewed with the purchase of a further up-front payment.

<sup>3</sup> Price per call up to 1 hour, including calls to 0845 & 0870 numbers (does not include indirect access numbers and dial-up internet access). After 1 hour local & national weekend calls are charged at 8.80p per minute, 0845 calls are 0.56p and 0870 calls are 1.10p per minute.

<sup>4</sup> During the week 0845 calls are 2.04p peak & 0.56p off peak per minute whilst 0870 calls are 8.25p peak & 1.10p off peak per minute.

### Optional Add-ons:

**Select National** - Get the first 250 minutes of all domestic landline calls included in your package and with no call set up fee for just £4.00 (incl. VAT) extra a month. After the minutes are used up each call will be charged as per the table above.

**Select Mobile** - Get the first 250 minutes of all domestic mobile calls included in your package and with no call set up fee for just £5.00 (incl. VAT) extra a month. After the minutes are used up each call will be charged as per the table above.

**Select International Zone 1** - Get the first 100 minutes of calls to 61 international destinations included, both fixed and mobile with a call set up fee for just £5.00 (incl. VAT) extra a month. After the minutes are used up each call will be charged as per the prices on page 2.

**Select International Zone 2** - Get the first 100 minutes of calls to 42 international destinations included, both fixed and mobile with a call set up fee for just £9.00 (incl. VAT) extra a month. After the minutes are used up each call will be charged as per the prices on page 2.

**Select International Zone 3** - Get the first 100 minutes of calls to 40 international destinations included, both fixed and mobile with a call set up fee for just £13.00 (incl. VAT) extra a month. After the minutes are used up each call will be charged as per the prices on page 2.

#### Zone 1

Austria, Bahamas, Bangladesh, Belgium, Bermuda, Brazil, Brunei Darussalam, Cambodia, Canada, Chile, China, Christmas Island, Cocos (Keeling) Islands, Colombia, Costa Rica, Cyprus, Cyprus (Turkey), Czech Republic, Denmark, Finland, France, Germany, Greece, Guam, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Israel, Italy, Japan, Laos, Lithuania, Macau, Malaysia, Malta, Mexico, Netherlands, New Zealand, Norway, Pakistan, Poland, Portugal (incl. Azores & Madeira), Puerto Rico, Romania, San Marino, Singapore, South Korea, Spain (incl. Canary Islands), Sweden, Taiwan, Thailand, United States, Venezuela, Vietnam, Virgin Islands (U.S.).

#### Zone 2

American Samoa, Argentina, Australia, Bahrain, Burundi, Croatia, Dominican Republic, Egypt, Estonia, French Guiana, Georgia, Grenada, Guadeloupe, Iran, Jordan, Kenya, Kuwait, Kyrgyzstan, Latvia, Liechtenstein, Luxembourg, Malawi, Martinique, Mongolia, Netherlands Antilles, Nigeria, Panama, Paraguay, Peru, Russian Federation, Rwanda, Saudi Arabia, Slovakia, South Africa, Sri Lanka, Switzerland, Trinidad and Tobago, Turkey, Turkmenistan, Uganda, Uzbekistan, Zanzibar.

#### Zone 3

Albania, Andorra, Angola, Antigua and Barbuda, Armenia, Barbados, Bhutan, Bolivia, Cayman Islands, Dominica, El Salvador, Faroe Islands, Gibraltar, Guatemala, Honduras, Iraq, Jamaica, Kazakhstan, Lebanon, Mauritius, Mozambique, Namibia, Nepal, Palau, Philippines, Reunion, Slovenia, St. Lucia, Sudan, Suriname, Swaziland, Syria, Tajikistan, Turks and Caicos Islands, Ukraine, United Arab Emirates, Uruguay, Virgin Islands (British), Yemen, Zambia.

Administrative Fee in the event of a late payment	£6.50
Administrative charge in case of failed payment	£3.32
Itemized bill	£1.75
Reconnection After Suspension Charge	£18.00
Administration Fee	£1.69

The ACN Select plan is for residential users only.  
ACN reserves the right to change these prices.

[www.myacn.eu](http://www.myacn.eu)

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United Kingdom

### ACN Select - International rates

Effective August 8, 2018

Rates are for calls made from the United Kingdom. Prices are shown in GBP per minute, including 20% VAT. All calls are charged per second. A call set-up fee of £0.1375 (incl. VAT) is applicable.

Int. Destination	fixed	mobile	Int. Destination	fixed	mobile	Int. Destination	fixed	mobile
<b>A</b> Afghanistan	1.182	1.445	<b>G</b> Germany	0.186	0.429	<b>N</b> Norway	0.199	0.461
Albania	0.434	0.697	Ghana	0.886	1.149	<b>O</b> Oman	0.830	1.156
Algeria	0.434	0.697	Gibraltar	0.230	0.492	<b>P</b> Pakistan	0.270	0.532
American Samoa	1.414	1.414	Greece	0.141	0.404	Palau	1.414	1.414
Andorra	0.355	0.617	Greenland	0.893	1.156	Palestine	0.518	0.781
Angola	0.893	1.156	Grenada	0.230	0.230	Panama	0.798	1.060
Anguilla	0.652	0.915	Guadeloupe	0.830	1.093	Papua New Guinea	0.893	0.893
Antarctica	1.414	1.414	Guam	1.182	1.182	Paraguay	0.798	1.060
Antigua and Barbuda	0.230	0.492	Guantanamo Bay	1.182	1.182	Peru	0.798	1.060
Argentina	0.798	1.060	Guatemala	0.798	1.060	Philippines	0.790	1.053
Armenia	0.830	1.092	Guinea	0.893	0.893	Poland	0.295	0.557
Aruba	0.623	0.885	Guinea-Bissau	1.414	1.414	Portugal	0.243	0.505
Ascension	0.893	0.893	Guyana	1.055	1.317	Portugal-Azores	0.243	0.505
Australia	0.199	0.458	<b>H</b> Haiti	0.984	1.247	Portugal-Madeira	0.243	0.505
Austria	0.293	0.555	Honduras	0.798	1.060	Puerto Rico	0.495	0.495
Azerbaijan	0.518	0.781	Hong Kong	0.110	0.373	<b>Q</b> Qatar	0.830	0.830
<b>B</b> Bahamas	0.652	0.652	Hungary	0.281	0.544	<b>R</b> Reunion	0.893	1.156
Bahrain	0.830	1.092	<b>I</b> Iceland	0.434	0.697	Romania	0.548	0.811
Bangladesh	0.257	0.520	India	0.270	0.532	Russian Federation	0.576	0.839
Barbados	0.255	0.517	Indonesia	0.702	0.965	Rwanda	0.893	1.156
Belarus	0.548	0.811	Iran	1.120	1.380	<b>S</b> Samoa (West)	1.834	1.834
Belgium	0.157	0.420	Iraq	1.055	1.317	San Marino	0.434	0.434
Belize	0.830	0.830	Ireland	0.148	0.411	Sao Tome and Principe	1.414	1.414
Benin	0.798	1.060	Israel	0.576	0.839	Saudi Arabia	0.692	0.955
Bermuda	0.230	0.493	Italy	0.186	0.449	Senegal	1.055	1.317
Bhutan	0.711	0.711	<b>J</b> Jamaica	0.241	0.504	Serbia	0.434	0.697
Bolivia	0.893	1.156	Japan	0.089	0.351	Seychelles	1.055	1.055
Bosnia-Herzegovina	0.434	0.697	Jordan	1.057	1.320	Sierra Leone	0.798	1.060
Botswana	0.798	1.060	<b>K</b> Kazakhstan	0.693	0.956	Singapore	0.190	0.452
Brazil	0.837	0.837	Kenya	0.886	1.149	Slovakia	0.266	0.529
Brunei Darussalam	0.711	0.974	Kiribati	1.414	1.414	Slovenia	0.434	0.697
Bulgaria	0.459	0.722	Kuwait	0.830	1.092	Solomon Islands	1.414	1.414
Burkina Faso	0.893	1.156	Kyrgyzstan	0.693	0.956	Somalia	1.414	1.414
Burundi	0.893	1.156	<b>L</b> Laos	1.389	1.389	South Africa	0.570	0.833
<b>C</b> Cambodia	2.077	2.340	Latvia	0.518	0.781	South Korea	0.711	0.974
Cameroon	0.798	1.060	Lebanon	1.120	1.382	Spain	0.186	0.449
Canada	0.154	0.154	Lesotho	0.798	0.798	Spain-Canary Islands	0.186	0.449
Cape Verde	0.893	1.156	Liberia	0.798	0.798	Sri Lanka	0.866	1.129
Cayman Islands	0.652	0.652	Libya	0.434	0.697	St. Helena	1.389	1.389
Central African Republic	1.389	1.389	Liechtenstein	0.200	0.463	St. Kitts and Nevis	0.652	0.652
Chad	1.414	1.414	Lithuania	0.518	0.781	St. Lucia	0.230	0.493
Chile	0.798	1.060	Luxembourg	0.198	0.460	St. Pierre and Miquelon	0.652	0.652
China	0.243	0.505	<b>M</b> Macau	0.711	0.974	St. Vincent-Grenadines	0.652	0.652
Christmas Island	0.199	0.199	Macedonia (FYROM)	0.434	0.697	Sudan	0.798	0.798
Cocos (Keeling) Islands	0.199	0.199	Madagascar	0.893	1.156	Suriname	1.241	1.504
Colombia	0.893	1.156	Malawi	0.798	1.060	Swaziland	0.798	0.798
Comoros	1.182	1.445	Malaysia	0.450	0.712	Sweden	0.201	0.464
Congo	1.182	1.445	Maldives	0.893	0.893	Switzerland	0.166	0.429
Congo (Dem. Rep.)	0.893	1.156	Mali	0.893	0.893	Syria	1.057	1.320
Cook Islands	1.414	1.414	Malta	0.281	0.544	<b>T</b> Taiwan	0.711	0.974
Costa Rica	0.798	1.060	Marshall Islands	1.414	1.414	Tajikistan	0.893	0.893
Cote D'Ivoire	1.055	1.317	Martinique	0.830	1.156	Tanzania	0.798	1.060
Croatia	0.434	0.697	Mauritania	1.182	1.182	Thailand	0.780	1.043
Cuba	1.182	1.445	Mauritius	1.055	1.055	Togo	1.055	1.055
Cyprus	0.254	0.517	Mayotte	1.055	1.317	Tokelau	1.834	1.834
Cyprus (Turkey)	0.254	0.254	Mexico	0.711	0.974	Tonga	1.389	1.389
Czech Republic	0.281	0.544	Micronesia	1.414	1.414	Trinidad and Tobago	0.230	0.485
<b>D</b> Denmark	0.174	0.436	Midway Islands	1.414	1.414	Tunisia	0.459	0.722
Diego Garcia	1.834	1.834	Moldova	0.623	0.885	Turkey	0.254	0.517
Djibouti	0.893	0.893	Monaco	0.332	0.595	Turkmenistan	0.827	0.827
Dominica	0.757	0.757	Mongolia	1.389	1.389	Turks and Caicos Islands	0.757	0.757
Dominican Republic	0.652	0.915	Montenegro	0.435	0.697	Tuvalu	1.414	1.676
<b>E</b> East Timor	2.077	2.077	Montserrat	0.757	0.757	<b>U</b> Uganda	0.798	1.060
Ecuador	0.893	1.156	Morocco	0.459	0.722	Ukraine	0.518	0.781
Egypt	0.893	1.156	Mozambique	0.893	1.156	United Arab Emirates	0.654	0.916
El Salvador	1.055	1.317	Myanmar	1.182	1.182	United States	0.148	0.148
Equatorial Guinea	1.182	1.182	<b>N</b> Namibia	0.798	0.798	Uruguay	0.798	1.060
Eritrea	1.055	1.055	Nauru	1.414	1.414	Uzbekistan	0.693	0.956
Estonia	0.518	0.781	Nepal	0.711	0.711	<b>V</b> Vanuatu	1.414	1.414
Ethiopia	1.055	1.317	Netherlands	0.186	0.429	Venezuela	0.798	1.060
<b>F</b> Falkland Islands	0.893	0.893	Netherlands Antilles	0.623	0.885	Vietnam	1.389	1.651
Faroe Islands	0.355	0.355	New Caledonia	1.834	1.834	Virgin Islands (British)	0.652	0.652
Fiji	0.893	0.893	New Zealand	0.312	0.575	Virgin Islands (U.S.)	0.652	0.652
Finland	0.281	0.544	Nicaragua	1.055	1.317	<b>W</b> Wallis and Futuna Islands	1.850	1.805
France	0.166	0.429	Niger	0.893	1.156	<b>Y</b> Yemen	1.055	1.317
French Guiana	1.182	1.445	Nigeria	0.770	1.033	<b>Z</b> Zambia	0.798	1.060
French Polynesia	1.834	1.834	Niue	1.389	1.389	Zanzibar	0.798	1.061
<b>G</b> Gabon	0.798	0.798	Norfolk Island	1.182	1.182	Zimbabwe	0.886	1.149
Gambia	0.845	1.107	North Korea	1.414	1.414			
Georgia	0.623	0.885	Northern Mariana Islands	1.055	1.055			

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