



United Kingdom

## ACN Business – Domestic Rates

Effective January 8, 2018

Prices below are shown in pence per minute (excl. VAT). All calls are charged per second.

Calls to fixed lines <sup>3</sup>	Excl. VAT	Excl. VAT	Excl. VAT
	Day	Evening	Weekend
Local Calls	5.51	5.51	5.51
National Calls	5.51	5.51	5.51

Local and National calls are capped at 15p (excl. VAT) for calls up to 60 minutes<sup>1</sup>

Fixed to Mobile Calls	Day	Evening	Weekend
T-Mobile Number ranges	18.09	13.92	13.92
Vodafone Number ranges	19.48	11.13	11.13
O <sub>2</sub> Number Ranges	15.31	12.52	12.52
Orange Number Ranges	16.70	13.92	12.52
Other Providers Number Ranges	29.22	20.87	25.05

Fixed to Mobile calls are capped at 25p (excl. VAT) for calls up to 60 minutes<sup>2</sup>

**ACN Business - Monthly Charge: £ 0.00<sup>4,5</sup>**

<b>Daytime.....</b> 7:00am to 7:00pm Monday thru Friday
<b>Evening.....</b> 7:00pm to 7:00am Monday thru Friday
<b>Weekend.....</b> Midnight Friday to Midnight Sunday

Administrative Fee in the event of a late payment	£6.50
Administrative charge in case of failed payment	£3.32
Itemized bill	£1.75
Reconnection After Suspension Charge	£18.00
Administration Fee	£1.69

### Notes:

1. The price of the call will be calculated as a set-up charge of 4.16p and the price per minute charge until the total call price reaches 15p (including the set-up charge), the call is then capped at 15p and remains at 15p up to a duration of one hour. After an hour the per minute charge is added to the 15p.
2. The price of the call will be calculated as a set-up charge of 7.35p and the price per minute charge until the total call price reaches 25p (including the set-up charge), the call is then capped at 25p and remains at 25p up to a duration of one hour. After an hour the per minute charge is added to the 25p.
3. Calls to 0845 numbers are not capped and will be charged at 1.18p per minute at the weekend, 1.80p off peak & 4.68p peak. 0870 numbers are also not capped and will be charged at 4.68p per minute at the weekend, 4.68p off peak & 9.86p peak. All prices are excluding VAT.
4. The currently listed price includes the £1.54 discount when Direct Debit is used. Without Direct Debit there will be an additional charge of £1.54 (ex. VAT) per month
5. There is a minimum call usage of £1.88 (ex VAT) per month for this calling plan. This minimum call usage is billed as a monthly charge of £1.88 in combination with an allowance of £1.88 that can be used for calls.

ACN reserves the right to change these prices.

[www.myacn.eu](http://www.myacn.eu)

ACN European Services Ltd.

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Companies House: 3650246, VAT Reg.No: GB 726 3625 33

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United Kingdom

# ACN Business – International Rates (A - Z)

Effective January 8, 2018

Rates valid for calls made from UK. Prices are shown in pounds per minute, excl. VAT. Calls are charged per second. Calls are subject to a minimum call charge of 3p (excl. VAT).

Int. Destination	Int. Destination	Int. Destination	Int. Destination				
<b>A</b> Afghanistan	0.855	<b>D</b> Djibouti	0.760	<b>L</b> Liberia	0.760	<b>R</b> Romania Mobile	0.582
Albania	0.380	Dominica	0.475	Libya	0.380	Russian Federation	0.380
Albania Mobile	0.582	Dominican Republic	0.475	Liechtenstein	0.143	Russian Federation Mobile	0.582
Algeria	0.380	<b>E</b> East Timor	0.570	Liechtenstein Mobile	0.345	Rwanda	0.760
American Samoa	0.950	Ecuador	0.855	Lithuania	0.475	<b>S</b> Samoa (West)	1.140
Andorra	0.238	Egypt	0.665	Lithuania Mobile	0.677	San Marino	0.285
Andorra Mobile	0.440	El Salvador	0.760	Luxembourg	0.048	Sao Tome and Principe	0.855
Angola	0.855	Equatorial Guinea	0.760	Luxembourg Mobile	0.250	Saudi Arabia	0.570
Anguilla	0.475	Eritrea	0.760	<b>M</b> Macau	0.665	Senegal	0.760
Antarctica	1.140	Estonia	0.475	Macedonia (FYROM)	0.380	Serbia-Montenegro	0.380
Antigua and Barbuda	0.475	Estonia Mobile	0.677	Macedonia (FYROM) Mobile	0.582	Serbia-Montenegro Mobile	0.582
Argentina	0.665	Ethiopia	0.760	Madagascar	0.760	Seychelles	0.760
Armenia	0.570	<b>F</b> Falkland Islands	0.760	Malawi	0.760	Sierra Leone	0.760
Aruba	0.570	Faroe Islands	0.380	Malaysia	0.380	Singapore	0.238
Ascension	0.855	Fiji	0.760	Maldives	0.760	Slovakia	0.238
Australia	0.067	Finland	0.048	Mali	0.760	Slovakia Mobile	0.440
Australia Mobile	0.304	Finland Mobile	0.250	Malta	0.190	Slovenia	0.380
Austria	0.048	France	0.048	Malta Mobile	0.392	Slovenia Mobile	0.582
Austria Mobile	0.250	France Mobile	0.250	Marshall Islands	0.855	Solomon Islands	0.950
Azerbaijan	0.475	French Guiana	0.760	Martinique	0.570	Somalia	1.140
<b>B</b> Bahamas	0.475	French Polynesia	1.140	Mauritania	0.855	South Africa	0.238
Bahrain	0.570	<b>G</b> Gabon	0.760	Mauritius	0.760	South Africa Mobile	0.440
Bangladesh	0.125	Gambia	0.760	Mayotte	0.760	South Korea	0.570
Barbados	0.475	Georgia	0.570	Mexico	0.665	Spain	0.048
Belarus	0.475	Germany	0.048	Micronesia	0.855	Spain Mobile	0.250
Belarus Mobile	0.677	Germany Mobile	0.250	Midway Islands	0.855	Spain-Canary Islands	0.143
Belgium	0.048	Ghana	0.665	Moldova	0.570	Sri Lanka	0.125
Belgium Mobile	0.250	Gibraltar	0.238	Monaco	0.238	St. Helena	0.760
Belize	0.665	Gibraltar Mobile	0.440	Monaco Mobile	0.440	St. Kitts and Nevis	0.475
Benin	0.665	Greece	0.048	Mongolia	0.855	St. Lucia	0.475
Bermuda	0.475	Greece Mobile	0.250	Montserrat	0.475	St. Pierre and Miquelon	0.475
Bhutan	0.665	Greenland	0.760	Morocco	0.380	St. Vincent-Grenadines	0.475
Bolivia	0.855	Greenland Mobile	0.962	Morocco Mobile	0.582	Sudan	0.760
Bosnia-Herzegovina	0.380	Grenada	0.475	Mozambique	0.760	Suriname	0.760
Bosnia-Herzegovina Mobile	0.582	Guadeloupe	0.570	Myanmar	0.855	Swaziland	0.760
Botswana	0.665	Guam	0.760	<b>N</b> Namibia	0.760	Sweden	0.048
Brazil	0.665	Guantanamo Bay	0.855	Nauru	0.950	Sweden Mobile	0.250
Brunei Darussalam	0.665	Guatemala	0.760	Nepal	0.665	Switzerland	0.048
Bulgaria	0.380	Guinea	0.760	Netherlands	0.048	Switzerland Mobile	0.250
Bulgaria Mobile	0.582	Guinea-Bissau	0.760	Netherlands Antilles	0.570	Syria	0.665
Burkina Faso	0.855	Guyana	0.760	Netherlands Mobile	0.250	<b>T</b> Taiwan	0.570
Burundi	0.855	<b>H</b> Haiti	0.665	New Caledonia	1.140	Tajikistan	0.665
<b>C</b> Cambodia	0.855	Honduras	0.760	New Zealand	0.238	Tanzania	0.760
Cameroon	0.665	Hong Kong	0.067	Nicaragua	0.760	Thailand	0.570
Canada	0.048	Hungary	0.190	Niger	0.760	Togo	0.760
Cape Verde	0.855	Hungary Mobile	0.392	Nigeria	0.665	Tokelau	0.855
Cayman Islands	0.475	<b>I</b> Iceland	0.380	Niue	0.855	Tonga	1.140
Central African Republic	0.760	Iceland Mobile	0.582	Norfolk Island	0.855	Trinidad and Tobago	0.475
Chad	0.760	India	0.190	North Korea	1.140	Tunisia	0.380
Chile	0.665	Indonesia	0.570	Northern Mariana Islands	0.760	Turkey	0.190
China	0.570	Iran	0.760	Norway	0.067	Turkey Mobile	0.392
Christmas Island	0.855	Iraq	0.760	Norway Mobile	0.304	Turkmenistan	0.570
Cocos (Keeling) Islands	0.238	Ireland	0.024	<b>O</b> Oman	0.570	Turks and Caicos Islands	0.475
Colombia	0.855	Ireland Mobile	0.250	<b>P</b> Pakistan	0.190	Tuvalu	0.855
Comoros	0.760	Israel	0.238	Palau	0.950	<b>U</b> Uganda	0.760
Congo	0.855	Israel Mobile	0.440	Palestine	0.238	Ukraine	0.380
Congo (Dem. Rep.)	0.665	Italy	0.048	Panama	0.760	United Arab Emirates	0.570
Cook Islands	0.760	Italy Mobile	0.250	Papua New Guinea	0.760	United States	0.029
Costa Rica	0.760	<b>J</b> Jamaica	0.475	Paraguay	0.760	Uruguay	0.760
Cote D'Ivoire	0.760	Japan	0.067	Peru	0.760	Uzbekistan	0.475
Croatia	0.380	Jordan	0.665	Philippines	0.570	<b>V</b> Vanuatu	1.140
Croatia Mobile	0.582	<b>K</b> Kazakhstan	0.475	Poland	0.190	Venezuela	0.760
Cuba	0.855	Kenya	0.760	Poland Mobile	0.392	Vietnam	0.760
Cyprus	0.190	Kiribati	0.950	Portugal	0.048	Virgin Islands (British)	0.475
Cyprus (Turkey)	0.392	Kuwait	0.570	Portugal Mobile	0.250	Virgin Islands (U.S.)	0.475
Cyprus Mobile	0.392	Kyrgyzstan	0.475	Portugal-Azores	0.190	<b>W</b> Wake Island	0.855
Czech Republic	0.190	<b>L</b> Laos	1.140	Portugal-Madeira	0.190	Wallis and Futuna Islands	0.855
Czech Republic Mobile	0.392	Latvia	0.475	Puerto Rico	0.475	<b>Y</b> Yemen	0.760
<b>D</b> Denmark	0.048	Latvia Mobile	0.677	<b>Q</b> Qatar	0.570	<b>Z</b> Zambia	0.760
Denmark Mobile	0.250	Lebanon	0.665	<b>R</b> Reunion	0.760	Zanzibar	0.760
Diego Garcia	1.330	Lesotho	0.760	Romania	0.380	Zimbabwe	0.760

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.

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