



United Kingdom

ACN Business – Domestic Rates

Effective August 8, 2018

Prices below are shown in pence per minute (excl. VAT). All calls are charged per second.

	Excl. VAT	Excl. VAT	Excl. VAT
Calls to fixed lines ³	Day	Evening	Weekend
Local Calls	5.51	5.51	5.51
National Calls	5.51	5.51	5.51

Local and National calls are capped at 15p (excl. VAT) for calls up to 60 minutes¹

Fixed to Mobile Calls	Day	Evening	Weekend
T-Mobile Number ranges	18.09	13.92	13.92
Vodafone Number ranges	19.48	11.13	11.13
O ₂ Number Ranges	15.31	12.52	12.52
Orange Number Ranges	16.70	13.92	12.52
Other Providers Number Ranges	29.22	20.87	25.05

Fixed to Mobile calls are capped at 25p (excl. VAT) for calls up to 60 minutes²

ACN Business - Monthly Charge: £ 0.00^{4,5}

Daytime..... 7:00am to 7:00pm Monday thru Friday Evening..... 7:00pm to 7:00am Monday thru Friday Weekend..... Midnight Friday to Midnight Sunday
--

Administrative Fee in the event of a late payment	£6.50
Administrative charge in case of failed payment	£3.32
Itemized bill	£1.75
Reconnection After Suspension Charge	£18.00
Administration Fee	£1.69

Notes:

- The price of the call will be calculated as a set-up charge of 4.16p and the price per minute charge until the total call price reaches 15p (including the set-up charge), the call is then capped at 15p and remains at 15p up to a duration of one hour. After an hour the per minute charge is added to the 15p.
- The price of the call will be calculated as a set-up charge of 7.35p and the price per minute charge until the total call price reaches 25p (including the set-up charge), the call is then capped at 25p and remains at 25p up to a duration of one hour. After an hour the per minute charge is added to the 25p.
- Calls to 0845 numbers are not capped and will be charged at 1.18p per minute at the weekend, 1.80p off peak & 4.68p peak. 0870 numbers are also not capped and will be charged at 4.68p per minute at the weekend, 4.68p off peak & 9.86p peak. All prices are excluding VAT.
- The currently listed price includes the £1.54 discount when Direct Debit is used. Without Direct Debit there will be an additional charge of £1.54 (ex. VAT) per month
- There is a minimum call usage of £2.29 (ex VAT) per month for this calling plan. This minimum call usage is billed as a monthly charge of £2.29 in combination with an allowance of £2.29 that can be used for calls.

ACN reserves the right to change these prices.

www.myacn.eu

ACN European Services Ltd.

Registered Office Address: 7 Albemarle Street, London W1S 4HQ, United Kingdom

Companies House: 3650246, VAT Reg.No: GB 726 3625 33

Postal address: P.O. Box 427, Hounslow TW4 6DR, United Kingdom



United Kingdom

ACN Business – International Rates (A - Z)
Effective August 8, 2018

Rates valid for calls made from UK. Prices are shown in pounds per minute, excl. VAT. Calls are charged per second. Calls are subject to a minimum call charge of 3p (excl. VAT).

Table with 4 columns: Int. Destination, Rate, Int. Destination, Rate. Lists international destinations and their corresponding rates in pounds per minute.

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.