



United Kingdom

ACN 3 – Domestic Rates

Effective June 1, 2017

Prices below are shown in pence per minute (incl. 20% VAT). All calls are charged per minute.

Calls to fixed lines	Incl. VAT	Incl. VAT	Incl. VAT
	Day	Evening	Weekend
Local Calls	0.00 ¹	0.00 ¹	0.00 ¹
National Calls	0.00 ¹	0.00 ¹	0.00 ¹

Fixed to Mobile Calls	Day	Evening	Weekend
T-Mobile number ranges	14.23	6.64	6.64
Vodafone number ranges	14.23	6.64	6.64
O ₂ Number Ranges	14.23	6.64	6.64
Orange Number Ranges	14.23	6.64	6.64
Other Providers Number Ranges	14.23	6.64	6.64

ACN 3 - Monthly subscription fee: £5.50 (incl. 20% VAT) ²
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Daytime..... 7:00am to 7:00pm Monday thru Friday
Evening..... 7:00pm to 7:00am Monday thru Friday
Weekend..... Midnight Friday to Midnight Sunday

Administrative Fee in the event of a late payment	£6.50
Administrative charge in case of failed payment	£3.32
Itemized bill	£1.75
Reconnection After Suspension Charge	£18.00
Administration Fee	£1.49

Note: Calls (excl. calls charged per call see footnote 1 below) are subject to a call set up charge of 15.23p (incl. VAT).

- 1 Price per call up to 1 hour, including calls to 0845 & 0870 numbers (does not include indirect access numbers and dial-up internet access). After 1 hour local & national calls are charged at 10.75p per minute. 0845 calls are 2.58p peak & 0.65p off peak and weekend per minute whilst 0870 calls are 10.75p peak, 3.80p off peak & weekend per minute.
- 2 The currently listed price includes the £1.85 discount when Direct Debit is used. Without Direct Debit there will be an additional charge of £1.85 (incl. VAT) per month

ACN reserves the right to change these prices.
www.myacn.eu



United Kingdom

ACN 3 – International Rates (A - L)

Effective June 1, 2017

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 20% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 14.50p (incl. 20% VAT).

Int. Destination	Peak	Offpeak	Weekend	Int. Destination	Peak	Offpeak	Weekend
A Afghanistan	1.271	1.213	1.213	D Djibouti	0.961	0.917	0.917
Albania	0.485	0.432	0.432	Dominica	0.863	0.728	0.728
Albania Mobile	0.728	0.674	0.674	Dominican Republic	0.742	0.631	0.631
Algeria	0.485	0.432	0.432	E East Timor	2.202	2.149	2.149
American Samoa	1.514	1.450	1.450	Ecuador	0.961	0.917	0.917
Andorra	0.417	0.335	0.335	Egypt	0.907	0.786	0.786
Andorra Mobile	0.660	0.577	0.577	El Salvador	1.222	0.994	0.994
Angola	0.961	0.917	0.917	Equatorial Guinea	1.271	1.213	1.213
Anguilla	0.742	0.631	0.631	Eritrea	1.222	0.994	0.994
Antarctica	1.514	1.450	1.450	Estonia	0.577	0.519	0.519
Antigua and Barbuda	0.257	0.233	0.233	Estonia Mobile	0.820	0.762	0.762
Argentina	0.927	0.752	0.752	Ethiopia	1.222	0.994	0.994
Armenia	0.961	0.786	0.786	F Falkland Islands	0.961	0.917	0.917
Aruba	0.728	0.587	0.587	Faroe Islands	0.417	0.335	0.335
Ascension	0.961	0.917	0.917	Fiji	0.961	0.917	0.917
Australia	0.267	0.112	0.112	Finland	0.301	0.267	0.267
Australia Mobile	0.509	0.354	0.354	Finland Mobile	0.543	0.509	0.509
Austria	0.301	0.267	0.267	France	0.204	0.112	0.112
Austria Mobile	0.543	0.509	0.509	France Mobile	0.446	0.354	0.354
Azerbaijan	0.577	0.519	0.519	French Guiana	1.271	1.213	1.213
B Bahamas	0.742	0.631	0.631	French Polynesia	1.950	1.897	1.897
Bahrain	0.961	0.786	0.786	G Gabon	0.927	0.752	0.752
Bangladesh	0.150	0.150	0.150	Gambia	0.927	0.752	0.752
Barbados	0.257	0.233	0.233	Georgia	0.728	0.587	0.587
Belarus	0.577	0.519	0.519	Germany	0.204	0.112	0.112
Belarus Mobile	0.820	0.762	0.762	Germany Mobile	0.446	0.354	0.354
Belgium	0.204	0.112	0.112	Ghana	0.927	0.752	0.752
Belgium Mobile	0.446	0.354	0.354	Gibraltar	0.267	0.223	0.223
Belize	0.961	0.786	0.786	Gibraltar Mobile	0.509	0.466	0.466
Benin	0.927	0.752	0.752	Greece	0.155	0.112	0.112
Bermuda	0.257	0.233	0.233	Greece Mobile	0.398	0.354	0.354
Bhutan	0.771	0.728	0.728	Greenland	0.961	0.917	0.917
Bolivia	0.961	0.917	0.917	Greenland Mobile	1.203	1.159	1.159
Bosnia-Herzegovina	0.485	0.432	0.432	Grenada	0.257	0.233	0.233
Bosnia-Herzegovina Mobile	0.728	0.674	0.674	Guadeloupe	0.961	0.786	0.786
Botswana	0.927	0.752	0.752	Guam	1.271	1.213	1.213
Brazil	0.927	0.752	0.752	Guantanamo Bay	0.999	0.999	0.999
Brunei Darussalam	0.771	0.728	0.728	Guatemala	0.927	0.752	0.752
Bulgaria	0.485	0.432	0.432	Guinea	0.961	0.917	0.917
Bulgaria Mobile	0.728	0.674	0.674	Guinea-Bissau	1.514	1.450	1.450
Burkina Faso	0.961	0.917	0.917	Guyana	1.222	0.994	0.994
Burundi	0.961	0.917	0.917	H Haiti	1.145	0.922	0.922
C Cambodia	2.202	2.149	2.149	Honduras	0.927	0.752	0.752
Cameroon	0.927	0.752	0.752	Hong Kong	0.136	0.092	0.092
Canada	0.179	0.112	0.112	Hungary	0.301	0.267	0.267
Cape Verde	0.961	0.917	0.917	Hungary Mobile	0.543	0.509	0.509
Cayman Islands	0.742	0.631	0.631	I Iceland	0.485	0.432	0.432
Central African Republic	1.489	1.426	1.426	Iceland Mobile	0.728	0.674	0.674
Chad	1.514	1.450	1.450	India	0.277	0.243	0.243
Chile	0.927	0.752	0.752	Indonesia	0.752	0.747	0.747
China	0.257	0.233	0.233	Iran	1.222	0.994	0.994
Christmas Island	0.158	0.158	0.158	Iraq	1.222	0.994	0.994
Cocos (Keeling) Islands	0.174	0.174	0.174	Ireland	0.029	0.029	0.029
Colombia	0.961	0.917	0.917	Ireland Mobile	0.261	0.261	0.261
Comoros	1.271	1.213	1.213	Israel	0.577	0.519	0.519
Congo	1.271	1.213	1.213	Israel Mobile	0.820	0.762	0.762
Congo (Dem. Rep.)	0.961	0.917	0.917	Italy	0.243	0.112	0.112
Cook Islands	1.514	1.450	1.450	Italy Mobile	0.485	0.354	0.354
Costa Rica	0.927	0.752	0.752	J Jamaica	0.257	0.233	0.233
Cote D'Ivoire	1.222	0.994	0.994	Japan	0.112	0.078	0.078
Croatia	0.485	0.432	0.432	Jordan	1.193	1.028	1.028
Croatia Mobile	0.728	0.674	0.674	K Kazakhstan	0.752	0.708	0.708
Cuba	1.271	1.213	1.213	Kenya	0.927	0.752	0.752
Cyprus	0.267	0.223	0.223	Kiribati	1.514	1.450	1.450
Cyprus (Turkey)	0.267	0.223	0.223	Kuwait	0.961	0.786	0.786
Cyprus Mobile	0.509	0.466	0.466	Kyrgyzstan	0.752	0.708	0.708
Czech Republic	0.301	0.267	0.267	L Laos	1.489	1.426	1.426
Czech Republic Mobile	0.543	0.509	0.509	Latvia	0.577	0.519	0.519
D Denmark	0.218	0.112	0.112	Latvia Mobile	0.820	0.762	0.762
Denmark Mobile	0.461	0.354	0.354	Lebanon	1.193	1.028	1.028
Diego Garcia	1.950	1.897	1.897	Lesotho	0.927	0.752	0.752

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.

ACN European Services Ltd.

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Postal address: P.O. Box 427, Hounslow TW4 6DR, United Kingdom



United Kingdom

ACN 3 – International Rates (L - Z)

Effective June 1, 2017

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 20% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 14.50p (incl. 20% VAT).

Int. Destination	Peak	Offpeak	Weekend	Int. Destination	Peak	Offpeak	Weekend
L Liberia	0.927	0.752	0.752	R Romania Mobile	0.820	0.762	0.762
Libya	0.485	0.432	0.432	Russian Federation	0.577	0.519	0.519
Liechtenstein	0.218	0.209	0.209	Russian Federation Mobile	0.820	0.762	0.762
Liechtenstein Mobile	0.461	0.451	0.451	Rwanda	0.961	0.917	0.917
Lithuania	0.577	0.519	0.519	S Samoa (West)	1.950	1.897	1.897
Lithuania Mobile	0.820	0.762	0.762	San Marino	0.485	0.432	0.432
Luxembourg	0.218	0.204	0.204	Sao Tome and Principe	1.514	1.450	1.450
Luxembourg Mobile	0.461	0.446	0.446	Saudi Arabia	1.728	0.587	0.587
M Macau	0.771	0.728	0.728	Senegal	1.222	0.994	0.994
Macedonia (FYROM)	0.485	0.432	0.432	Serbia-Montenegro	0.485	0.432	0.432
Macedonia (FYROM) Mobile	0.728	0.674	0.674	Serbia-Montenegro Mobile	0.485	0.432	0.432
Madagascar	0.961	0.917	0.917	Seychelles	1.222	0.994	0.994
Malawi	0.927	0.752	0.752	Sierra Leone	0.927	0.752	0.752
Malaysia	0.466	0.432	0.432	Singapore	0.213	0.170	0.170
Maldives	0.961	0.917	0.917	Slovakia	0.301	0.267	0.267
Mali	0.961	0.917	0.917	Slovakia Mobile	0.543	0.509	0.509
Malta	0.301	0.267	0.267	Slovenia	0.485	0.432	0.432
Malta Mobile	0.543	0.509	0.509	Slovenia Mobile	0.728	0.674	0.674
Marshall Islands	1.514	1.450	1.450	Solomon Islands	1.514	1.450	1.450
Martinique	0.961	0.786	0.786	Somalia	1.514	1.450	1.450
Mauritania	1.271	1.213	1.213	South Africa	0.577	0.509	0.509
Mauritius	1.222	0.994	0.994	South Africa Mobile	0.820	0.752	0.752
Mayotte	1.222	0.994	0.994	South Korea	0.771	0.728	0.728
Mexico	0.771	0.728	0.728	Spain	0.243	0.112	0.112
Micronesia	1.514	1.450	1.450	Spain Mobile	0.485	0.354	0.354
Midway Islands	2.485	2.485	2.485	Spain-Canary Islands	0.267	0.223	0.223
Moldova	0.728	0.587	0.587	Sri Lanka	0.150	0.150	0.150
Monaco	0.393	0.310	0.310	St. Helena	1.489	1.426	1.426
Monaco Mobile	0.635	0.553	0.553	St. Kitts and Nevis	0.742	0.631	0.631
Mongolia	1.489	1.426	1.426	St. Lucia	0.257	0.233	0.233
Montserrat	0.863	0.728	0.728	St. Pierre and Miquelon	0.742	0.631	0.631
Morocco	0.485	0.432	0.432	St. Vincent-Grenadines	0.742	0.631	0.631
Morocco Mobile	0.728	0.674	0.674	Sudan	0.927	0.752	0.752
Mozambique	0.961	0.917	0.917	Suriname	1.446	1.159	1.159
Myanmar	1.271	1.213	1.213	Swaziland	0.927	0.752	0.752
N Namibia	0.927	0.752	0.752	Sweden	0.204	0.184	0.184
Nauru	1.514	1.450	1.450	Sweden Mobile	0.446	0.427	0.427
Nepal	0.771	0.728	0.728	Switzerland	0.204	0.112	0.112
Netherlands	0.204	0.112	0.112	Switzerland Mobile	0.446	0.354	0.354
Netherlands Antilles	0.728	0.587	0.587	Syria	1.193	1.028	1.028
Netherlands Mobile	0.446	0.354	0.354	T Taiwan	0.771	0.728	0.728
New Caledonia	1.950	1.897	1.897	Tajikistan	0.961	0.917	0.917
New Zealand	0.344	0.257	0.257	Tanzania	0.927	0.752	0.752
Nicaragua	1.222	0.994	0.994	Thailand	0.752	0.728	0.728
Niger	0.961	0.917	0.917	Togo	1.222	0.994	0.994
Nigeria	0.752	0.708	0.708	Tokelau	1.950	1.897	1.897
Niue	1.489	1.426	1.426	Tonga	1.489	1.426	1.426
Norfolk Island	1.271	1.213	1.213	Trinidad and Tobago	0.257	0.233	0.233
North Korea	1.514	1.450	1.450	Tunisia	0.485	0.432	0.432
Northern Mariana Islands	1.222	0.994	0.994	Turkey	0.267	0.223	0.223
Norway	0.267	0.112	0.112	Turkey Mobile	0.509	0.466	0.466
Norway Mobile	0.509	0.354	0.354	Turkmenistan	0.902	0.834	0.834
O Oman	0.961	0.786	0.786	Turks and Caicos Islands	0.863	0.728	0.728
P Pakistan	0.277	0.243	0.243	Tuvalu	1.514	1.450	1.450
Palau	1.514	1.450	1.450	U Uganda	0.927	0.752	0.752
Palestine	0.577	0.519	0.519	Ukraine	0.577	0.519	0.519
Panama	0.927	0.752	0.752	United Arab Emirates	0.728	0.587	0.587
Papua New Guinea	0.961	0.917	0.917	United States	0.170	0.112	0.112
Paraguay	0.927	0.752	0.752	Uruguay	0.927	0.752	0.752
Peru	0.927	0.752	0.752	Uzbekistan	0.752	0.708	0.708
Philippines	0.771	0.728	0.728	V Vanuatu	1.514	1.450	1.450
Poland	0.301	0.267	0.267	Venezuela	0.927	0.752	0.752
Poland Mobile	0.543	0.509	0.509	Vietnam	1.489	1.426	1.426
Portugal	0.257	0.213	0.213	Virgin Islands (British)	0.742	0.631	0.631
Portugal Mobile	0.500	0.456	0.456	Virgin Islands (U.S.)	0.742	0.631	0.631
Portugal-Azores	0.267	0.223	0.223	W Wake Island	2.485	2.485	2.485
Portugal-Madeira	0.267	0.223	0.223	Wallis and Futuna Islands	1.940	1.843	1.843
Puerto Rico	0.563	0.485	0.485	Y Yemen	1.222	0.994	0.994
Q Qatar	0.961	0.786	0.786	Z Zambia	0.927	0.752	0.752
R Reunion	0.961	0.917	0.917	Zanzibar	0.927	0.752	0.752
Romania	0.577	0.519	0.519	Zimbabwe	0.927	0.752	0.752

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