



United Kingdom

ACN 2 – Domestic Rates

Effective August 8, 2018

Prices are shown in pence per minute (incl. 20% VAT). All calls are charged per minute.

	Incl. VAT	Incl. VAT	Incl. VAT
Calls to fixed lines	Day	Evening	Weekend
Local Calls	11.83 ²	0.00 ¹	0.00 ¹
National Calls	11.83 ²	0.00 ¹	0.00 ¹

Fixed to Mobile Calls	Day	Evening	Weekend
T-Mobile number ranges	15.65	7.31	7.31
Vodafone number ranges	15.65	7.31	7.31
O ₂ Number Ranges	15.65	7.31	7.31
Orange Number Ranges	15.65	7.31	7.31
Other Providers Number Ranges	15.65	7.31	7.31

ACN 2 - Monthly subscription fee	
Calling plan only	£3.50 (incl. 20% VAT) ³
When combined with line rental	£0.00 ^{3,4}

Daytime..... 7:00am to 7:00pm Monday thru Friday
Evening..... 7:00pm to 7:00am Monday thru Friday
Weekend..... Midnight Friday to Midnight Sunday

Administrative Fee in the event of a late payment	£6.50
Administrative charge in case of failed payment	£3.32
Itemized bill	£1.75
Reconnection After Suspension Charge	£18.00
Administration Fee	£1.69

Notes: Calls (excl. calls charged per call see footnote 1 below) are subject to a call set up charge of 15.23p (incl. VAT).

1. Price per call up to 1 hour, including calls to 0845 & 0870 numbers (does not include indirect access numbers and dial-up internet access). After 1 hour local & national calls are charged at 11.83 per minute, 0845 calls are 0.71p and 0870 calls are 11.83p per minute off peak and at the weekend.
2. During the week peak 0845 calls are 2.84p per minute whilst 0870 calls are 11.83p.
3. The currently listed price includes the £1.85 discount when Direct Debit is used. Without Direct Debit there will be an additional payment processing charge of £1.85 (incl. VAT) per month. Monthly cost of line rental from as little as £12.00 (incl. VAT) with the up-front payment scheme. See the Line Rental price list for more details.
4. There is a minimum call usage of £2.75 (inc VAT) per month for this calling plan. This minimum call usage is billed as a monthly charge of £2.75 in combination with an allowance of £2.75 that can be used for calls.

ACN reserves the right to change these prices.

www.myacn.eu



United Kingdom

ACN 2 – International Rates (A - L)
Effective August 8, 2018

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 20% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 14.50p (incl. 20% VAT).

Table with 8 columns: Int. Destination, Peak, Offpeak, Weekend, Int. Destination, Peak, Offpeak, Weekend. Rows are grouped by letter (A-L) and list various international destinations with their respective rates.

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.

ACN European Services Ltd.
Registered Office Address: 7 Albemarle Street, London W1S 4HQ, United Kingdom
Companies House: 3650246, VAT Reg.No: GB 726 3625 33
Postal address: P.O. Box 427, Hounslow TW4 6DR, United Kingdom



United Kingdom

ACN 2 – International Rates (L - Z)

Effective August 8, 2018

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 20% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 14.50p (incl. 20% VAT).

Int. Destination	Peak	Offpeak	Weekend	Int. Destination	Peak	Offpeak	Weekend
L Liberia	0.927	0.752	0.752	R Romania Mobile	0.820	0.762	0.762
Libya	0.485	0.432	0.432	Russian Federation	0.577	0.519	0.519
Liechtenstein	0.218	0.209	0.209	Russian Federation Mobile	0.820	0.762	0.762
Liechtenstein Mobile	0.461	0.451	0.451	Rwanda	0.961	0.917	0.917
Lithuania	0.577	0.519	0.519	S Samoa (West)	1.950	1.897	1.897
Lithuania Mobile	0.820	0.762	0.762	San Marino	0.485	0.432	0.432
Luxembourg	0.218	0.204	0.204	Sao Tome and Principe	1.514	1.450	1.450
Luxembourg Mobile	0.461	0.446	0.446	Saudi Arabia	0.728	0.587	0.587
M Macau	0.771	0.728	0.728	Senegal	1.222	0.994	0.994
Macedonia (FYROM)	0.485	0.432	0.432	Serbia-Montenegro	0.485	0.432	0.432
Macedonia (FYROM) Mobile	0.728	0.674	0.674	Serbia-Montenegro Mobile	0.485	0.432	0.432
Madagascar	0.961	0.917	0.917	Seychelles	1.222	0.994	0.994
Malawi	0.927	0.752	0.752	Sierra Leone	0.927	0.752	0.752
Malaysia	0.466	0.432	0.432	Singapore	0.213	0.170	0.170
Maldives	0.961	0.917	0.917	Slovakia	0.301	0.267	0.267
Mali	0.961	0.917	0.917	Slovakia Mobile	0.543	0.509	0.509
Malta	0.301	0.267	0.267	Slovenia	0.485	0.432	0.432
Malta Mobile	0.543	0.509	0.509	Slovenia Mobile	0.728	0.674	0.674
Marshall Islands	1.514	1.450	1.450	Solomon Islands	1.514	1.450	1.450
Martinique	0.961	0.786	0.786	Somalia	1.514	1.450	1.450
Mauritania	1.271	1.213	1.213	South Africa	0.577	0.509	0.509
Mauritius	1.222	0.994	0.994	South Africa Mobile	0.820	0.752	0.752
Mayotte	1.222	0.994	0.994	South Korea	0.771	0.728	0.728
Mexico	0.771	0.728	0.728	Spain	0.243	0.112	0.112
Micronesia	1.514	1.450	1.450	Spain Mobile	0.485	0.354	0.354
Midway Islands	2.485	2.485	2.485	Spain-Canary Islands	0.267	0.223	0.223
Moldova	0.728	0.587	0.587	Sri Lanka	0.150	0.150	0.150
Monaco	0.393	0.310	0.310	St. Helena	1.489	1.426	1.426
Monaco Mobile	0.635	0.553	0.553	St. Kitts and Nevis	0.742	0.631	0.631
Mongolia	1.489	1.426	1.426	St. Lucia	0.257	0.233	0.233
Montserrat	0.863	0.728	0.728	St. Pierre and Miquelon	0.742	0.631	0.631
Morocco	0.485	0.432	0.432	St. Vincent-Grenadines	0.742	0.631	0.631
Morocco Mobile	0.728	0.674	0.674	Sudan	0.927	0.752	0.752
Mozambique	0.961	0.917	0.917	Suriname	1.446	1.159	1.159
Myanmar	1.271	1.213	1.213	Swaziland	0.927	0.752	0.752
N Namibia	0.927	0.752	0.752	Sweden	0.204	0.184	0.184
Nauru	1.514	1.450	1.450	Sweden Mobile	0.446	0.427	0.427
Nepal	0.771	0.728	0.728	Switzerland	0.204	0.112	0.112
Netherlands	0.204	0.112	0.112	Switzerland Mobile	0.446	0.354	0.354
Netherlands Antilles	0.728	0.587	0.587	Syria	1.193	1.028	1.028
Netherlands Mobile	0.446	0.354	0.354	T Taiwan	0.771	0.728	0.728
New Caledonia	1.950	1.897	1.897	Tajikistan	0.961	0.917	0.917
New Zealand	0.344	0.257	0.257	Tanzania	0.927	0.752	0.752
Nicaragua	1.222	0.994	0.994	Thailand	0.752	0.728	0.728
Niger	0.961	0.917	0.917	Togo	1.222	0.994	0.994
Nigeria	0.752	0.708	0.708	Tokelau	1.950	1.897	1.897
Niue	1.489	1.426	1.426	Tonga	1.489	1.426	1.426
Norfolk Island	1.271	1.213	1.213	Trinidad and Tobago	0.257	0.233	0.233
North Korea	1.514	1.450	1.450	Tunisia	0.485	0.432	0.432
Northern Mariana Islands	1.222	0.994	0.994	Turkey	0.267	0.223	0.223
Norway	0.267	0.112	0.112	Turkey Mobile	0.509	0.466	0.466
Norway Mobile	0.509	0.354	0.354	Turkmenistan	0.902	0.834	0.834
O Oman	0.961	0.786	0.786	Turks and Caicos Islands	0.863	0.728	0.728
P Pakistan	0.277	0.243	0.243	Tuvalu	1.514	1.450	1.450
Palau	1.514	1.450	1.450	U Uganda	0.927	0.752	0.752
Palestine	0.577	0.519	0.519	Ukraine	0.577	0.519	0.519
Panama	0.927	0.752	0.752	United Arab Emirates	0.728	0.587	0.587
Papua New Guinea	0.961	0.917	0.917	United States	0.170	0.112	0.112
Paraguay	0.927	0.752	0.752	Uruguay	0.927	0.752	0.752
Peru	0.927	0.752	0.752	Uzbekistan	0.752	0.708	0.708
Philippines	0.771	0.728	0.728	V Vanuatu	1.514	1.450	1.450
Poland	0.301	0.267	0.267	Venezuela	0.927	0.752	0.752
Poland Mobile	0.543	0.509	0.509	Vietnam	1.489	1.426	1.426
Portugal	0.257	0.213	0.213	Virgin Islands (British)	0.742	0.631	0.631
Portugal Mobile	0.500	0.456	0.456	Virgin Islands (U.S.)	0.742	0.631	0.631
Portugal-Azores	0.267	0.223	0.223	W Wake Island	2.485	2.485	2.485
Portugal-Madeira	0.267	0.223	0.223	Wallis and Futuna Islands	1.940	1.843	1.843
Puerto Rico	0.563	0.485	0.485	Y Yemen	1.222	0.994	0.994
Q Qatar	0.961	0.786	0.786	Z Zambia	0.927	0.752	0.752
R Reunion	0.961	0.917	0.917	Zanzibar	0.927	0.752	0.752
Romania	0.577	0.519	0.519	Zimbabwe	0.927	0.752	0.752

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