



United Kingdom

## ACN 1 – Domestic Rates

Effective August 8, 2018

Prices are shown in pence per minute (incl. 20% VAT). All calls are charged per minute.

	Incl. VAT	Incl. VAT	Incl. VAT
<b>Calls to fixed lines</b>	<b>Day</b>	<b>Evening</b>	<b>Weekend</b>
Local Calls	11.83 <sup>2</sup>	4.17 <sup>2</sup>	0.00 <sup>1</sup>
National Calls	11.83 <sup>2</sup>	4.17 <sup>2</sup>	0.00 <sup>1</sup>
Other ACN fixed-line or DPS numbers	<b>FREE</b>	<b>FREE</b>	<b>FREE</b>

<b>Fixed to Mobile Calls</b>	<b>Day</b>	<b>Evening</b>	<b>Weekend</b>
T-Mobile Number ranges	15.65	7.31	7.31
Vodafone Number ranges	15.65	7.31	7.31
O <sub>2</sub> Number Ranges	15.65	7.31	7.31
Orange Number Ranges	15.65	7.31	7.31
Other Providers Number Ranges	15.65	7.31	7.31

<b>ACN 1 - Monthly subscription fee: 0.00<sup>3,4</sup></b>
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<b>Daytime.....</b> 7:00am to 7:00pm Monday thru Friday <b>Evening.....</b> 7:00pm to 7:00am Monday thru Friday <b>Weekend.....</b> Midnight Friday to Midnight Sunday
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Administrative Fee in the event of a late payment	£6.50
Administrative charge in case of failed payment	£3.32
Itemized bill	£1.75
Reconnection After Suspension Charge	£18.00
Administration Fee	£1.69

**Notes:** Calls (excl. FREE calls and calls charged per call see footnote 1 below) are subject to a call set up charge of 15.23p (incl. VAT)

- Price per call up to 1 hour, including calls to 0845 & 0870 numbers (does not include indirect access numbers and dial-up internet access). After 1 hour local & national weekend calls are charged at 11.83p per minute, 0845 calls are 0.71p and 0870 calls are 11.83p per minute.
- During the week 0845 calls are 2.84 peak & 0.71p off peak per minute whilst 0870 calls are 11.83p peak & 4.17p off peak per minute.
- The currently listed price includes the £1.85 discount when Direct Debit is used. Without Direct Debit there will be an additional charge of £1.85 (incl. VAT) per month
- There is a minimum call usage of £2.75 (incl. VAT) per month for this calling plan. This minimum call usage is billed as a monthly charge of £2.75 in combination with an allowance of £2.75 that can be used for calls.

**Acceptable Usage Policy:** The ACN 1 plan is for residential users only (the ACN account holder has to be identical to the owner of the line). Only natural persons are regarded as residential users. In order for the call to qualify as an ACN-2-ACN call the called person has to be an active ACN customer. An active ACN customer is defined as having placed at least one call using the ACN fixed-line or DPS service during the last 30 days. Calls to data lines (internet, VPN) are not free of charge but charged at our standard published rates.

ACN reserves the right to change these prices.

[www.myacn.eu](http://www.myacn.eu)

ACN European Services Ltd.  
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United Kingdom

# ACN 1 – International Rates (A - L)

Effective August 8, 2018

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 20% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 14.50p (incl. 20% VAT).

Int. Destination	Peak	Offpeak	Weekend	Int. Destination	Peak	Offpeak	Weekend
<b>A</b> Afghanistan	1.116	1.067	0.980	<b>D</b> Djibouti	0.845	0.806	0.747
Albania	0.427	0.379	0.359	Dominica	0.757	0.638	0.607
Albania Mobile	0.682	0.634	0.615	Dominican Republic	0.651	0.554	0.534
Algeria	0.427	0.379	0.359	<b>E</b> East Timor	1.940	1.891	1.843
American Samoa	1.312	1.254	1.163	Ecuador	0.845	0.806	0.747
Andorra	0.365	0.307	0.272	Egypt	0.796	0.689	0.621
Andorra Mobile	0.620	0.563	0.527	El Salvador	1.077	0.922	0.825
Angola	0.845	0.806	0.747	Equatorial Guinea	1.116	1.067	0.980
Anguilla	0.651	0.554	0.534	Eritrea	1.077	0.922	0.825
Antarctica	1.332	1.274	1.183	Estonia	0.505	0.476	0.427
Antigua and Barbuda	0.224	0.204	0.204	Estonia Mobile	0.760	0.731	0.682
Argentina	0.815	0.699	0.621	Ethiopia	1.077	0.922	0.825
Armenia	0.845	0.689	0.631	<b>F</b> Falkland Islands	0.845	0.806	0.747
Aruba	0.640	0.515	0.485	Faroe Islands	0.365	0.307	0.272
Ascension	0.845	0.806	0.747	Fiji	0.845	0.806	0.747
Australia	0.233	0.088	0.088	Finland	0.262	0.233	0.224
Australia Mobile	0.488	0.343	0.343	Finland Mobile	0.518	0.488	0.479
Austria	0.262	0.233	0.224	France	0.180	0.088	0.088
Austria Mobile	0.518	0.488	0.479	France Mobile	0.435	0.343	0.343
Azerbaijan	0.505	0.476	0.427	French Guiana	1.116	1.067	0.980
<b>B</b> Bahamas	0.651	0.554	0.534	French Polynesia	1.718	1.669	1.621
Bahrain	0.845	0.689	0.631	<b>G</b> Gabon	0.815	0.699	0.621
Bangladesh	0.150	0.150	0.150	Gambia	0.815	0.699	0.621
Barbados	0.224	0.204	0.204	Georgia	0.640	0.515	0.485
Belarus	0.505	0.476	0.427	Germany	0.180	0.088	0.088
Belarus Mobile	0.760	0.731	0.682	Germany Mobile	0.435	0.343	0.343
Belgium	0.180	0.088	0.088	Ghana	0.815	0.699	0.621
Belgium Mobile	0.435	0.343	0.343	Gibraltar	0.233	0.203	0.182
Belize	0.845	0.689	0.631	Gibraltar Mobile	0.488	0.459	0.437
Benin	0.815	0.699	0.621	Greece	0.136	0.097	0.097
Bermuda	0.224	0.204	0.204	Greece Mobile	0.391	0.352	0.352
Bhutan	0.679	0.640	0.602	Greenland	0.845	0.806	0.747
Bolivia	0.845	0.806	0.747	Greenland Mobile	1.100	1.061	1.002
Bosnia-Herzegovina	0.427	0.379	0.359	Grenada	0.224	0.204	0.204
Bosnia-Herzegovina Mobile	0.682	0.634	0.615	Guadeloupe	0.845	0.689	0.631
Botswana	0.815	0.699	0.621	Guam	1.116	1.067	0.980
Brazil	0.815	0.699	0.621	Guantanamo Bay	1.116	1.067	0.980
Brunei Darussalam	0.679	0.640	0.602	Guatemala	0.815	0.699	0.621
Bulgaria	0.427	0.379	0.359	Guinea	0.845	0.806	0.747
Bulgaria Mobile	0.682	0.634	0.615	Guinea-Bissau	1.332	1.274	1.183
Burkina Faso	0.845	0.806	0.747	Guyana	1.077	0.922	0.825
Burundi	0.845	0.806	0.747	<b>H</b> Haiti	1.006	0.811	0.747
<b>C</b> Cambodia	1.940	1.891	1.843	Honduras	0.815	0.699	0.621
Cameroon	0.815	0.699	0.621	Hong Kong	0.116	0.078	0.078
Canada	0.155	0.088	0.088	Hungary	0.262	0.233	0.224
Cape Verde	0.845	0.806	0.747	Hungary Mobile	0.518	0.488	0.479
Cayman Islands	0.651	0.554	0.534	<b>I</b> Iceland	0.427	0.379	0.359
Central African Republic	1.312	1.254	1.163	Iceland Mobile	0.682	0.634	0.615
Chad	1.332	1.274	1.183	India	0.243	0.213	0.213
Chile	0.815	0.699	0.621	Indonesia	0.660	0.640	0.602
China	0.224	0.204	0.204	Iran	1.077	0.922	0.825
Christmas Island	0.233	0.088	0.088	Iraq	1.077	0.922	0.825
Cocos (Keeling) Islands	0.233	0.088	0.088	Ireland	0.029	0.029	0.029
Colombia	0.845	0.806	0.747	Ireland Mobile	0.261	0.261	0.261
Comoros	1.116	1.067	0.980	Israel	0.505	0.476	0.427
Congo	1.116	1.067	0.980	Israel Mobile	0.760	0.731	0.682
Congo (Dem. Rep.)	0.845	0.806	0.747	Italy	0.213	0.088	0.088
Cook Islands	1.332	1.274	1.183	Italy Mobile	0.469	0.343	0.343
Costa Rica	0.815	0.699	0.621	<b>J</b> Jamaica	0.224	0.204	0.204
Cote D'Ivoire	1.077	0.922	0.825	Japan	0.097	0.068	0.068
Croatia	0.427	0.379	0.359	Jordan	1.048	0.902	0.825
Croatia Mobile	0.682	0.634	0.615	<b>K</b> Kazakhstan	0.660	0.621	0.573
Cuba	1.116	1.067	0.980	Kenya	0.815	0.699	0.621
Cyprus	0.233	0.194	0.194	Kiribati	1.332	1.274	1.183
Cyprus (Turkey)	0.233	0.194	0.194	Kuwait	0.845	0.689	0.631
Cyprus Mobile	0.488	0.449	0.449	Kyrgyzstan	0.660	0.621	0.573
Czech Republic	0.262	0.233	0.224	<b>L</b> Laos	1.312	1.254	1.163
Czech Republic Mobile	0.518	0.488	0.479	Latvia	0.505	0.476	0.427
<b>D</b> Denmark	0.189	0.088	0.088	Latvia Mobile	0.760	0.731	0.682
Denmark Mobile	0.444	0.343	0.343	Lebanon	1.048	0.902	0.825
Diego Garcia	1.718	1.669	1.621	Lesotho	0.815	0.699	0.621

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.

ACN European Services Ltd.

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# ACN 1 – International Rates (L - Z)

Effective August 8, 2018

Rates valid for calls made from UK. Prices are shown in pounds per minute, incl. 20% VAT. Calls are charged per minute. Calls are subject to a call set up charge of 14.50p (incl. 20% VAT).

	Int. Destination	Peak	Offpeak	Weekend		Int. Destination	Peak	Offpeak	Weekend							
<b>L</b>	Liberia	0.815	0.699	0.621	<b>R</b>	Romania Mobile	0.760	0.731	0.682							
	Libya	0.427	0.379	0.359		Russian Federation	0.505	0.476	0.427							
	Liechtenstein	0.192	0.182	0.171		Russian Federation Mobile	0.760	0.731	0.682							
	Liechtenstein Mobile	0.447	0.437	0.426		Rwanda	0.845	0.806	0.747							
	Lithuania	0.505	0.476	0.427		<b>S</b>	Samoa (West)	1.718	1.669	1.621						
	Lithuania Mobile	0.760	0.731	0.682			San Marino	0.427	0.379	0.359						
	Luxembourg	0.189	0.180	0.170			Sao Tome and Principe	1.332	1.274	1.183						
	Luxembourg Mobile	0.444	0.435	0.425			Saudi Arabia	0.640	0.515	0.485						
	<b>M</b>	Macau	0.679	0.640			0.602	Senegal	1.077	0.922	0.825					
		Macedonia (FYROM)	0.427	0.379			0.359	Serbia-Montenegro	0.427	0.379	0.359					
		Macedonia (FYROM) Mobile	0.682	0.634			0.615	Serbia-Montenegro Mobile	0.682	0.634	0.615					
		Madagascar	0.845	0.806			0.747	Seychelles	1.077	0.922	0.825					
		Malawi	0.815	0.699			0.621	Sierra Leone	0.815	0.699	0.621					
		Malaysia	0.407	0.379			0.359	Singapore	0.185	0.145	0.145					
		Maldives	1.116	1.067			0.980	Slovakia	0.262	0.233	0.224					
		Mali	0.845	0.806			0.747	Slovakia Mobile	0.518	0.488	0.479					
		Malta	0.262	0.233			0.224	Slovenia	0.427	0.379	0.359					
		Malta Mobile	0.518	0.488			0.479	Slovenia Mobile	0.682	0.634	0.615					
		Marshall Islands	1.332	1.274			1.183	Solomon Islands	1.332	1.274	1.183					
Martinique		0.845	0.689	0.631	Somalia		1.332	1.274	1.183							
Mauritania		1.116	1.067	0.980	South Africa		0.505	0.446	0.407							
Mauritius		1.077	0.922	0.825	South Africa Mobile		0.760	0.702	0.663							
Mayotte		1.077	0.922	0.825	South Korea		0.679	0.640	0.602							
Mexico		0.679	0.640	0.602	Spain	0.213	0.088	0.088								
Micronesia		1.332	1.274	1.183	Spain Mobile	0.469	0.343	0.343								
Midway Islands		1.332	1.274	1.183	Spain-Canary Islands	0.233	0.203	0.182								
Moldova		0.640	0.515	0.485	Sri Lanka	0.150	0.150	0.150								
Monaco	0.345	0.287	0.252	St. Helena	1.312	1.254	1.163									
Monaco Mobile	0.601	0.542	0.508	St. Kitts and Nevis	0.651	0.554	0.534									
Mongolia	1.312	1.254	1.163	St. Lucia	0.224	0.204	0.204									
Montserrat	0.757	0.638	0.607	St. Pierre and Miquelon	0.651	0.554	0.534									
Morocco	0.427	0.379	0.359	St. Vincent-Grenadines	0.651	0.554	0.534									
Morocco Mobile	0.682	0.634	0.615	Sudan	0.815	0.699	0.621									
Mozambique	0.845	0.806	0.747	Suriname	1.273	1.072	0.960									
Myanmar	1.116	1.067	0.980	Swaziland	0.815	0.699	0.621									
<b>N</b>	Namibia	0.815	0.699	0.621	Sweden	0.180	0.160	0.145								
	Nauru	1.332	1.274	1.183	Sweden Mobile	0.435	0.416	0.400								
	Nepal	0.679	0.640	0.602	Switzerland	0.180	0.088	0.088								
	Netherlands	0.180	0.088	0.088	Switzerland Mobile	0.435	0.343	0.343								
	Netherlands Antilles	0.640	0.515	0.485	Syria	1.048	0.902	0.825								
	Netherlands Mobile	0.435	0.343	0.343	<b>T</b>	Taiwan	0.679	0.640	0.602							
	New Caledonia	1.718	1.669	1.621		Tajikistan	0.845	0.806	0.747							
	New Zealand	0.300	0.262	0.180		Tanzania	0.815	0.699	0.621							
	Nicaragua	1.077	0.922	0.825		Thailand	0.660	0.640	0.602							
	Niger	0.845	0.806	0.747		Togo	1.077	0.922	0.825							
	Nigeria	0.660	0.621	0.573		Tokelau	1.718	1.669	1.621							
	Niue	1.312	1.254	1.163		Tonga	1.312	1.254	1.163							
	Norfolk Island	1.116	1.067	0.980		Trinidad and Tobago	0.224	0.204	0.204							
	North Korea	1.332	1.274	1.183		Tunisia	0.427	0.379	0.359							
	Northern Mariana Islands	1.077	0.922	0.825		Turkey	0.233	0.194	0.194							
	Norway	0.233	0.088	0.088		Turkey Mobile	0.488	0.449	0.449							
	Norway Mobile	0.488	0.343	0.343		Turkmenistan	0.790	0.731	0.674							
	<b>O</b>	Oman	0.845	0.689		0.631	Turks and Caicos Islands	0.757	0.638	0.607						
		<b>P</b>	Pakistan	0.243		0.213	0.213	Tuvalu	1.332	1.274	1.183					
Palau			1.332	1.274		1.183	<b>U</b>	Uganda	0.815	0.699	0.621					
Palestine			0.505	0.476		0.427		Ukraine	0.505	0.476	0.427					
Panama			0.815	0.699		0.621		United Arab Emirates	0.640	0.515	0.485					
Papua New Guinea			0.845	0.806		0.747		United States	0.145	0.088	0.088					
Paraguay			0.815	0.699		0.621		Uruguay	0.815	0.699	0.621					
Peru			0.815	0.699	0.621	Uzbekistan		0.660	0.621	0.573						
Philippines			0.679	0.640	0.602	<b>V</b>		Vanuatu	1.332	1.274	1.183					
Poland			0.262	0.233	0.224			Venezuela	0.815	0.699	0.621					
Poland Mobile			0.518	0.488	0.479			Vietnam	1.312	1.254	1.163					
Portugal			0.224	0.189	0.170			Virgin Islands (British)	0.651	0.554	0.534					
Portugal Mobile			0.479	0.444	0.425			Virgin Islands (U.S.)	0.651	0.554	0.534					
Portugal-Azores			0.233	0.203	0.182			<b>W</b>	Wake Island	1.940	1.891	1.843				
Portugal-Madeira			0.233	0.203	0.182				Wallis and Futuna Islands	1.940	1.891	1.843				
Puerto Rico			0.495	0.427	0.407				<b>Y</b>	Yemen	1.077	0.922	0.825			
<b>Q</b>			Qatar	0.845	0.689					0.631	<b>Z</b>	Zambia	0.815	0.699	0.621	
			<b>R</b>	Reunion	0.845					0.806		0.747	Zanzibar	0.815	0.699	0.621
				Romania	0.505					0.476		0.427	Zimbabwe	0.815	0.699	0.621

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