



ACN Digital Phone Service - Price List, UK - ACN Smart

Prices are shown in GBP per second, incl. 20% VAT. All calls are charged per second. The call set-up charge for National and International calls is £0.06 incl. VAT.

Effective from March 20, 2017

ACN Smart allows you to customize your calling plan to meet your specific calling needs. It all starts with a base plan that includes both line rental and 500 national or local minutes to either landline or mobile, along with Pakistan, India, and Bangladesh mobiles. You can stop here or choose one of our three international zones, which will allow you to call those countries most important to you for a low monthly rate. If you happen to use more minutes than your bundle allows, no problem! Calls outside your bundle will receive a 50% discount off our standard retail price. Save money. Save time. Be Smart. ACN Smart.

PRODUCT	ACN Equipment	Configuration and Logistics	Monthly fee - Base ¹
ACN Phone Adaptor	£35.95	£14.95	£6.99
Used ACN Phone Adaptor ²	£0.00	£14.95	£6.99
International Bolt-on Zones ³			Monthly fee - Bolt-on
Zone 1 (including 1000 minutes)			£7.50
Zone 2 (including 500 minutes)			£7.50
Zone 3 (including 250 minutes)			£7.50

Service Fees	One Time Fee
Activation ⁴	£33.95
ACN Phone Adaptor full retail price ⁵	£49.95
Relocation fee (moving house)	£33.95
Return Handling Fee ⁶	£19.00
Administrative Fee in the event of a late payment	£6.50
Administrative charge in case of payment other than Direct Debit, Debit Card or Credit Card	£1.85
Administrative charge in case of failed payment	£3.32

Calling Rates	Day/Time	Set-Up	Per minute (first 500 minutes)	Per Minute (after 500 minutes)
Local, Regional and National Fixed line	Mon-Sun All Times	£0.0600	£0.0000	£0.0100
National Mobile	Mon-Sun All Times	£0.0600		£0.0500
Bangladesh Mobile	Mon-Sun All Times	£0.0600		£0.0500
India Mobile	Mon-Sun All Times	£0.0600		£0.0180
Pakistan Mobile	Mon-Sun All Times	£0.0600		£0.1380

1. Calls at no additional charge to other ACN Digital Phone Service customers in the following countries: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, France, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom, Australia, Canada, New Zealand, Puerto Rico, South Korea, United States. No call set-up fee applies to these ACN to ACN, on-net calls.

2. This option is only applicable for customers who already have a European ACN Phone Adaptor but do not currently have an active subscription for the service.

3. For the list of the destinations included in the International Bolt-on Zones, please use ACN Smart International Call Rates.

4. The activation fee is discounted. If customer does not remain an ACN Digital Phone Service customer until the end of the initial contract period of 12 months, ACN will charge the normal activation fee of £ 33.95 incl. VAT upon termination.

5. The full retail price is charged in case of replacement and in case of non-returned hardware after revocation.

6. In the event You provide an incorrect address or fail to take possession of the shipment, ACN will deduct the cost of return shipping from your refund. The cost of return shipping is equal to the costs of shipping your order to You + 25%.

ACN reserves the right to change these prices.

ACN European Services Ltd.
Registered Office Address: 7 Albemarle Street, London W1S 4HQ, United Kingdom
Companies House: 3650246, VAT Reg.No: GB 726 3625 33
Postal address: P.O. Box 427, Hounslow TW4 6DR, United Kingdom



Excluded from International Zones

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Afghanistan	0.185	Chad	0.172	Iraq	0.089	Oman Mobile	0.220
Afghanistan Mobile	0.144	Chad Mobile	0.172	Iraq Mobile	0.145	Palau	0.297
Albania	0.139	Comoros	0.257	Kosovo	0.284	Palau Mobile	0.297
Albania Mobile	0.222	Comoros Mobile	0.257	Lebanon	0.086	Rwanda	0.199
Algeria	0.048	Cote D'Ivoire	0.145	Lebanon Mobile	0.146	Rwanda Mobile	0.185
Algeria Mobile	0.232	Cote D'Ivoire Mobile	0.212	Libya	0.181	St. Kitts & Nevis	0.190
Antigua & Barbuda	0.138	Cuba	0.665	Libya Mobile	0.238	St. Kitts & Nevis Mobile	0.190
Antigua & Barbuda Mobile	0.155	Cuba Mobile	0.665	Mali	0.250	St. Lucia	0.190
Aruba	0.099	Democratic Rep of the Congo	0.197	Mali Mobile	0.250	St. Lucia Mobile	0.190
Aruba Mobile	0.141	Democratic Rep of the Congo	0.209	Marshall Islands	0.326	St. Pierre & Miquelon	0.229
Azerbaijan	0.143	Djibouti	0.276	Marshall Islands Mobile	0.326	St. Pierre & Miquelon Mob.	0.229
Azerbaijan Mobile	0.213	Djibouti Mobile	0.276	Monaco	0.048	St. Vincent & Grenadines	0.242
Barbados	0.200	Dominica	0.200	Monaco Mobile	0.245	St. Vincent & Grenadines Mob	0.242
Barbados Mobile	0.200	Dominica Mobile	0.200	Montenegro	0.093	San Marino	0.170
Belarus	0.225	Eritrea	0.181	Montenegro Mobile	0.246	San Marino Mobile	0.170
Belarus Mobile	0.228	Eritrea Mobile	0.181	Montserrat	0.158	Serbia	0.089
Belize	0.209	Ethiopia	0.181	Montserrat Mobile	0.158	Serbia Mobile	0.251
Belize Mobile	0.209	Ethiopia Mobile	0.267	Morocco	0.013	Somalia	0.238
Benin	0.162	French Polynesia	0.237	Morocco Mobile	0.238	Somalia Mobile	0.238
Benin Mobile	0.151	French Polynesia Mobile	0.237	Myanmar	0.228	Tanzania	0.212
Bosnia & Herzegovina	0.124	FYR Macedonia	0.095	Myanmar Mobile	0.228	Tanzania Mobile	0.213
Bosnia & Herzegovina Mob.	0.228	FYR Macedonia Mobile	0.276	Nicaragua	0.143	Togo	0.290
Burkina Faso	0.168	Grenada	0.200	Nicaragua Mobile	0.167	Togo Mobile	0.290
Burkina Faso Mobile	0.267	Grenada Mobile	0.200	Niger	0.222	Turks & Caicos	0.247
Cameroon	0.091	Guyana	0.219	Niger Mobile	0.148	Turks & Caicos Mobile	0.247
Cameroon Mobile	0.192	Guyana Mobile	0.238	Nigeria	0.090	Virgin Islands (British)	0.180
Cape Verde	0.106	Haiti	0.194	Nigeria Mobile	0.152	Virgin Islands (British) Mobile	0.180
Cape Verde Mobile	0.173	Haiti Mobile	0.182	Oman	0.220		

ACN reserves the right to change these prices.

ACN European Services Ltd.
Registered Office Address: 7 Albemarle Street, London W1S 4HQ, United Kingdom
Companies House: 3650246, VAT Reg.No: GB 726 3625 33
Postal address: P.O. Box 427, Hounslow TW4 6DR, United Kingdom