



ACN Digital Phone Service - Price List, UK - ACN Xtra With Phone Adaptor

Prices are shown in GBP per minute, incl. 20% VAT. All calls are charged per second.

Effective from July 1, 2018

The ACN Xtra calling plan includes one telephone number, unlimited national calling¹ and selected international calls to other ACN Digital Phone Service customers at no additional charge²

PRODUCT	ACN Phone Adaptor	Monthly fee
ACN Phone Adaptor with ACN Xtra	£35.95	£8.99
Activating a used ACN Phone Adaptor with ACN Xtra*	£0	£8.99

Service Fees	One Time Fee	Monthly Fee
Initial Configuration and Logistics (Mandatory)**	£14.95	
ACN Phone Adaptor full retail price ³	£49.95	
Moving House Fee	£0.00	
Administrative Fee in the event of a late payment	£6.50	
Administrative charge in case of payment other than Direct Debit, Debit Card or Credit Card	£1.85	
Administrative charge in case of failed payment	£3.32	

Calling Rates	Day/Time	Set-Up	Per Minute
Local and National Calls	Mon-Sun All Times		£ 0.000 ¹
Mobile Destinations	Mon-Fri 06.00 - 18.00	£0.061	£0.077
	Mon-Fri 18.00 - 06.00	£0.061	£0.057
	Sat-Sun 00.00 - 24.00	£0.061	£0.057

1. Please see our Acceptable Usage Policy for ACN Xtra below.

2. Calls at no additional charge to other ACN Digital Phone Service customers in the following countries: Australia, New Zealand, United States, Canada, Austria, Belgium, Denmark, Finland, France, Germany, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom, Puerto Rico, South Korea, Hungary, Czech Republic.

3. The full retail price is charged in case of replacement and in case of non-returned hardware after revocation.

* This option is only applicable for customers who already have a European ACN Phone Adaptor but do not currently have an active subscription for the service.

** This service fee is not applicable to customers who have requested to reactivate their ACN Phone Adaptor.

Calls to 0845 / 0870 numbers will be charged up to £0.0409 per minute excluding a call setup fee of £0.0616. These calls are charged per second

ACN Xtra is only available in combination with an ACN Phone Adaptor

Acceptable Usage Policy: ACN Xtra allows ACN Digital Phone Service customers to call other fixed line numbers in the same country at no addition charge and the international destinations specified in the international section at 0 cent per minute. The ACN Xtra plan is for residential customers only and may not be resold or used for any commercial purpose.

Calls to special numbers and to data lines (e.g., Internet and VPNs) are not included and are charged at standard rates. ACN reserves the right to suspend or terminate your Digital Phone Service or to charge you standard rates if we have reason to believe that you are using the ACN Digital Phone Service in violation of this AUP or our General Terms and Conditions.

ACN reserves the right to change these prices.

ACN European Services Ltd.
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Companies House: 3650246, VAT Reg.No: GB 726 3625 33
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ACN Xtra International Call Rates

Prices are shown in GBP per minute, incl. 20% VAT. All calls are charged per second. A call set-up fee of £ 0.061 (incl. VAT) applies.

Int. Destination	Rate	Int. Destination	Rate	Int. Destination	Rate	Int. Destination	Rate
A Afghanistan	0.302	D Djibouti	0.427	L Liberia	0.302	R Romania Mobile	0.176
Albania	0.082	Dominica	0.103	Libya	0.281	Russian Federation	0.000
Albania Mobile	0.260	Dominican Republic	0.062	Liechtenstein	0.062	Russian Federation Mobile	0.155
Algeria	0.103	E East Timor	0.489	Liechtenstein Mobile	0.448	Rwanda	0.135
American Samoa	0.093	Ecuador	0.135	Lithuania	0.062	S Samoa (West)	0.385
Andorra	0.041	Egypt	0.176	Lithuania Mobile	0.208	San Marino	0.041
Andorra Mobile	0.333	El Salvador	0.124	Luxembourg	0.000	Sao Tome and Principe	1.033
Angola	0.166	Equatorial Guinea	0.270	Luxembourg Mobile	0.208	Saudi Arabia	0.135
Anguilla	0.166	Eritrea	0.343	M Macau	0.051	Senegal	0.187
Antarctica	1.033	Estonia	0.000	Macedonia (FYROM)	0.114	Serbia-Montenegro	0.082
Antigua and Barbuda	0.145	Estonia Mobile	0.270	Macedonia (FYROM) Mobile	0.312	Serbia-Montenegro Mobile	0.260
Argentina	0.000	Ethiopia	0.281	Madagascar	0.239	Seychelles	0.135
Armenia	0.093	F Falkland Islands	0.698	Malawi	0.093	Sierra Leone	0.250
Aruba	0.124	Faroe Islands	0.176	Malaysia	0.000	Singapore	0.000
Ascension	0.618	Fiji	0.281	Maldives	0.145	Slovakia	0.000
Australia	0.000	Finland	0.000	Mali	0.218	Slovakia Mobile	0.260
Australia Mobile	0.103	Finland Mobile	0.124	Malta	0.093	Slovenia	0.000
Austria	0.000	France	0.000	Malta Mobile	0.312	Slovenia Mobile	0.437
Austria Mobile	0.145	France Mobile	0.166	Marshall Islands	0.343	Solomon Islands	0.720
Azerbaijan	0.145	French Guiana	0.082	Martinique	0.041	Somalia	0.489
B Bahamas	0.000	French Polynesia	0.249	Mauritania	0.260	South Africa	0.062
Bahrain	0.062	G Gabon	0.104	Mauritius	0.176	South Africa Mobile	0.187
Bangladesh	0.039	Gambia	0.322	Mayotte	0.406	South Korea	0.000
Barbados	0.103	Georgia	0.051	Mexico	0.000	Spain	0.000
Belarus	0.249	Germany	0.000	Micronesia	0.249	Spain Mobile	0.187
Belarus Mobile	0.260	Germany Mobile	0.176	Midway Islands	0.656	Spain-Canary Islands	0.000
Belgium	0.000	Ghana	0.093	Moldova	0.145	Sri Lanka	0.049
Belgium Mobile	0.239	Gibraltar	0.051	Monaco	0.030	St. Helena	0.917
Belize	0.229	Gibraltar Mobile	0.354	Monaco Mobile	0.302	St. Kitts and Nevis	0.155
Benin	0.135	Greece	0.000	Mongolia	0.114	St. Lucia	0.145
Bermuda	0.072	Greece Mobile	0.166	Montserrat	0.166	St. Pierre and Miquelon	0.229
Bhutan	0.176	Greenland	0.511	Morocco	0.208	St. Vincent-Grenadines	0.145
Bolivia	0.103	Greenland Mobile	0.511	Morocco Mobile	0.291	Sudan	0.145
Bosnia-Herzegovina	0.166	Grenada	0.135	Mozambique	0.114	Suriname	0.249
Bosnia-Herzegovina Mobile	0.260	Guadeloupe	0.041	Myanmar	0.343	Swaziland	0.124
Botswana	0.114	Guam	0.020	Namibia	0.103	Sweden	0.000
Brazil	0.000	Guantanamo Bay	0.929	Nauru	0.990	Sweden Mobile	0.103
Brunei Darussalam	0.030	Guatemala	0.135	Nepal	0.218	Switzerland	0.000
Bulgaria	0.000	Guinea	0.229	Netherlands	0.000	Switzerland Mobile	0.282
Bulgaria Mobile	0.448	Guinea-Bissau	0.616	Netherlands Antilles	0.124	Syria	0.218
Burkina Faso	0.176	Guyana	0.322	Netherlands Mobile	0.229	T Taiwan	0.000
Burundi	0.114	H Haiti	0.166	New Caledonia	0.333	Tajikistan	0.103
C Cambodia	0.103	Honduras	0.176	New Zealand	0.000	Tanzania	0.135
Cameroon	0.114	Hong Kong	0.000	Nicaragua	0.166	Thailand	0.000
Canada	0.000	Hungary	0.000	Niger	0.155	Togo	0.240
Cape Verde	0.260	Hungary Mobile	0.135	Nigeria	0.145	Tokelau	0.616
Cayman Islands	0.103	I Iceland	0.000	Niue	0.616	Tonga	0.250
Central African Republic	0.343	Iceland Mobile	0.176	Norfolk Island	0.929	Trinidad and Tobago	0.103
Chad	0.155	India	0.025	North Korea	0.678	Tunisia	0.197
Chile	0.030	Indonesia	0.103	Northern Mariana Islands	0.616	Turkey	0.000
China	0.000	Iran	0.103	Norway	0.000	Turkey Mobile	0.166
Christmas Island	1.033	Iraq	0.072	Norway Mobile	0.229	Turkmenistan	0.135
Cocos (Keeling) Islands	1.033	Ireland	0.000	O Oman	0.208	Turks and Caicos Islands	0.166
Colombia	0.062	Ireland Mobile	0.155	P Pakistan	0.045	Tuvalu	0.616
Comoros	0.406	Israel	0.000	Palau	0.312	Uganda	0.135
Congo	0.135	Israel Mobile	0.260	Palestine	0.157	Ukraine	0.114
Congo (Dem. Rep.)	0.364	Italy	0.000	Panama	0.037	United Arab Emirates	0.218
Cook Islands	0.698	Italy Mobile	0.155	Papua New Guinea	0.511	United States	0.000
Costa Rica	0.062	J Jamaica	0.093	Paraguay	0.103	Uruguay	0.082
Cote D'Ivoire	0.218	Japan	0.000	Peru	0.041	Uzbekistan	0.093
Croatia	0.041	Jordan	0.041	Philippines	0.155	V Vanuatu	0.616
Croatia Mobile	0.239	K Kazakhstan	0.145	Poland	0.000	Venezuela	0.030
Cuba	1.022	Kenya	0.124	Poland Mobile	0.166	Vietnam	0.093
Cyprus	0.000	Kiribati	0.709	Portugal	0.000	Virgin Islands (British)	0.145
Cyprus (Turkey)	0.062	Kuwait	0.093	Portugal Mobile	0.197	Virgin Islands (U.S.)	0.020
Cyprus Mobile	0.051	Kyrgyzstan	0.124	Portugal-Azores	0.000	W Wake Island	0.344
Czech Republic	0.000	L Laos	0.072	Portugal-Madeira	0.000	Wallis and Futuna Islands	0.824
Czech Republic Mobile	0.229	Latvia	0.041	Puerto Rico	0.000	Y Yemen	0.176
D Denmark	0.000	Latvia Mobile	0.155	Q Qatar	0.239	Z Zambia	0.062
Denmark Mobile	0.208	Lebanon	0.124	R Reunion	0.093	Zanzibar	0.312
Diego Garcia	0.824	Lesotho	0.270	Romania	0.041	Zimbabwe	0.082

In addition to unlimited voice and video calling with all ACN Digital Phone Service customers worldwide, you can also benefit from 0 cent per minute calling to fixed-lines to a number of international destinations, as specified in the International rates listed above. A call set-up fee of £ 0.061 (incl. VAT) applies. The AUP as specified on this pricelist applies to these calls as well.

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.

In countries where a mobile rate is listed, the rate also applies to calls made to special numbers in that country.

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