



United Kingdom

## ACN Small Business Select - Domestic rates

Effective February 3, 2020

In order to benefit from the ACN Small Business Select calling plan you must also subscribe to ACN Line Rental. You will enjoy the convenience of one invoice from ACN for all your monthly costs. Prices are shown in GBP, excluding VAT. All monthly fees are invoiced in advance.

Monthly Fees <sup>3,4</sup>	
ACN Small Business Select with Line Rental (analogue)	14.25
ACN Small Business Select with Line Rental (ISDN)	26.83

Rates for all call types listed below are per minute but are charged per second.

Fixed National calls		
Call Set-Up Fee	During the week	0.1146
Per minute <sup>2</sup>	During the week	0.0917
Call Set-Up Fee	Weekend	0.0000
Per minute <sup>1</sup>	Weekend	0.0000
Fixed to Mobile calls		
Call Set-Up Fee		0.1146
Per minute	All times	0.1250

<sup>1</sup> Price per call up to 1 hour, including calls to 0845 & 0870 numbers (does not include indirect access numbers and dial-up internet access). After 1 hour local & national weekend calls are charged at 8.33p per minute, 0845 calls are 0.50p and 0870 calls are 1.0p per minute.

<sup>2</sup> During the week 0845 calls are 2.0p peak & 0.50p off peak per minute whilst 0870 calls are 7.42p peak & 1.0p off peak per minute.

<sup>3</sup> The currently listed price includes the £1.54 discount when Direct Debit is used. Without Direct Debit there will be an additional charge of £1.54 (excl. VAT) per month.

<sup>4</sup> ACN Line Rental comes with a 12-month binding period and the activation fee is discounted. If the customer does not remain an ACN customer until the end of the initial contract period of 12-months, ACN will charge the normal activation fee of £ 33.95 incl. VAT upon termination.

### Optional Add-ons:

**Select National** - Get the first 150 minutes of all domestic landline calls included in your package and with no call set up fee for just **£3.00** (excl. VAT) extra a month. After the minutes are used up each call will be charged as per the table above.

**Select Mobile** - Get the first 150 minutes of all domestic mobile calls included in your package and with no call set up fee for just **£3.75** (excl. VAT) extra a month. After the minutes are used up each call will be charged as per the table above.

**Select International Zone 1** - Get the first 60 minutes of calls to 47 international destinations included, both fixed and mobile with a call set up fee for just **£3.75** (excl. VAT) extra a month. After the minutes are used up each call will be charged as per the prices on page 2.

**Select International Zone 2** - Get the first 60 minutes of calls to 60 international destinations included, both fixed and mobile with a call set up fee for just **£6.67** (excl. VAT) extra a month. After the minutes are used up each call will be charged as per the prices on page 2.

**Select International Zone 3** - Get the first 60 minutes of calls to 41 international destinations included, both fixed and mobile with a call set up fee for just **£10.00** (excl. VAT) extra a month. After the minutes are used up each call will be charged as per the prices on page 2.

#### Zone 1

Argentina, Australia, Austria, Bahamas, Bangladesh, Bermuda, Brunei Darussalam, Cambodia, Canada, Chile, China, Cocos Islands, Colombia, Costa Rica, Cyprus, Cyprus (Turkey), Finland, France, Germany, Guam, Hong Kong, Hungary, India, Israel, Japan, Jordan, Laos, Macau, Malaysia, Norway, Panama, Portugal (Incl. Azores & Madeira), Puerto Rico, Romania, Russia, Singapore, South Korea, Sweden, Taiwan, Thailand, United States, Venezuela, Vietnam, Virgin Islands (U.S.).

#### Zone 2

Algeria, American Samoa, Andorra, Aruba, Bahrain, Belgium, Bolivia, Brazil, Burundi, Croatia, Czech Republic, Denmark, Dominican Republic, Egypt, Estonia, French Guiana, Georgia, Greece, Grenada, Guadeloupe, Indonesia, Iran, Iraq, Ireland, Italy, Kenya, Kuwait, Kyrgyzstan, Latvia, Luxembourg, Malawi, Martinique, Mauritius, Mongolia, Mozambique, Netherlands, Netherlands Antilles, Nigeria, Pakistan, Paraguay, Peru, Poland, Reunion, Rwanda, Saudi Arabia, Seychelles, Slovakia, South Africa, Spain (Incl. Canary Islands), Switzerland, Tajikistan, Tanzania, Trinidad and Tobago, Turkey, Turkmenistan, Uganda, Ukraine, Uruguay, Uzbekistan, Zanzibar.

#### Zone 3

Angola, Antigua and Barbuda, Armenia, Azerbaijan, Barbados, Benin, Bhutan, Botswana, Burkina Faso, Cayman Islands, Chad, Congo, Dominica, Ecuador, Faroe Islands, Gabon, Ghana, Guatemala, Guinea, Honduras, Jamaica, Kazakhstan, Lebanon, Lithuania, Macedonia, Maldives, Mauritania, Moldova, Namibia, Nepal, Niger, Philippines, Sri Lanka, Sudan, Suriname, Swaziland, Syria, United Arab Emirates, Virgin Islands (British), Yemen, Zambia.

Administrative Fee in the event of a late payment	£6.50
Administrative charge in case of failed payment	£3.32
Itemized bill	£1.75
Reconnection After Suspension Charge	£18.00
Administrative Fee	£1.99

The ACN Small Business Select plan is for small business users only.

ACN reserves the right to change these prices.

[www.myacn.eu](http://www.myacn.eu)

ACN European Services Ltd.

Registered Office Address: 7 Albemarle Street, London W1S 4HQ, United Kingdom

Companies House: 3650246, VAT Reg.No: GB 726 3625 33

Postal address: P.O. Box 427, Hounslow TW4 6DR, United Kingdom



United Kingdom

### ACN Small Business Select - International rates

Effective February 3, 2020

Rates are for calls made from the United Kingdom. Prices are shown in GBP per minute, excluding VAT. All calls are charged per second. A call set-up fee of £0.1146 (excl. VAT) is applicable.

Int. Destination	fixed	mobile	Int. Destination	fixed	mobile	Int. Destination	fixed	mobile
<b>A</b> Afghanistan	0.985	1.204	<b>G</b> Germany	0.138	0.357	<b>N</b> Norway	0.166	0.384
Albania	0.362	0.581	Ghana	0.739	0.958	<b>O</b> Oman	0.691	0.963
Algeria	0.362	0.581	Gibraltar	0.191	0.410	<b>P</b> Pakistan	0.225	0.444
American Samoa	1.178	1.178	Greece	0.117	0.336	Palau	1.178	1.178
Andorra	0.295	0.514	Greenland	0.744	0.963	Palestine	0.432	0.651
Angola	0.744	0.963	Grenada	0.191	0.191	Panama	0.665	0.884
Anguilla	0.544	0.763	Guadeloupe	0.691	0.911	Papua New Guinea	0.744	0.744
Antarctica	1.178	1.178	Guam	0.985	0.985	Paraguay	0.665	0.884
Antigua and Barbuda	0.191	0.410	Guantanamo Bay	0.985	0.985	Peru	0.665	0.884
Argentina	0.665	0.884	Guatemala	0.665	0.884	Philippines	0.659	0.878
Armenia	0.691	0.910	Guinea	0.744	0.744	Poland	0.245	0.464
Aruba	0.519	0.738	Guinea-Bissau	1.178	1.178	Portugal	0.202	0.421
Ascension	0.744	0.744	Guyana	0.879	1.098	Portugal-Azores	0.202	0.421
Australia	0.166	0.381	<b>H</b> Haiti	0.820	1.039	Portugal-Madeira	0.202	0.421
Austria	0.244	0.463	Honduras	0.665	0.884	Puerto Rico	0.413	0.413
Azerbaijan	0.432	0.651	Hong Kong	0.092	0.311	<b>Q</b> Qatar	0.691	0.691
<b>B</b> Bahamas	0.544	0.544	Hungary	0.234	0.453	<b>R</b> Reunion	0.744	0.964
Bahrain	0.691	0.910	<b>I</b> Iceland	0.362	0.581	Romania	0.457	0.676
Bangladesh	0.214	0.433	India	0.225	0.444	Russian Federation	0.480	0.699
Barbados	0.212	0.431	Indonesia	0.585	0.804	Rwanda	0.744	0.963
Belarus	0.457	0.676	Iran	0.934	1.150	<b>S</b> Samoa (West)	1.528	1.528
Belgium	0.131	0.350	Iraq	0.879	1.098	San Marino	0.362	0.362
Belize	0.691	0.691	Ireland	0.123	0.342	Sao Tome and Principe	1.178	1.178
Benin	0.665	0.884	Israel	0.480	0.699	Saudi Arabia	0.577	0.795
Bermuda	0.191	0.411	Italy	0.155	0.374	Senegal	0.879	1.098
Bhutan	0.593	0.593	<b>J</b> Jamaica	0.201	0.420	Serbia	0.362	0.581
Bolivia	0.744	0.963	Japan	0.074	0.293	Seychelles	0.879	0.879
Bosnia-Herzegovina	0.362	0.581	Jordan	0.881	1.100	Sierra Leone	0.665	0.884
Botswana	0.665	0.884	<b>K</b> Kazakhstan	0.578	0.797	Singapore	0.158	0.377
Brazil	0.698	0.698	Kenya	0.739	0.958	Slovakia	0.222	0.441
Brunei Darussalam	0.593	0.812	Kiribati	1.178	1.178	Slovenia	0.362	0.581
Bulgaria	0.383	0.602	Kuwait	0.691	0.910	Solomon Islands	1.178	1.178
Burkina Faso	0.744	0.963	Kyrgyzstan	0.578	0.797	Somalia	1.178	1.178
Burundi	0.744	0.963	<b>L</b> Laos	1.157	1.157	South Africa	0.475	0.694
<b>C</b> Cambodia	1.731	1.950	Latvia	0.432	0.651	South Korea	0.593	0.812
Cameroon	0.665	0.884	Lebanon	0.933	1.152	Spain	0.155	0.374
Canada	0.128	0.128	Lesotho	0.665	0.665	Spain-Canary Islands	0.155	0.374
Cape Verde	0.744	0.964	Liberia	0.665	0.665	Sri Lanka	0.722	0.941
Cayman Islands	0.544	0.544	Libya	0.362	0.581	St. Helena	1.157	1.157
Central African Republic	1.157	1.157	Liechtenstein	0.167	0.386	St. Kitts and Nevis	0.544	0.544
Chad	1.178	1.178	Lithuania	0.432	0.651	St. Lucia	0.191	0.411
Chile	0.665	0.884	Luxembourg	0.165	0.384	St. Pierre and Miquelon	0.544	0.544
China	0.202	0.421	<b>M</b> Macau	0.593	0.812	St. Vincent-Grenadines	0.544	0.544
Christmas Island	0.166	0.166	Macedonia (FYROM)	0.362	0.581	Sudan	0.665	0.665
Cocos (Keeling) Islands	0.166	0.166	Madagascar	0.744	0.963	Suriname	1.034	1.253
Colombia	0.744	0.963	Malawi	0.665	0.884	Swaziland	0.665	0.665
Comoros	0.985	1.204	Malaysia	0.375	0.594	Sweden	0.167	0.386
Congo	0.985	1.204	Maldives	0.744	0.744	Switzerland	0.188	0.357
Congo (Dem. Rep.)	0.744	0.963	Mali	0.744	0.744	Syria	0.881	1.100
Cook Islands	1.178	1.178	Malta	0.234	0.453	<b>T</b> Taiwan	0.593	0.812
Costa Rica	0.665	0.884	Marshall Islands	1.178	1.178	Tajikistan	0.744	0.744
Cote D'Ivoire	0.879	1.098	Martinique	0.691	0.963	Tanzania	0.665	0.884
Croatia	0.362	0.581	Mauritania	0.985	0.985	Thailand	0.650	0.869
Cuba	0.985	1.204	Mauritius	0.879	0.879	Togo	0.879	0.879
Cyprus	0.212	0.431	Mayotte	0.879	1.098	Tokelau	1.528	1.528
Cyprus (Turkey)	0.212	0.212	Mexico	0.593	0.812	Tonga	1.157	1.157
Czech Republic	0.234	0.453	Micronesia	1.178	1.178	Trinidad and Tobago	0.191	0.405
<b>D</b> Denmark	0.145	0.364	Midway Islands	1.178	1.178	Tunisia	0.383	0.602
Diego Garcia	1.528	1.528	Moldova	0.519	0.738	Turkey	0.212	0.431
Djibouti	0.744	0.744	Monaco	0.277	0.495	Turkmenistan	0.689	0.689
Dominica	0.631	0.631	Mongolia	1.157	1.157	Turks and Caicos Islands	0.631	0.631
Dominican Republic	0.544	0.763	Montenegro	0.362	0.581	Tuvalu	1.178	1.397
<b>E</b> East Timor	1.731	1.731	Montserrat	0.631	0.631	<b>U</b> Uganda	0.665	0.884
Ecuador	0.744	0.963	Morocco	0.383	0.602	Ukraine	0.432	0.651
Egypt	0.744	0.963	Mozambique	0.744	0.963	United Arab Emirates	0.545	0.764
El Salvador	0.879	1.098	Myanmar	0.985	0.985	United States	0.123	0.123
Equatorial Guinea	0.985	0.985	<b>N</b> Namibia	0.665	0.665	Uruguay	0.665	0.884
Eritrea	0.879	0.879	Nauru	1.178	1.178	Uzbekistan	0.578	0.797
Estonia	0.432	0.651	Nepal	0.593	0.593	<b>V</b> Vanuatu	1.178	1.178
Ethiopia	0.879	1.098	Netherlands	0.138	0.357	Venezuela	0.665	0.884
<b>F</b> Falkland Islands	0.744	0.744	Netherlands Antilles	0.519	0.738	Vietnam	1.157	1.376
Faroe Islands	0.295	0.295	New Caledonia	1.528	1.528	Virgin Islands (British)	0.544	0.544
Fiji	0.744	0.744	New Zealand	0.260	0.479	Virgin Islands (U.S.)	0.544	0.544
Finland	0.234	0.453	Nicaragua	0.879	1.098	<b>W</b> Wallis and Futuna Islands	1.504	1.504
France	0.138	0.357	Niger	0.744	0.963	<b>Y</b> Yemen	0.879	1.098
French Guiana	0.985	1.204	Nigeria	0.642	0.861	<b>Z</b> Zambia	0.665	0.884
French Polynesia	1.528	1.528	Niue	1.157	1.157	Zanzibar	0.665	0.884
<b>G</b> Gabon	0.665	0.665	Norfolk Island	0.985	0.985	Zimbabwe	0.739	0.958
Gambia	0.704	0.923	North Korea	1.178	1.178			

ACN European Services Ltd.

Registered Office Address: 7 Albemarle Street, London W1S 4HQ, United Kingdom

Companies House: 3650246, VAT Reg.No: GB 726 3625 33

Postal address: P.O. Box 427, Hounslow TW4 6DR, United Kingdom