



## LIMITED WARRANTY

ACN Communications France SAS, Paris La Défense, Tour Egée, 9/11 allée de l'Arche, Courbevoie Cedex, 92671 Paris, France

**IMPORTANT NOTICE** This limited warranty does not affect (nor limits) any legal rights granted under applicable national legislation governing the sale of consumer goods.

ACN offers a limited warranty that the ACN Videophone will be free from defects in workmanship and materials under normal use ("Defects") for a period of 2 years from the date the ACN Videophone was purchased ("Warranty Period"). During the Warranty Period the ACN Videophone will be repaired or replaced by ACN ("Limited Warranty") without charge for either parts or labour.

This Warranty does not cover the ACN Digital Phone Service, only the ACN Videophone.

This Limited Warranty does not cover damage caused by normal wear and tear or as a result of the ACN Videophone being opened or repaired by someone not authorized by ACN, and does not cover damage caused by misuse, moisture, liquids, proximity or exposure to heat and accident, abuse, non-compliance with the instructions supplied with the Videophone, neglect or misapplication. The Limited Warranty does not cover physical damage to the surface of the ACN Videophone and/or any other acts or situations which are beyond ACN's reasonable quality control.

ACN does not provide any warranties in respect of the ACN Videophone in addition to this express Limited Warranty. In particular and to the maximum extent permitted by applicable law, ACN and its suppliers provide the ACN Videophone "AS IS AND WITH ALL FAULTS" and hereby disclaims all other warranties and conditions, whether express or implied included but not limited to any (if any) implied warranties, duties or conditions of reliability or availability, of accuracy or completeness of responses, of results of workmanlike sort, of lack of viruses, all with regard to the ACN Videophone or otherwise arising out of the use of the ACN Videophone. This exclusion does not apply to (i) any implied condition as to title, and (ii) any implied warranty as to conformity with description.

In order to make a claim under the Limited Warranty of a defect you must contact ACN Digital Phone Services helpdesk on 0 892 23 00 41 to explain the Defect and to obtain a returns merchandise authorization number (RMA) if necessary. The ACN Videophone must be returned to ACN as soon as possible following notification of the defect, to the address provided by ACN. Also, you must comply with any other return procedures stipulated by ACN as published or explained at the time of the claim. If a defect arises and a valid claim under this Limited Warranty is received by ACN after the first 14 days after expiry of the Warranty Period, ACN is entitled to charge for any reasonable shipping and handling costs made in connection with the repair or replacement of the ACN Videophone. Note, if the ACN Videophone is sent back to ACN without a valid RMA number then it will be considered that you wish to cancel your service. Normal cancellation of service will apply and you will be disconnected.

This Limited Warranty is the only express warranty made to you and is provided in place of any other express warranties or similar obligations (if any) created by any advertising, documentation, packaging or other communications.

This Limited Warranty is not transferable.