

Tips for placing orders – Clearing your cache

Why clearing the cache of my browser?

Your browser's cache, pronounced like cash, is a collection of web pages, including the text, images, and most other media contained on them, that is stored on your hard drive or phone storage.

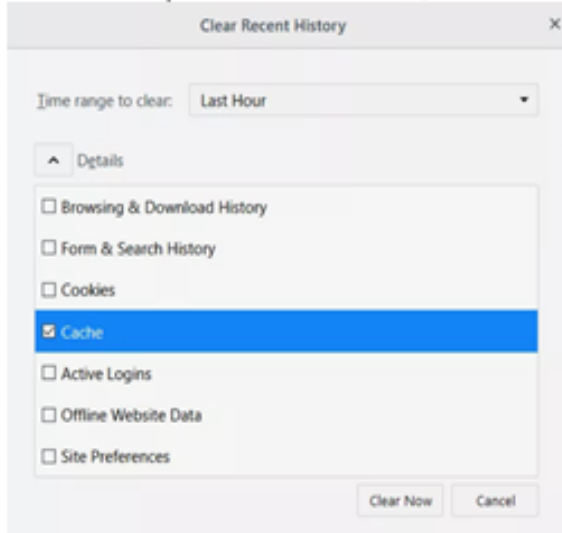
Having a local copy of a web page makes for very quick loading on your next visit because your computer or device does not have to download all the same information from the internet again.

It is then necessary to clear the cache of your web browser to retrieve the newest copy available from the website.

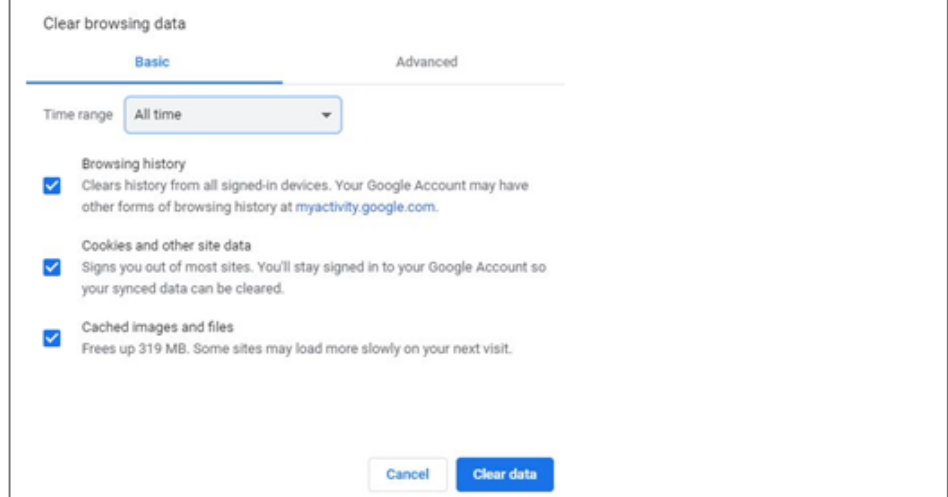
How to clear the cache of my browser? Clearing your cache is easy to do in all the popular browsers in use today:




Firefox: clear the cache from the **Clear Recent History** area in the browser's options. Once there, select **Cache** and then click **Clear Now**.

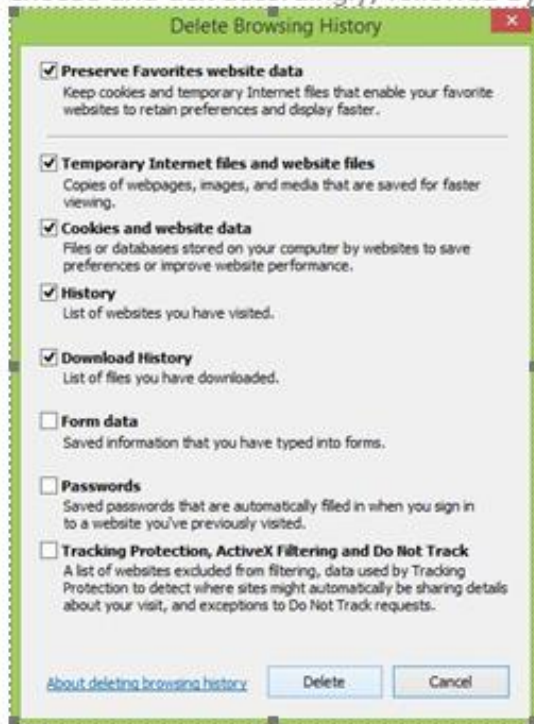


Google Chrome: click the **Customize and control Google Chrome icon** (*three horizontal dots in the upper right corner (⋮)*) > click on **History** > **Clear Browsing Data** > choose **Time range** > tick all 3 boxes and click on **Clear Data**.

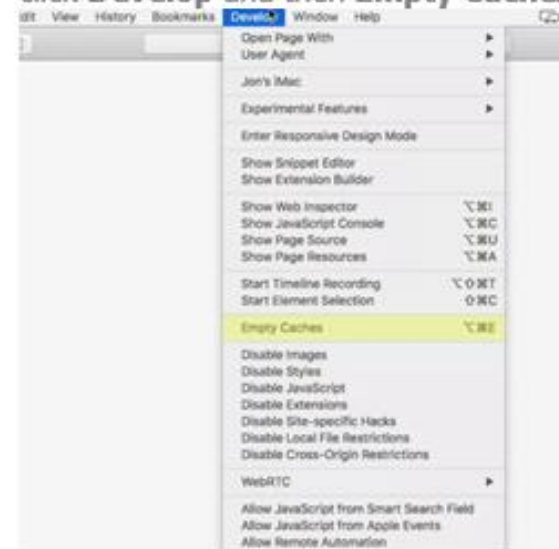




IE 7: clearing the cache is done from the **Tools icon**  where you go to **Internet Options** and in the **General** section you will find the **Browsing History** area. From here, select **Delete temporary files, history ... and website form information**, tick the box **Delete browsing history** and click the **Delete...** button. The **Delete Browsing History** window opens where you choose and tick accordingly, followed by clicking on **Delete**.



Safari: clearing the cache is done via the **Develop menu**. Just tap or click **Develop** and then **Empty Caches**.





Android: Open the Internet browser. Then, press the menu button (:)> click **Settings** in the menu> click **Privacy and Security**> click **Clear Cache**

More info via this link:


<https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DAndroid&hl=en>

Clear cache & cookies

When you use a browser, like Chrome, it saves some information from websites in its cache and cookies. Clearing them fixes certain problems, like loading or formatting issues on sites.

[Android](#) [Computer](#) [iPhone & iPad](#)

In the Chrome app

1. On your Android phone or tablet, open the Chrome app .
2. At the top right, tap More .
3. Tap **History** > **Clear browsing data**.
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to "Cookies and site data" and "Cached images and files," check the boxes.
6. Tap **Clear data**.



iOS: open **Settings**> select **Safari**> tap **Clear History and Website Data**> **Clear**

