



Internet & Phone with KPN Interactive TV

PRICE GUIDE

ACN reserves the right to change these prices.

Monthly Fees

Prices are shown in Euro, including 21% VAT.

Packages

Internet & Phone with KPN Interactive TV	€ 48.50
Internet & Phone only	€ 35.75

Options

Call Extra calling package	€ 9.95
Recording Package	€ 5.00
Second TV Receiver	€ 4.00
Videoland Unlimited	€ 10.00

TV Channel Packages

Plus Package	€ 10.00
HD Extra Package*	€ 7.50
HBO Package	€ 15.50
Film1 Package	€ 15.50
FOX Sports Eredivisie	€ 17.50
FOX Sports International	€ 12.50
FOX Sports Eredivisie + International	€ 25.00
Sport1	€ 15.50
Kids Package	€ 5.00
Nature and Documentary Package	€ 5.00
Turkish Package	€ 7.50
Hindi Package	€ 15.00
German Package	€ 2.50
Erotic Package	€ 11.00

*High Definition available only for lines with a download speed of 8 Mbps or higher.

One-Off Fees

Prices are shown in Euro, including 21% VAT.

Equipment

Modem	Free
Modem full retail price ¹	€ 99.95
High Definition TV Receiver	Free
High Definition TV Receiver full retail price ¹	€ 99.95
Wireless Powerline Connectors, for 1 TV (2 units)	€ 75.00
Wireless Powerline Connectors, extension unit (1 unit)	€ 40.00
Wireless Powerline Connectors, for 2 TV (3 units)	€105.00
Logistics Fee ²	€ 14.95

¹ The full retail price is charged in case of replacement and in case of non-returned hardware after cancelled orders.

² Logistics fee applies to all purchases that require product shipment.

Disconnection Charges

ACN All-in-1 and ACN Internet and Phone come with a 12 month initial contract. If you cancel prior to the end of this initial period, you will be charged for the remaining monthly fees of your Broadband Bundle and in case you also order KPN Interactive TV, the monthly fees for the Basic Channel Package.

The disconnection charge is charged if you cancel your broadband connection or transfer it to another provider during your contractual binding period.

Disconnection after 12 months	Free
Disconnection before 12 months <i>(in addition to remaining month's package fees)</i>	€ 29.99

Service and Administration Charges

Basic Installation Service	€ 49.95
Moving Home Fee	€ 49.95
Number Porting Fee	€ 9.95
Late Payment Charge	€ 7.50
Reconnection Charge	€ 49.95
Failed Payment Charge	€ 4.00
Payment Processing Charge <i>(If payment is made other than Direct Debit, Debit Card or Credit Card)</i>	€ 2.00

Calling Rates

Prices are shown in Euro, including 21% VAT. Call rates are shown per minute and are charged per second.

Within the Netherlands

Destination	Standard Rate		With Call Extra	
	Set Up	Per Minute	Set Up	Per Minute
Fixed Lines	€ 0.10	€ 0.09	Free	Free
Mobiles	€ 0.10	€ 0.09	€ 0.10	€ 0.09

To International Destinations

Prices are shown per minute, including 21% VAT, and are charged per second. A call set-up fee of €0.099 applies to all international calls.

0 cent per minute is not applicable for calls to special, non-geographic numbers (e.g. premium numbers, personal numbering service, shared cost numbers etc.)

Destination	Standard Rate		Free with Call Extra	
	Fixed	Mobile	Fixed	Mobile
Afghanistan	€ 0.70	€ 0.70		
Albania	€ 0.25	€ 0.50		
Algeria	€ 0.40	€ 0.40		
American Samoa	€ 0.70	€ 0.70		
Andorra	€ 0.10	€ 0.35		
Angola	€ 0.70	€ 0.70		
Anguilla	€ 0.70	€ 0.70		
Antarctica	€ 1.00	€ 1.00		
Antigua and Barbuda	€ 0.70	€ 0.70		
Argentina	€ 0.70	€ 0.70		
Armenia	€ 0.70	€ 0.70		
Aruba	€ 0.40	€ 0.40		
Ascension	€ 0.70	€ 0.70		
Australia	€ 0.10	€ 0.35	✓	
Austria	€ 0.04	€ 0.29	✓	
Azerbaijan	€ 0.70	€ 0.70		
Bahamas	€ 0.70	€ 0.70		
Bahrain	€ 0.70	€ 0.70		
Bangladesh	€ 0.70	€ 0.70		
Barbados	€ 0.70	€ 0.70		
Belarus	€ 0.25	€ 0.50		
Belgium	€ 0.04	€ 0.29		

Destination	Standard Rate		Free with Call Extra	
	Fixed	Mobile	Fixed	Mobile
Belize	€ 0.70	€ 0.70		
Benin	€ 0.70	€ 0.70		
Bermuda	€ 0.70	€ 0.70		
Bhutan	€ 0.70	€ 0.70		
Bolivia	€ 0.70	€ 0.70		
Bosnia-Herzegovina	€ 0.25	€ 0.50		
Botswana	€ 0.70	€ 0.70		
Brazil	€ 0.40	€ 0.40	✓	
Brunei Darussalam	€ 0.70	€ 0.70		
Bulgaria	€ 0.25	€ 0.50		
Burkina Faso	€ 0.70	€ 0.70		
Burundi	€ 0.70	€ 0.70		
Cambodia	€ 0.70	€ 0.70		
Cameroon	€ 0.70	€ 0.70		
Canada	€ 0.04	€ 0.04	✓	✓
Cape Verde	€ 0.70	€ 0.70		
Cayman Islands	€ 0.70	€ 0.70		
Central African Republic	€ 0.70	€ 0.70		
Chad	€ 0.70	€ 0.70		
Chile	€ 0.70	€ 0.70		
China	€ 0.70	€ 0.70		
Christmas Island	€ 0.70	€ 0.70		
Cocos (Keeling) Islands	€ 0.70	€ 0.70		
Colombia	€ 0.70	€ 0.70		
Comoros	€ 0.70	€ 0.70		
Congo	€ 0.70	€ 0.70		
Congo (Dem. Rep.)	€ 0.70	€ 0.70		
Cook Islands	€ 1.00	€ 1.00		
Costa Rica	€ 0.70	€ 0.70		
Cote D'Ivoire	€ 0.70	€ 0.70		
Croatia	€ 0.25	€ 0.50		
Cuba	€ 1.00	€ 1.00		
Cyprus	€ 0.25	€ 0.25		
Cyprus (Turkey)	€ 0.25	€ 0.25		
Czech Republic	€ 0.10	€ 0.35	✓	
Denmark	€ 0.04	€ 0.29	✓	
Diego Garcia	€ 1.75	€ 1.75		
Djibouti	€ 0.70	€ 0.70		
Dominica	€ 0.70	€ 0.70		
Dominican Republic	€ 0.70	€ 0.70		
East Timor	€ 1.75	€ 1.75		
Ecuador	€ 0.70	€ 0.70		
Egypt	€ 0.40	€ 0.40		
El Salvador	€ 0.70	€ 0.70		
Equatorial Guinea	€ 0.70	€ 0.70		
Eritrea	€ 0.70	€ 0.70		
Estonia	€ 0.25	€ 0.50		
Ethiopia	€ 0.70	€ 0.70		

Destination	Standard Rate		Free with Call Extra	
	Fixed	Mobile	Fixed	Mobile
Falkland Islands	€ 0.70	€ 0.70		
Faro e Islands	€ 0.70	€ 0.70		
Fiji	€ 0.70	€ 0.70		
Finland	€ 0.04	€ 0.29	✓	
France	€ 0.04	€ 0.29	✓	
French Guiana	€ 0.70	€ 0.70		
French Polynesia	€ 0.70	€ 0.70		
Gabon	€ 0.70	€ 0.70		
Gambia	€ 0.70	€ 0.70		
Georgia	€ 0.70	€ 0.70		
Germany	€ 0.04	€ 0.29	✓	
Ghana	€ 0.70	€ 0.70		
Gibraltar	€ 0.10	€ 0.35		
Greece	€ 0.10	€ 0.35	✓	
Greenland	€ 1.00	€ 1.00		
Grenada	€ 0.70	€ 0.70		
Guadeloupe	€ 0.70	€ 0.70		
Guam	€ 0.70	€ 0.70		
Guantanamo Bay	€ 0.70	€ 0.70		
Guatemala	€ 0.70	€ 0.70		
Guinea	€ 0.70	€ 0.70		
Guinea-Bissau	€ 0.75	€ 0.75		
Guyana	€ 0.70	€ 0.70		
Haiti	€ 0.70	€ 0.70		
Honduras	€ 0.70	€ 0.70		
Hong Kong	€ 0.25	€ 0.25		
Hungary	€ 0.10	€ 0.35	✓	
Iceland	€ 0.04	€ 0.29		
India	€ 0.70	€ 0.70		
Indonesia	€ 0.25	€ 0.25		
Iran	€ 0.70	€ 0.70		
Iraq	€ 0.70	€ 0.70		
Ireland	€ 0.04	€ 0.29	✓	
Israel	€ 0.25	€ 0.25		
Italy	€ 0.10	€ 0.35	✓	
Jamaica	€ 0.70	€ 0.70		
Japan	€ 0.25	€ 0.25		
Jordan	€ 0.70	€ 0.70		
Kazakhstan	€ 0.70	€ 0.70		
Kenya	€ 0.70	€ 0.70		
Kiribati	€ 0.75	€ 0.75		
Kuwait	€ 0.70	€ 0.70		
Kyrgyzstan	€ 0.70	€ 0.70		
Laos	€ 0.70	€ 0.70		
Latvia	€ 0.25	€ 0.50		
Lebanon	€ 0.70	€ 0.70		
Lesotho	€ 0.70	€ 0.70		
Liberia	€ 0.70	€ 0.70		

Destination	Standard Rate		Free with Call Extra	
	Fixed	Mobile	Fixed	Mobile
Libya	€ 0.40	€ 0.40		
Liechtenstein	€ 0.10	€ 0.35		
Lithuania	€ 0.25	€ 0.50		
Luxembourg	€ 0.04	€ 0.29		
Macau	€ 0.70	€ 0.70		
Macedonia (FYROM)	€ 0.25	€ 0.50		
Madagascar	€ 0.70	€ 0.70		
Malawi	€ 0.70	€ 0.70		
Malaysia	€ 0.25	€ 0.25		
Maldives	€ 0.70	€ 0.70		
Mali	€ 0.70	€ 0.70		
Malta	€ 0.25	€ 0.50		
Marshall Islands	€ 0.70	€ 0.70		
Martinique	€ 0.70	€ 0.70		
Mauritania	€ 0.70	€ 0.70		
Mauritius	€ 0.70	€ 0.70		
Mayotte	€ 0.70	€ 0.70		
Mexico	€ 0.70	€ 0.70		
Micronesia	€ 0.70	€ 0.70		
Midway Islands	€ 0.70	€ 0.70		
Moldova	€ 0.70	€ 0.70		
Monaco	€ 0.10	€ 0.29		
Mongolia	€ 0.70	€ 0.70		
Montenegro	€ 0.25	€ 0.25		
Montserrat	€ 0.70	€ 0.70		
Morocco	€ 0.40	€ 0.50		
Mozambique	€ 0.70	€ 0.70		
Myanmar	€ 0.70	€ 0.70		
Namibia	€ 0.70	€ 0.70		
Nauru	€ 1.25	€ 1.25		
Nepal	€ 0.70	€ 0.70		
Netherlands Antilles	€ 0.40	€ 0.40		
New Caledonia	€ 0.70	€ 0.70		
New Zealand	€ 0.10	€ 0.10		
Nicaragua	€ 0.70	€ 0.70		
Niger	€ 0.70	€ 0.70		
Nigeria	€ 0.70	€ 0.70		
Niue	€ 1.50	€ 1.50		
Norfolk Island	€ 1.75	€ 1.75		
North Korea	€ 1.00	€ 1.00		
Northern Mariana Islands	€ 0.70	€ 0.70		
Norway	€ 0.04	€ 0.29	✓	
Oman	€ 0.70	€ 0.70		
Pakistan	€ 0.70	€ 0.70		
Palau	€ 0.70	€ 0.70		
Palestine	€ 0.25	€ 0.25		
Panama	€ 0.70	€ 0.70		
Papua New Guinea	€ 1.00	€ 1.00		

Destination	Standard Rate		Free with Call Extra	
	Fixed	Mobile	Fixed	Mobile
Paraguay	€ 0.70	€ 0.70		
Peru	€ 0.70	€ 0.70		
Philippines	€ 0.70	€ 0.70		
Poland	€ 0.25	€ 0.50	✓	
Portugal	€ 0.10	€ 0.35	✓	
Portugal-Azores	€ 0.10	€ 0.35	✓	
Portugal-Madeira	€ 0.10	€ 0.35	✓	
Puerto Rico	€ 0.70	€ 0.70	✓	✓
Qatar	€ 0.70	€ 0.70		
Reunion	€ 0.70	€ 0.70		
Romania	€ 0.25	€ 0.50		
Russian Federation	€ 0.25	€ 0.50		
Rwanda	€ 0.70	€ 0.70		
Samoa (West)	€ 0.70	€ 0.70		
San Marino	€ 0.10	€ 0.10		
Sao Tome and Principe	€ 1.50	€ 1.50		
Saudi Arabia	€ 0.70	€ 0.70		
Senegal	€ 0.70	€ 0.70		
Serbia	€ 0.25	€ 0.25		
Seychelles	€ 0.70	€ 0.70		
Sierra Leone	€ 0.70	€ 0.70		
Singapore	€ 0.25	€ 0.50		
Slovakia	€ 0.25	€ 0.50		
Slovenia	€ 0.25	€ 0.50		
Solomon Islands	€ 1.00	€ 1.00		
Somalia	€ 0.75	€ 0.75		
South Africa	€ 0.40	€ 0.65		
South Korea	€ 0.25	€ 0.25	✓	
Spain	€ 0.10	€ 0.35	✓	
Spain-Canary Islands	€ 0.04	€ 0.35	✓	
Sri Lanka	€ 0.70	€ 0.70		
St. Helena	€ 1.00	€ 1.00		
St. Kitts and Nevis	€ 0.70	€ 0.70		
St. Lucia	€ 0.70	€ 0.70		
St. Pierre and Miquelon	€ 0.70	€ 0.70		
St. Vincent-Grenadines	€ 0.70	€ 0.70		
Sudan	€ 0.70	€ 0.70		
Suriname	€ 0.70	€ 0.70		
Swaziland	€ 1.00	€ 1.00		
Sweden	€ 0.04	€ 0.29	✓	
Switzerland	€ 0.04	€ 0.29	✓	
Syria	€ 0.70	€ 0.70		
Taiwan	€ 0.70	€ 0.70		
Tajikistan	€ 0.70	€ 0.70		
Tanzania	€ 0.70	€ 0.70		
Thailand	€ 0.70	€ 0.70		

Destination	Standard Rate		Free with Call Extra	
	Fixed	Mobile	Fixed	Mobile
Togo	€ 0.70	€ 0.70		
Tokelau	€ 1.75	€ 1.75		
Tonga	€ 0.70	€ 0.70		
Trinidad and Tobago	€ 0.70	€ 0.70		
Tunisia	€ 0.40	€ 0.40		
Turkey	€ 0.25	€ 0.50		
Turkmenistan	€ 0.70	€ 0.70		
Turks and Caicos Islands	€ 0.70	€ 0.70		
Tuvalu	€ 0.75	€ 0.75		
Uganda	€ 0.70	€ 0.70		
Ukraine	€ 0.25	€ 0.25		
United Arab Emirates	€ 0.70	€ 0.70		
United Kingdom	€ 0.04	€ 0.29	✓	
United States	€ 0.04	€ 0.04	✓	✓
Uruguay	€ 0.70	€ 0.70		
Uzbekistan	€ 0.70	€ 0.70		
Vanuatu	€ 1.25	€ 1.25		
Venezuela	€ 0.70	€ 0.70		
Vietnam	€ 0.70	€ 0.70		
Virgin Islands (British)	€ 0.70	€ 0.70		
Virgin Islands (U.S.)	€ 0.70	€ 0.70		
Wake Island	€ 0.70	€ 0.70		
Wallis and Futuna Islands	€ 1.50	€ 1.50		
Yemen	€ 0.70	€ 0.70		
Zambia	€ 0.70	€ 0.70		
Zanzibar	€ 0.70	€ 0.70		
Zimbabwe	€ 0.70	€ 0.70		



ACN Europe BV
Kamer van Koophandel: Amsterdam 34110202
OB-nummer: NL 8079 69 102 B 01
Postadres: Postbus 90364, 1006 BJ Amsterdam, Nederland