



ACN Digital Phone Service - Ireland - ACN Europe Call

Prices are shown in EUR incl. 23% VAT.

Effective from October 10, 2017

The ACN Europe Call tariff plan allows customers to place calls to both Landline and Mobile destinations in 31 European Countries. The base plan includes both line rental and 2000 minutes, shared between fixed line and mobile destinations. You can stop here or choose World Bundle³ which will allow you to call 1000 minutes to both fixed and mobile destinations in 40 additional countries for a low monthly rate. Your ticket to all of Europe! ACN Europe Call

PRODUCT	ACN Equipment	Activation	Monthly fee - Base ¹
ACN Phone Adaptor - No contract	€ 47.91	€ 15.00	€ 12.99
ACN Companion (App only) - No contract	€ 0.00	€ 15.00	€ 12.99
Used ACN Phone Adaptor ²	€ 0.00	€ 15.00	€ 12.99
International Bolt-on Bundle ³			Monthly fee - Bolt-on
World Bundle (1000 minutes)			€ 5.00

ACN Europe Call - Call Rates

Prices are shown in EUR per minute, incl. 23% VAT. All calls are charged per second. The call set-up charge is 0 EUR.

Base Plan - Out-of-Bundle Rates (After 2000 minutes, you will be charged the following per minute rates)

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Austria	0.066	Finland Mobile	0.150	Lithuania	0.012	Romania Mobile	0.100
Austria Mobile	0.070	France	0.020	Lithuania Mobile	0.090	Slovakia	0.030
Belgium	0.020	France Mobile	0.150	Luxembourg	0.010	Slovakia Mobile	0.150
Belgium Mobile	0.150	Germany	0.010	Luxembourg Mobile	0.100	Slovenia	0.030
Bulgaria	0.050	Germany Mobile	0.060	Malta	0.050	Slovenia Mobile	0.250
Bulgaria Mobile	0.150	Greece	0.020	Malta Mobile	0.170	Spain	0.020
Croatia	0.030	Greece Mobile	0.150	Netherlands	0.020	Spain - Canary Islands	0.150
Croatia Mobile	0.120	Hungary	0.020	Netherlands Mobile	0.050	Spain Mobile	0.150
Cyprus	0.040	Hungary Mobile	0.140	Norway	0.023	Sweden	0.020
Cyprus Mobile	0.100	Iceland	0.040	Norway Mobile	0.150	Sweden Mobile	0.150
Czech Republic	0.011	Iceland Mobile	0.150	Poland	0.020	Switzerland	0.020
Czech Republic Mobile	0.100	Ireland	0.010	Poland Mobile	0.100	Switzerland Mobile	0.328
Denmark	0.032	Ireland Mobile	0.050	Portugal	0.018	United Kingdom	0.020
Denmark Mobile	0.150	Italy	0.014	Portugal - Azores	0.270	United Kingdom Mobile	0.150
Estonia	0.013	Italy Mobile	0.080	Portugal - Madeira	0.270		
Estonia Mobile	0.150	Latvia	0.040	Portugal Mobile	0.266		
Finland	0.040	Latvia Mobile	0.100	Romania	0.030		

World Bundle - Out-of-Bundle Rates (After 1000 minutes, you will be charged the following per minute rates)

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Andorra	0.050	French Guiana	0.090	Martinique	0.050	Singapore	0.018
Andorra Mobile	0.180	French Guiana Mobile	0.251	Martinique Mobile	0.200	Singapore Mobile	0.022
Argentina	0.030	Gibraltar	0.050	Mexico	0.090	South Africa	0.050
Argentina Mobile	0.096	Gibraltar Mobile	0.196	Mexico Mobile	0.123	South Africa Mobile	0.100
Australia	0.019	Guadeloupe	0.050	Namibia	0.154	Taiwan	0.026
Australia Mobile	0.100	Guadeloupe Mobile	0.200	Namibia Mobile	0.154	Taiwan Mobile	0.095
Bangladesh	0.027	Hong Kong	0.015	New Zealand	0.018	Thailand	0.030
Bangladesh Mobile	0.050	Hong Kong Mobile	0.020	New Zealand Mobile	0.074	Thailand Mobile	0.060
Brazil	0.030	India	0.030	Pakistan	0.090	Turkey	0.030
Brazil Mobile	0.150	India Mobile	0.030	Pakistan Mobile	0.090	Turkey Mobile	0.120
Canada	0.020	Indonesia	0.080	Paraguay	0.050	USA	0.023
Canada Mobile	0.020	Indonesia Mobile	0.080	Paraguay Mobile	0.080	USA Mobile	0.023
Chile	0.026	Israel	0.010	Peru	0.010	Uzbekistan	0.060
Chile Mobile	0.140	Israel Mobile	0.090	Peru Mobile	0.090	Uzbekistan Mobile	0.060
China	0.010	Japan	0.036	Puerto Rico	0.040	Venezuela	0.030
China Mobile	0.010	Japan Mobile	0.100	Puerto Rico Mobile	0.040	Venezuela Mobile	0.090
Colombia	0.030	South Korea	0.050	Réunion	0.030		
Colombia Mobile	0.050	South Korea Mobile	0.077	Réunion Mobile	0.150		
Faroe Islands	0.150	Malaysia	0.030	Russian Federation	0.030		
Faroe Islands Mobile	0.150	Malaysia Mobile	0.030	Russian Federation Mobile	0.110		

ACN reserves the right to change these prices in accordance with our General Terms and Conditions.

All Communications Network (ACN) Ireland Limited
 Postal address: Custom House Plaza Block 6, International Financial Services Centre, Dublin 1, Ireland
 Directors: D. Merriman (US), K. McGuirk (UK), C. Barker (US)
 Registered in Ireland No: 325008 Registered Office: Custom House Plaza Block 6, International Financial Services Centre, Dublin 1, Ireland

Prices are shown in EUR per minute, incl. 23% VAT. All calls are charged per second. The call set-up charge is 0.04 EUR incl. 23% VAT.

Excluded from Base Plan and World Bundle

Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate	Int. Destination	Standard rate
Afghanistan	0.280	Comoros Mobile	0.493	Kazakhstan	0.072	Panama Mobile	0.184
Afghanistan Mobile	0.294	Congo	0.567	Kazakhstan Mobile	0.130	Philippines	0.127
Albania	0.233	Congo Mobile	0.567	Kenya	0.258	Philippines Mobile	0.126
Albania Mobile	0.539	Cook Islands	1.043	Kenya Mobile	0.231	Qatar	0.245
Algeria	0.093	Cook Islands Mobile	1.043	Kosovo	0.219	Qatar Mobile	0.245
Algeria Mobile	0.533	Costa Rica	0.045	Kosovo Mobile	0.489	Rwanda	0.429
American Samoa	0.090	Costa Rica Mobile	0.076	Kuwait	0.088	Rwanda Mobile	0.383
American Samoa Mobile	0.090	Cote D'Ivoire	0.305	Kuwait Mobile	0.091	St. Kitts and Nevis	0.319
Angola	0.058	Cote D'Ivoire Mobile	0.467	Kyrgyzstan	0.167	St. Kitts and Nevis Mobile	0.319
Angola Mobile	0.170	Cuba	0.940	Kyrgyzstan Mobile	0.214	St. Lucia	0.325
Anguilla	0.324	Cuba Mobile	0.940	Laos	0.100	St. Lucia Mobile	0.325
Anguilla Mobile	0.324	Cyprus (Turkey)	0.158	Laos Mobile	0.100	St. Pierre and Miquelon	0.263
Antigua and Barbuda	0.260	Cyprus (Turkey) Mobile	0.158	Lebanon	0.128	St. Pierre and Miquelon Mobile	0.263
Antigua and Barbuda Mobile	0.296	Dem Rep of the Congo	0.417	Lebanon Mobile	0.224	St. Vincent and the Grenadines	0.320
Armenia	0.219	Dem Rep of the Congo Mobile	0.304	Lesotho	0.539	St. Vincent and the Grenadines Mo	0.320
Armenia Mobile	0.312	Djibouti	0.445	Lesotho Mobile	0.539	San Marino	0.036
Aruba	0.126	Djibouti Mobile	0.445	Libya	0.328	San Marino Mobile	0.036
Aruba Mobile	0.291	Dominica	0.302	Libya Mobile	0.328	Saudi Arabia	0.122
Azerbaijan	0.286	Dominica Mobile	0.302	Liechtenstein	0.110	Saudi Arabia Mobile	0.169
Azerbaijan Mobile	0.449	Dominican Republic	0.027	Liechtenstein Mobile	0.225	Senegal	0.414
Bahamas	0.176	Dominican Republic Mobile	0.092	Macao	0.084	Senegal Mobile	0.476
Bahamas Mobile	0.176	Ecuador	0.182	Macao Mobile	0.084	Serbia	0.130
Bahrain	0.144	Ecuador Mobile	0.273	Malawi	0.438	Serbia Mobile	0.463
Bahrain Mobile	0.175	Egypt	0.121	Malawi Mobile	0.479	Somalia	0.543
Barbados	0.294	Egypt Mobile	0.104	Mali	0.467	Somalia Mobile	0.407
Barbados Mobile	0.294	El Salvador	0.149	Mali Mobile	0.467	Sri Lanka	0.180
Belarus	0.488	El Salvador Mobile	0.235	Mauritius	0.123	Sri Lanka Mobile	0.180
Belarus Mobile	0.472	Equatorial Guinea	0.480	Mauritius Mobile	0.123	Sudan	0.276
Belize	0.319	Equatorial Guinea Mobile	0.480	Mayotte	0.225	Sudan Mobile	0.276
Belize Mobile	0.319	Eritrea	0.308	Mayotte Mobile	0.225	Suriname	0.171
Benin	0.277	Eritrea Mobile	0.308	Moldova	0.308	Suriname Mobile	0.293
Benin Mobile	0.274	Ethiopia	0.325	Moldova - Republic of	0.353	Swaziland	0.135
Bermuda	0.045	Ethiopia Mobile	0.323	Monaco	0.095	Swaziland Mobile	0.162
Bermuda Mobile	0.045	Fiji	0.211	Monaco Mobile	0.394	Syria	0.126
Bhutan	0.108	Fiji Mobile	0.211	Mongolia	0.090	Syria Mobile	0.176
Bhutan Mobile	0.108	Macedonia	0.203	Mongolia Mobile	0.090	Tajikistan	0.209
Bolivia	0.153	Macedonia Mobile	0.485	Montenegro	0.155	Tajikistan Mobile	0.209
Bolivia Mobile	0.243	Georgia	0.175	Montenegro Mobile	0.476	Tanzania	0.463
Bosnia and Herzegovina	0.157	Georgia Mobile	0.292	Montserrat	0.304	Tanzania Mobile	0.418
Bosnia and Herzegovina Mobile	0.460	Ghana	0.354	Montserrat Mobile	0.304	Trinidad and Tobago	0.090
Botswana	0.090	Ghana Mobile	0.376	Morocco	0.100	Trinidad and Tobago Mobile	0.090
Botswana Mobile	0.297	Grenada	0.252	Morocco Mobile	0.469	Turkmenistan	0.146
Brunei Darussalam	0.079	Grenada Mobile	0.310	Mozambique	0.090	Turkmenistan Mobile	0.146
Brunei Darussalam Mobile	0.079	Guam	0.064	Mozambique Mobile	0.345	Turks and Caicos Islands	0.336
Burkina Faso	0.244	Guam Mobile	0.064	Myanmar	0.311	Turks and Caicos Islands Mobile	0.336
Burkina Faso Mobile	0.443	Guatemala	0.107	Myanmar Mobile	0.311	Uganda	0.416
Burundi	0.720	Guatemala Mobile	0.182	Nepal	0.153	Uganda Mobile	0.386
Burundi Mobile	0.703	Guinea	0.501	Nepal Mobile	0.153	Ukraine	0.172
Cambodia	0.099	Guinea Mobile	0.501	Netherlands Antilles	0.114	Ukraine Mobile	0.309
Cambodia Mobile	0.079	Guinea-Bissau	0.581	Netherlands Antilles Mobile	0.177	United Arab Emirates	0.216
Cameroon	0.151	Guinea-Bissau Mobile	0.581	Nicaragua	0.185	United Arab Emirates Mobile	0.216
Cameroon Mobile	0.406	Guyana	0.353	Nicaragua Mobile	0.290	Uruguay	0.081
Cape Verde	0.241	Guyana Mobile	0.207	Niger	0.513	Uruguay Mobile	0.229
Cape Verde Mobile	0.373	Haiti	0.332	Niger Mobile	0.474	Vietnam	0.097
Cayman Islands	0.261	Haiti Mobile	0.364	Nigeria	0.106	Vietnam Mobile	0.090
Cayman Islands Mobile	0.261	Honduras	0.183	Nigeria Mobile	0.123	Virgin Islands (British)	0.314
Central African Republic	0.437	Honduras Mobile	0.211	Norfolk Island	1.614	Virgin Islands (British) Mobile	0.314
Central African Republic Mobile	0.437	Iran	0.154	Norfolk Island Mobile	1.614	Wake Island	0.900
Chad	0.827	Iran Mobile	0.198	Northern Mariana Islands	0.531	Wake Island Mobile	0.900
Chad Mobile	0.827	Iraq	0.153	Northern Mariana Islands Mobile	0.531	Yemen	0.207
Christmas Island	1.614	Iraq Mobile	0.236	Oman	0.159	Yemen Mobile	0.207
Christmas Island Mobile	1.614	Jamaica	0.181	Oman Mobile	0.365		
Cocos (Keeling) Islands	0.900	Jamaica Mobile	0.261	Palestine	0.225		
Cocos (Keeling) Islands Mobile	0.900	Jordan	0.138	Palestine Mobile	0.259		
Comoros	0.344	Jordan Mobile	0.155	Panama	0.072		

Service Fees	One Time Fee
Early termination fee ⁴	€ 40.62
ACN Phone Adaptor full retail price ⁵	€ 62.90
Return Handling Charge ⁶	€ 19.00
Administrative Fee in the event of a late payment	€ 7.50
Administrative charge in case of failed payment ⁷	€ 3.98

1. Calls at no additional charge to other ACN Digital Phone Service customers in the following countries: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland, United Kingdom, Australia, Canada, New Zealand, Puerto Rico, South Korea, United States. No call set-up fee applies to these ACN to ACN, on-net calls.
2. This option is only applicable for customers who already have a European ACN Phone Adaptor but do not currently have an active subscription for the service.
3. For the list of the destinations included in the Base Plan and the World Bundle, please use ACN Europe Call Rates.
4. If customer does not remain an ACN Digital Phone Service customer until the end of the initial contract period of 12 months (only in case of the 12 months contract), ACN will charge Early termination fee of 40.62 EUR incl. VAT upon termination.
5. The full retail price is charged in case of replacement and in case of non-returned hardware after revocation.
6. In the event You provide an incorrect address or fail to take possession of the shipment, ACN will deduct the cost of return shipping from your refund. The cost of return shipping is equal to the costs of shipping your order to You + 25%.
7. The fee for failed payment applies in the event that invoices are settled by the customer through direct debit or other similar means where ACN draws payment without separate action from the customer, and the payment fails for reasons attributable to the customer (e.g. lack of funds). The fee for late payment applies if the customer has to make payment by separate action (e.g. wire transfer) to ACN and the customer fails to settle an invoice in full in due time.

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